

# Warranty

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## 1 YEAR LIMITED WARRANTY

### WHAT IS COVERED

We warrant the frame to be free of manufacturing defects to the original purchaser for 1 year. This product is covered under the manufacturer's 1-Year Limited Warranty against defects in materials and workmanship. If your furniture frame fails structurally due to inferior metals or welds during normal use within one year of purchase, the manufacturer will repair or replace the defective piece at no charge. Replacement of missing or initially defective parts will be sent at no charge for a period of 10 days from date of purchase. Warranty is to the original purchaser and is non-transferable. Proof of purchase (dated register receipt) and in some cases, photos of product are required for warranty claims. Lack of original receipt will void the warranty. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

### WHAT IS NOT COVERED

This warranty excludes: furniture used for commercial use, contract or other non-residential purposes, freight damage, furniture damaged by acts of nature, abuse or lack of proper care, vandalism or improper assembly. Discoloration or fading of straps or fabric or finish as a result of chemicals or spills is not covered. Glass, tile, and stone are not covered against breakage; frames and hardware are not covered against corrosion or rusting. Furniture sold "as is", display models and/or clearance items are not covered. In addition, purchased parts are not covered under this warranty. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

Exclusion also includes time for loss of use, inconvenience, travel, packaging or any other incidental or consequential damages. It remains the customer's responsibility for freight and packaging charges to and from our service center.

Contact the Customer Service Team at 1-855-HD-HAMPTON or visit [www.Hamptonbay.com](http://www.Hamptonbay.com).