

# Frequently Asked Questions

Question	Answer
Can this fan be flush mounted?	<input type="checkbox"/> No
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from <a href="http://www.homedepot.com">www.homedepot.com</a> )
Where can I purchase a replacement or an extension downrod?	<input type="checkbox"/> Replacement downrods are available for purchase at <a href="http://homedepot.com">homedepot.com</a> . <input type="checkbox"/> Extension downrods are available for purchase in stores and <a href="http://homedepot.com">homedepot.com</a>
What size downrod can I use with this fan?	<input type="checkbox"/> The Altura fans are compatible with extension downrods up to 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter.
Is this fan compatible with a universal light kit?	<input type="checkbox"/> Yes, this fan is compatible with any of the universal light kits sold at The Home Depot.
Can I use a dimmer switch to control my fan's speed?	<input type="checkbox"/> <b>NO</b> , you should <b>NEVER</b> use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Why does the fan seem to rotate so slow when it is on the high speed setting?	<input type="checkbox"/> The Altura features high efficiency blades and as a result, does not need to rotate as fast as standard fans to create airflow.