ADVANCED ADJUSTABLE BASE

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SERIAL NO.



OWNER'S MANUAL

ADVANCED ADJUSTABLE BASE

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Safety & Warranty Warnings

IMPORTANT: **PLEASE READ ALL INFORMATION CAREFULLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS.**

WARRANTY WARNINGS

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

SAFETY WARNINGS

- Do not use bed outdoors.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).

SAFE OPERATION

- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.
- After power foundation assembly is completed, operate remote control to ensure proper functions.
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during reposition and entering or exiting bed.

WEIGHT LIMITS

- This product is not rated to support weights in excess of:

  Queen: 750 lbs. (340 kgs)
  Twin XL: 500 lbs (226 kgs)

- This limit is inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

- The base motors are rated to hold 320 lbs. and are designed to work with a user that is lying flat. The base is not meant to lift one's entire bodyweight at the head or the foot, as stated in the last paragraph of the SAFE OPERATION section.

HOSPITAL USE DISCLAIMER

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

PRODUCT RATING

The motors are not designed to operate **continuously** for more than (2) minutes in an (18) minute time period. Attempting to exceed this rating will shorten the life expectancy of the foundation and will void the warranty.

FCC COMPLIANCE

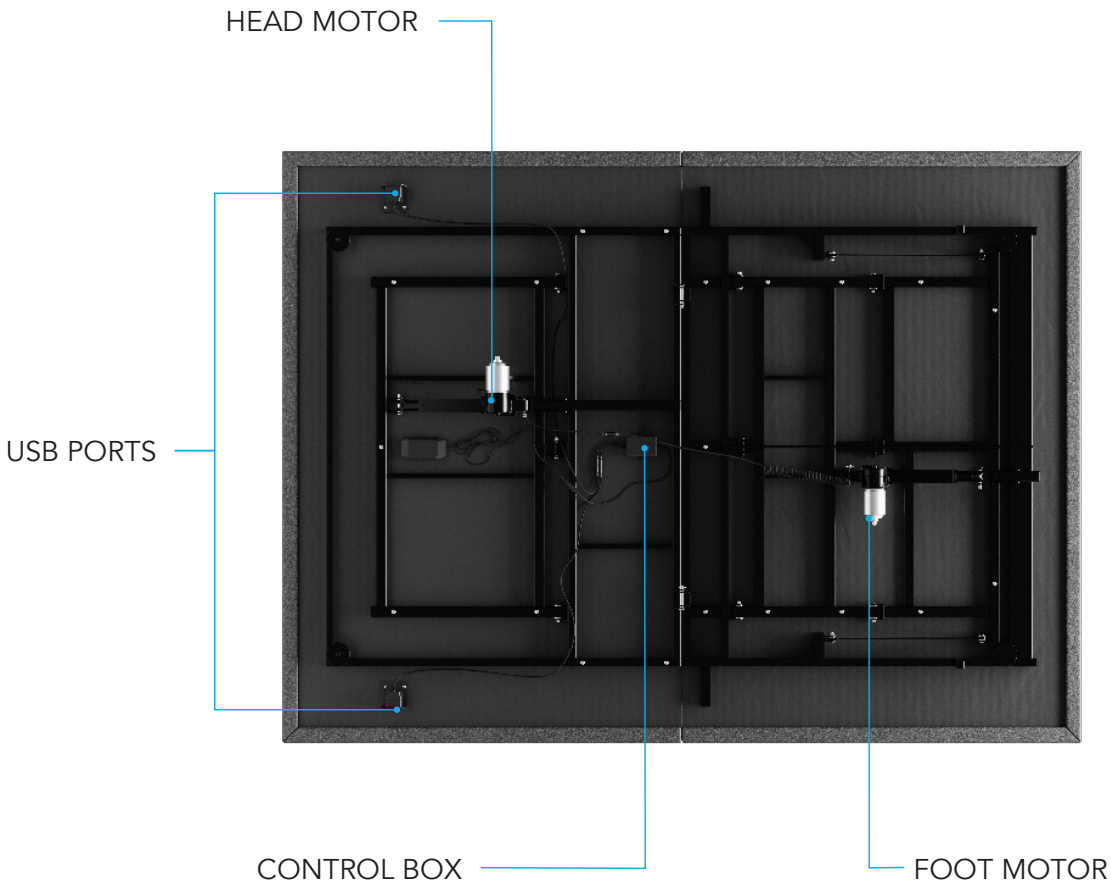
- Operates on 2.4 GHz frequency transmitter
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- To comply with FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

Overview & Parts List

GET TO KNOW YOUR ADJUSTABLE BASE

Before beginning assembly of your adjustable base, please take a moment to familiarize yourself with the parts and location of components, as explained here.

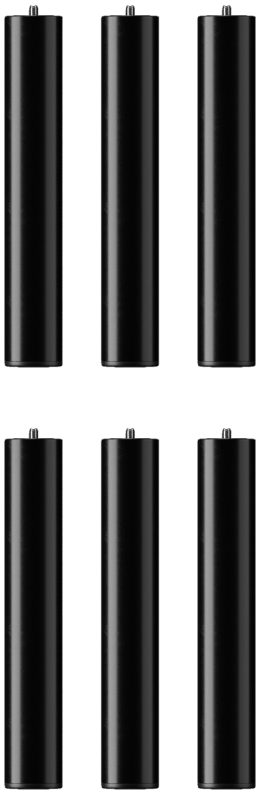
If any parts or components are missing, or are different than shown in the adjacent image, do not attempt to complete the assembly process and contact customer support by calling 888-975-8243 or emailing info@lucidmattress.com.



REMOTE



LEGS



MATTRESS RETAINER BAR



POWER SUPPLY BOX & POWER CORD



CENTER CONNECTION BRACKETS (2)



SECURITY STRAP
Twin XL Only



Assembly

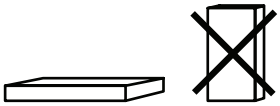
NOTES

1.



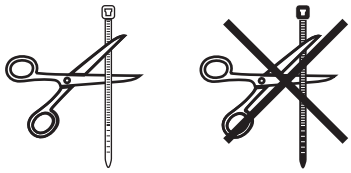
Two people are required to assemble this adjustable base.

2.

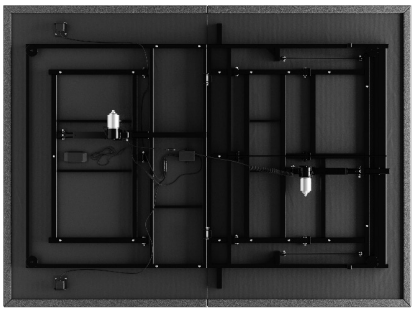


Open the carton in a flat position, bottom facing up, to avoid damage.

3.



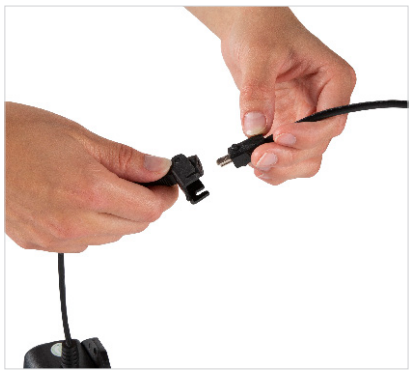
Cut all orange and white zip ties. Do not remove any of the black zip ties.



STEP 1

Remove folded bed base from the box and carefully unfold the base. Set it mattress side down on the floor.

⚠ *Take caution to avoid pinning fingers or any underside wires along the hinge.*



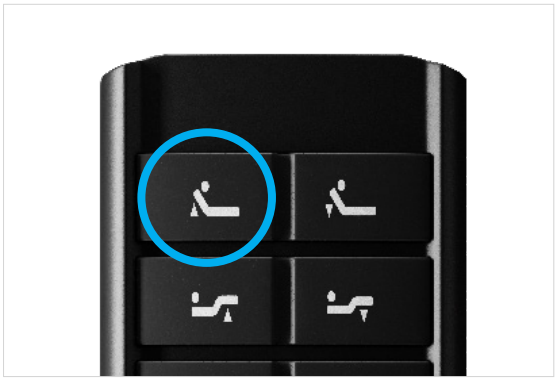
STEP 2

Uncoil the input power cord (connected to the control box on the underside of the base) and plug it into the power supply box.



STEP 3

Uncoil the power cord (that has a wall outlet connection) and attach it to the power supply box opposite of the cord attached in Step 2.



STEP 4

Press the button for two seconds to ensure the remote is paired. If the motor responds to the button press, return the base to flat and unplug the power cord from the wall outlet.

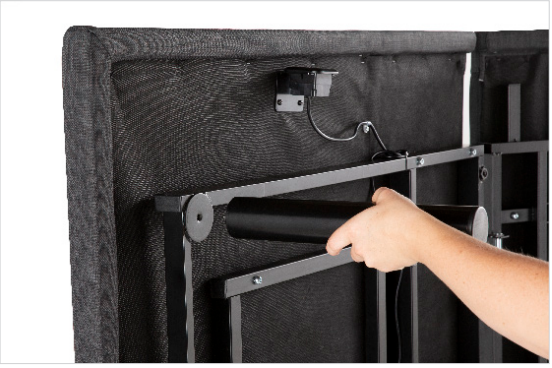
Finish Step 4 before proceeding to avoid base damage



STEP 5

Place the center connection brackets over the pre-drilled leg holes located in the middle of the base.

Assembly, continued



STEP 6

To install the six legs, thread the bolt of the leg into the frame and tighten by hand. Attach the center legs first, which attach on top of the center connection brackets attached from step 5. Then fasten the remaining corner legs.



STEP 7

With two to four people, lift the bed by the metal frame and turn it over so the mattress side is facing up. Take caution not to lift the bed with the fabric, or to use the legs as pivot points. This pressure may cause damage. Avoid dragging the base across the floor.



STEP 8

Ensure two AAA batteries (included) are installed correctly in the remote.



STEP 9

Slide the mattress retaining bar into the anchors located at the foot of the bed.



STEP 10

Plug the power cord into the wall outlet and refer to pages 12-13 to pair the remote and test functionality.



OPTIONAL: If using two separate Twin XL or Split Cal King adjustable bases, wrap a security strap around the front and back legs. This will help prevent movement and maintain stability.


HEAD UP
HEAD DOWN
FOOT UP
FOOT DOWN
HEAD AND FOOT UP
FLAT
FLAT POSITION

Remote Control Pairing

OVERVIEW

The original remote that comes in the box is already paired to the base. No further action is required.

In the event the remote is not paired with the base (as in the case of a replacement remote), begin by checking the following:

STEP 1

Ensure the remote batteries are functioning. Replace if necessary. Confirm the power cord is connected to a powered source.



STEP 2

On the control box of Base A, as shown on the left, press the button twice. A green LED light will illuminate.



STEP 3

Within 15 seconds of completing Step 2, press and hold the and buttons on Remote A until the green LED light on the control box turns off. Test the remote functions to ensure your remote is properly paired.

Synchronizing Two Bases *(Twin XL Only)*

BEFORE BEGINNING THESE STEPS, ENSURE REMOTE A IS PAIRED WITH BASE A.



STEP 1

On the control box (underside of base B), press the button twice. A green LED light will illuminate.



STEP 2

On Remote A, press and hold the and buttons until the green LED light on the control box turns off.

Test the different positions on the remote to ensure your remote is paired correctly.

Note, only one remote can be paired to both bases. Store Remote B in a safe place as a backup.

Emergency Power Down

OVERVIEW

Your adjustable base supports the emergency power down feature for when a power failure occurs while the head and/or foot sections are raised.





INSTALLING BATTERIES

Batteries act as a backup power source in case of an outage, but are not necessary to operate the base.

Locate and remove the cover on the 9V battery compartment in the power supply unit. Install two alkaline 9V batteries (not included) and replace the cover.

If a power failure occurs, press the ■ on the control box to revert your base to the flat position.

⚠ *Batteries are for single use only. After lowering the adjustable base to the flat position during a power failure, remove the batteries from the battery compartment. This adjustable base was not designed to operate off of battery power for extended time periods. Do not leave batteries in battery compartment.*

Warranty Information

10-YEAR LIMITED WARRANTY

WHAT IS COVERED

This warranty covers any defects in materials or workmanship under the conditions and exceptions stated below.

HOW LONG COVERAGE LASTS

This warranty runs for up to ten (10) years from the date of purchase, according to the tiers set forth below.

WHAT LUCID® WILL DO

Lucid® is the administrator of the warranty for the adjustable base.

YEARS 1-3:
Warranty covers defects in the workmanship or materials for a period of three (3) years from the date of purchase. Lucid® will send replacement parts for any defective part to the purchaser, and Lucid® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts.

YEARS 4-10:
During the years four (4) through ten (10) from the date of purchase, Lucid® will offer replacement parts for any defective mechanical part. Purchaser shall pay 1/7th of the replacement cost of the defective part multiplied by the number of years since three (3) years after the warranty commencement date and Lucid® shall bear the remainder of the cost of the replacement part. The purchaser shall bear all labor and shipping costs associated with repair or replacement of the defective part(s). An exception to this is the metal frame, which is covered in full for the duration of the 10-year warranty.

HOW TO GET SERVICE

E-mail "warranty@lucidmattress.com" to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WARRANTY LIMITATIONS

This warranty excludes commercial use.

Can we add that the warranty is a) valid for the original purchaser only b) must have been obtained from an authorized retailer and c) is non-transferable

Purchaser must follow troubleshooting procedures as set forth by the manufacturer or its agents before warranty coverage may be granted.

At the sole discretion and direction of the manufacturer, parts demonstrated to be defective must be returned. The manufacturer will arrange all return shipping.

Warranty is void if purchased or transported outside the USA.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. LUCID® shall not be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.

Troubleshooting

PROBLEM	POSSIBLE SOLUTION
No features of the base will activate.	Ensure the remote is paired correctly with the base *(see page 14)*. Unplug the power cord, wait 30 seconds and plug back in to reset electric components. The surge protection or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.
Head or foot section will elevate, but will not return to the flat position.	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. Head section may be too close to the wall.
Head and Foot lift function has minor interference during operation.	Check batteries in wireless remote control. Replace with two new AAA batteries if necessary. Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over an 18 minute period. Wireless remote may be experiencing common radio frequency interference from other radio transmitting devices. Wait several seconds and try pressing appropriate button again. See FCC Compliance Statement *(page 5)*.

Notes

To assist with warranty claims, please keep your receipt and record the following:

DATE OF PURCHASE _____

PLACE OF PURCHASE _____

LOT # *(found on ID Tag)* _____

PO # *(found on shipping box label)* _____

SERIAL # *(found on back cover of this manual)* _____

ADDITIONAL NOTES _____