Furnishings Direct One-Year Warranty

The parts to make up this upholstered furniture piece are free from defects in workmanship, materials and construction for one year from the date of purchase. In the event that a defect is found, please contact us to submit a warranty claim and we will either repair or replace the defective part items. We will ask for a detailed description of the defect as well as a clear image showing the defect.

This warranty does not apply to:

- Defects that result from negligence, misuse, or accidents.
- Any condition resulting from incorrect or inadequate maintenance, cleaning or care, or commercial use.
- Any condition resulting from other than ordinary residential wear or from any use for which the product was not designed.
- The matching of color, grain, or texture of wood, leather or fabrics.
- The colorfastness, dye lot variations, wrinkling, or wear of fabrics or leather.
- The softening of filling materials under normal use.

Contact Us service@furnsdirect.com 800-462-6720