

## TROUBLESHOOTING

### FAQS: FREQUENTLY ASKED QUESTIONS

**Q: What are aroma sheets and how do I use them?**

**A:** You can use your favorite brand of dryer fabric softener sheets in the aroma filter to infuse items with a refreshing aroma. The sheets will not soften garments or reduce static. To use the aroma filter, add a softener sheet before running a cycle. Dispose of the softener sheet at the end of the cycle. For best performance, clean the aroma filter after every 5-7 uses. See **Changing the Aroma Sheet**, page 24 and **Cleaning the Aroma Filter**, page 39.

**Q: Can I put fur, leather, or silk items in the Styler?**

**A:** Download the Air Fresh cycle for use with fur, leather, or silk items in the Styler. For instructions on downloading new cycles for the Styler, see **Smart Functions**, page 36, and the instructions in the LG SmartThinQ smartphone application.

**Q: Why is the cycle time longer than estimated for the Gentle Dry cycle?**

**A:** The Styler uses a sensor to sense the dryness of fabrics. If clothing or other items are not dried properly, the cycle time is extended automatically (except for Time Dry cycles).

**Q: Can I install the Styler on carpeting?**

**A:** If installing on carpeting (especially on padded or deep pile carpets), stabilize the unit by installing the rear leveling legs and the four carpet spikes. For instructions, see **Installing on Carpeting**, page 17.

Extra care must be taken to keep the area around the machine clean and dry. Do not open the cabinet during operation. There is a risk of burns or injury, and condensation from escaping hot air or steam could result in damage to carpeting.