

WARRANTY POLICY STATEMENT

BIBIVIS

WE EXTEND OUR HEARTFELT GRATITUDE
FOR SELECTING OUR PRODUCTS!
OUR COMMITMENT TO ENSURING
YOUR SATISFACTION IS UNWAVERING.

WARRANTY COVERAGE

OUR PRODUCTS ARE GUARANTEED AGAINST DEFECTS IN MATERIALS AND WORKMANSHIP FOR A DURATION OF ONE YEAR FROM THE DATE OF PURCHASE. THIS WARRANTY IS EXCLUSIVELY APPLICABLE TO THE ORIGINAL PURCHASER AND IS NON-TRANSFERABLE.

WARRANTY TERMS AND CONDITIONS

COVERED ITEMS:

Any defects in materials or workmanship that manifest under normal usage conditions during the warranty period.

NOT COVERED ITEMS:

Damage resulting from misuse, abuse, neglect, or accidents.
Normal wear and tear.
Damage arising from unauthorized repairs or modifications.
Products acquired from unauthorized dealers.
Procedure for Filing a Warranty Claim

TO INITIATE A WARRANTY CLAIM, PLEASE CONTACT OUR DEDICATED CUSTOMER SERVICE TEAM AT

RUCHI_PATEL_LED@OUTLOOK.COM

KINDLY PROVIDE YOUR PURCHASE RECEIPT ALONG WITH A COMPREHENSIVE DESCRIPTION OF THE ISSUE. OUR TEAM WILL THOROUGHLY ASSESS YOUR CLAIM AND PROVIDE FURTHER INSTRUCTIONS ACCORDINGLY.

WARRANTY SERVICE EXECUTION

Upon confirmation of a defect, we undertake to repair or replace the product at no additional cost to you. The replacement product will continue to be covered by the original warranty terms.

LIMITATIONS

This warranty excludes any incidental or consequential damages stemming from the use of the product. Please be advised that certain jurisdictions prohibit the exclusion or limitation of such damages, which may render this clause inapplicable in your specific legal jurisdiction.