Always Green Lawn

Special Stipulations

6 months warranty against manufacturing defects.

This warranty shall not cover normal wear and tear, defects, failure or damage in or to the synthetic grass, which is:

- caused by negligence in failing to maintain the surface in accordance with FUNGRASS maintenance guide; including the use of proper maintenance products and techniques;
- caused by negligence in failing to install the surface in accordance with FUNGRASS installation guide, including the use of proper infill (if applicable), the use of proper secondary products (glue, tape, …), proper fixation of the synthetic grass around the perimeter of the covered area and (if applicable) the use of proper techniques to put the infill in place;
- installed, repaired, altered or replaced by any person other than an experienced installer;
- caused by improper design or failure of the sub-base and surrounding area;
- caused by post fibrillation after or during installation for the purpose other than to get the infill materials in place
- caused by the use of chemical products (solvents, herbicides, pesticides, …) that can cause damage or colour change to the surface;
- caused by wild animals or domestic pets;
- caused by tree root growth or any other horticultural external influence;
- caused by improper use (f.e. placed on a parking lot, used together with hot items such as barbecues, use during frost <-15°C, …);
- caused by abuse or deliberate acts of vandalism;
- caused by footwear having metal cleats or spikes;
- caused by improper sports equipment;
- exposed to light other than natural light;
- exposed to reflection of light on reflective surfaces (glass, mirrors, …) that can cause colour fading, temperatures higher than 75° C or other damage;
- caused by accidents, floods, ground movement/subsidence extreme weather conditions or other acts of God.

The warranty only applies to material damage of the artificial grass carpet itself, and relates only to a possible repair, or partial or full replacement of the artificial grass carpet, depending on the circumstances.

Repairs or replacements of the artificial grass carpet made under the terms of this guarantee, will not result in the warranty being extended.

FOR WARRANTY SERVICE

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