

## SEIKO CLOCK WARRANTY CERTIFICATE

### To be completed by store

Clock model no. \_\_\_\_\_

Date of sale (day/month/year) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Sold by (store name & address) \_\_\_\_\_  
\_\_\_\_\_

### To be completed by consumer

Consumer Return Authorization No. \_\_\_\_\_

Nature of defect \_\_\_\_\_

Your name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

ZIP code \_\_\_\_\_

Daytime phone no. (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail address \_\_\_\_\_ @ \_\_\_\_\_

Date (day/month/year) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

March 2019

## LIMITED ONE-YEAR WARRANTY

# SEIKO

Seiko Instruments U.S.A. Inc.  
www.seikoclockusa.com

### WARNING

- The clock is not a toy and may contain small parts including a coin type battery. Please keep the clock and clock parts away from small children to avoid choking hazard.
- When hanging on the wall, use appropriate hanging hardware on a smooth and sturdy surface.
- Avoid hanging a clock directly above the sleeping area (including baby crib) or sitting area.

## SEIKO CLOCK LIMITED ONE YEAR WARRANTY

### Warranty Coverage

We warrant that if your SEIKO clock (but not the battery, glass or plastic cover, or clock accessories) proves upon presentation by you to be defective in material or workmanship within one year after the date of original retail purchase, and if the clock was purchased from an authorized SEIKO clock store in the U.S.A. or a U.S. territory, we will, at our option, replace it with the same or similar clock of equal value without charge to you, except that you are responsible for delivering, mailing or shipping the clock with an unaltered Warranty Certificate to the Seiko Clock Customer Center.

### Matters Not Covered by This Warranty

The following clock parts and other matters are not covered by this warranty: battery, glass or plastic cover, or any clock accessories, damages not resulting from a defect in material or workmanship, damage caused by tampering with or opening the clock or by other than normal use, or defects or damage resulting from repairs performed other than by clockmakers referred by the Seiko Clock Customer Center.

### Alterations of Warranty Certificate Not Honored

Warranty Certificates which have been falsified or altered will not be honored.

### Warranty Limitations and Disclaimers

Any implied warranties of merchantability and fitness for a particular purpose, which may exist, are limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

We hereby disclaim any liability for consequential and incidental damages that may arise from the clock or the use thereof. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

### State Law Applicability

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### How to obtain Warranty Replacement

To obtain a replacement clock under this warranty, please contact the Seiko Clock Customer Center by phone or email as follows:

- 1-800-808-0338, Monday through Friday, between 6:00 am – 5:00 pm PST
- Clocks@seikoinstruments.com

We will provide instructions on how to proceed.

When sending your clock to the Seiko Clock Customer Center, you must include the properly completed Warranty Certificate. All postage, insurance, and shipping costs incurred in sending the clock to the center are your responsibility.