

# Warranty & Service

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## Warranty card

**BUYDEEM**

Dear Customer,

Thank you so much for your purchase! The product comes with a ONEYEAR warranty.

Should you ever need one, please have the following information handy when contacting us:

Product Model No: \_\_\_\_\_ Product Name \_\_\_\_\_

Factory Serial No: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_ **Customer Phone:** \_\_\_\_\_

Please feel free to email us if you have any questions or concerns.

## Warranty and service description

If the product is damaged in detail, please contact Buydeem's customer service centre or send the service point for repair.

- The warranty is limited to production defects and damage caused by correct use in accordance with the instructions. Damage caused by improper use or other non-product quality issues will be charged for repairs.
- If you need to purchase product spare parts, please contact Buydeem's official email [support@buydeemglobal.com](mailto:support@buydeemglobal.com)

The following conditions will not be repaired free of charge

- No Guarantees Certificate or valid invoice.
  - Failure caused by failure to operate in accordance with the instructions
- A. Damage caused by improper use, storage and maintenance by consumers.  
B. Damage caused by repairs not performed by the company's designated maintenance department.  
C. Damage due to force majeure.

For the benefit of customers, Buydeem reserves the right to modify product features and components to ensure the normal use of the product.

If you need more services and information, or have any questions, please please contact Buydeem's official email [support@buydeemglobal.com](mailto:support@buydeemglobal.com) and our professional staff will help you solve.