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## **Lycan Refrigerator Warranty**

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### **2 YEAR LIMITED WARRANTY ON PARTS AND LABOR**

For two year from the date of purchase, when this refrigerator is operated and maintained according to instructions attached to or furnished with the product, Lycan will pay for Factory Specified Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased. Service must be provided by a Lycan designated service technician. **YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** This limited warranty is valid only in the United States and applies only when the major appliance is used in the country in which it was purchased. Proof of original purchase date is required to obtain service under this limited warranty.

### **ITEMS EXCLUDED FROM WARRANTY**

**This limited warranty does not cover:**

1. Replacement parts or repair labor if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
2. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
3. Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Lycan.
5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Lycan within 30 days from the date of purchase.
6. Any food or medicine loss due to refrigerator or freezer product failures.
7. Pickup and delivery. This major appliance is intended to be repaired in your home.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Lycan servicer is not available.
10. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with Lycan published installation instructions.
11. Replacement parts or repair labor on major appliances with original model/serial numbers that have been removed, altered or cannot be easily determined.

12. Discoloration, rust, or oxidation of stainless steel surfaces.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

#### **DISCLAIMER OF IMPLIED WARRANTIES**

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TWO YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This

warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### **LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES**

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. LYCAN SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province. If outside the 50 United States, contact Lycan Service Department to determine if another warranty applies.

- If you do not have access to the Internet and you need assistance using your product or you would like to schedule service, you may contact Lycan at the number below.
- Have your complete model number ready. You can find your model number and serial number on the label, located on the inside wall of the refrigerator compartment.
- For assistance or service in the U.S.A., call 1-877-288-8099.
- If you need further assistance, you can write to Lycan with any questions or concerns at the address below:

#### **Lycan**

Customer Service Department

13831 Oaks Avenue

Chino, CA 91710.

Please include a daytime phone number in your correspondence.

Please keep all provided instructions and your model number information for future reference.

**Warranty and Product Registration**

Model \_\_\_\_\_ Serial No. \_\_\_\_\_  
Number

Date of \_\_\_\_\_ Purchaser \_\_\_\_\_  
Purchase

Dealer \_\_\_\_\_ Suburb \_\_\_\_\_

Town \_\_\_\_\_ Country \_\_\_\_\_

**Note: You must provide proof of purchase or installation date for in-warranty service.**