

Warranty

We warrant the Product against defects in materials and workmanship under ordinary use for 12 months from the date of your purchase from us. During the warranty period, if a defect arises in the Product and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (i) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (ii) repair the Product using either new or refurbished parts; or (iii) refund to you the purchase price of the Product.

How to Obtain Service

Our customer service email: support@tribesigns.com

Customer service will ask you questions to determine your eligibility under this limited warranty. If you are eligible, a replacement order, repair order or refund will be issued, and you'll be given instructions for returning the defective Product, postage paid. Failure to ship the damaged part or Product back to us may result in your being charged for the replacement part or Product at full retail price. If we choose to send you a replacement or to repair your product, we will pay the cost of shipping the replacement or repaired Product to you.