



EcoJet by Joape Misting Fans

RETURN & WARRANTY POLICY

The manufacturer guarantees EcoJet by Joape Misting Fans against any manufacturing defects within the period of twelve months, from the date on the sales invoice.

Warranty Conditions: Any defects must be immediately communicated to a U.S. EcoJet by Joape distributor/retailer, along with the original bill of sale or sales receipt.

Warranty will be deemed null and void when:

1 - The serial number or the label with the product identification number have been removed or altered. 2 - The product was installed or used in nonconformity with the instructions in the product user's guide. 3 - If the product was altered, changed or repaired by a anyone who is not accredited by Joape Ind. Equipamentos Ambientais.

4 - Defects caused by accidents or consumer's misuse of the product.

The warranty does not cover:

Expenses related to the consumer travel to obtain technical assistance. Expenses related to the installation of the product. Expenses related to cleaning of the equipment. Power failures or surges resulting from electrical power supply problems. Acts of nature.

Remarks:

Joape Ind. Equipamentos Ambientais, in the attempt to continuously improve its products, has the right to change general, technical and aesthetic characteristics of products without prior notice. This warranty certificate is valid for all products sold by EcoJet by Joape's certified distributors and used in the US market.

IMPORTANT: Keep the User's manual and the original purchase receipt for future reference and warranty service requests, whenever necessary.

ALL RETURNS REQUIRE A RETURN AUTHORIZATION NUMBER, PRODUCT MUST BE RETURNED BACK TO US FOR FULL CREDIT TO BE ISSUED OR REPLACEMENT SENT. FOR A RETURN AUTHORIZATION, PLEASE CALL OR EMAIL:

LONGVIEW PRODUCTS LLC, Canton, GA Master Distributor of EcoJet by Joape Misting Fans

Email: sales@longviewproducts.com Phone: 770-517-3527