



## Curbside Delivery Instructions & Agreement

**Need Assistance? 1-888-768-6772**

**Please read instructions carefully to experience a smooth spa delivery.  
Please read Aqua Rest Spa Pre Delivery Guide for details on site preparation for your new spa.  
All listed requirements must be met prior to delivery of your spa.**

- If you purchased the 240v version electrical hookup, electrical work must be done by a licensed certified electrician.
- Your street must be clear from all debris and must be able to accommodate a truck (up to 65' long). If this is an issue, please contact us at least 48 hours before delivery.
- Delivery will be made **CURBSIDE** at the end of your driveway. **NO EXCEPTIONS.**
- Extraordinary curbside delivery requirements may prevent delivery or may require extra fees payable by buyer to the retailer's carrier. Any extraordinary delivery requirements need to be pre-arranged prior to delivery.
- Delivery will be Mon -Friday, 8 am - 5 pm and cannot be delivered without a signature.
- All required city/subdivision permits are the responsibility of the **spa owner**.
- Spa unpacking is the responsibility of the **BUYER**. Spa must be inspected before delivery agent departs.
- If damage is noticed, note the damage on the freight bill and call Aqua Rest Spas 888-768-6772
- This agreement must be signed, dated and returned to **Fax: 407-936-9696 or email a scanned copy to sales@aquarestspas.com** 72 hours before delivery.

**NOTE:** Spa delivery will be attempted based on the information you provide.. If delivery is not possible on the first attempt due to poor accessibility or missed appointments your spa order may be cancelled. To ensure a successful delivery and your overall satisfaction, please sign and return this document.

**RETURNS:** All product returns must be sent back in original manufacturer's packaging and crating materials including the original invoice and placed on a pallet and put curbside for pickup. Electrical disconnect charges are the responsibility of the buyer. Refunds are not processed until hot tub is successfully picked up by carrier. If original schedule pick up is not possible due to buyer's failure to meet outlined return requirements, additional fees may be assessed to the buyer.

Buyer acknowledges receipt of the above delivery instructions and agrees with the conditions listed above.  
**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_