DO HD app Setup

1 Connect dbell HD to your Network

Download and install “dbell HD+” app from the app store

Power-up dbell using AC adapter, wait for dbell to start and Welcome you.

dbell is now in quick configuration mode, light will be flashing.

Make sure your Smartphone or Tablet is connected to 2.4GHz WiFi

1. Open dbell app, Tap ➔ ***‘Add Device’***
2. Tap ➔ ***‘SmartLink’***
3. Enter your ➔ ***‘WiFi password’*** carefully
4. Tap ***‘Start’***. auto configuration will start, please wait until complete

If your WiFi password was entered correctly, dbell will connect to WiFi and announce setup is successful ➔ ***Press the doorbell found***
If nothing is visible, press ‘Refresh’

Troubleshooting Tips:

Trouble	Corrective Action
• No lights at start up • No flashing lights upon power-up • Quick configuration doesn’t work	RESET dbell
After setup is done nothing shows up	Press REFRESH
NO announcement at the end of step (4)	Start from Step (1)
System setting changes doesn’t work	Re-start dbell after setting changes
Camera keeps showing offline on app	Re-start dbell

How to RESET dbell HD plus:

1. Use Reset Key from the dbell box or find a paper clip
2. Remove Reset sticker at the back of dbell,
   please don’t throw the sticker, reuse it.
3. Insert Reset Key or paper clip and Hold RESET button for 20sec.
4. dbell HD will make announcement, Reset to default and restart.

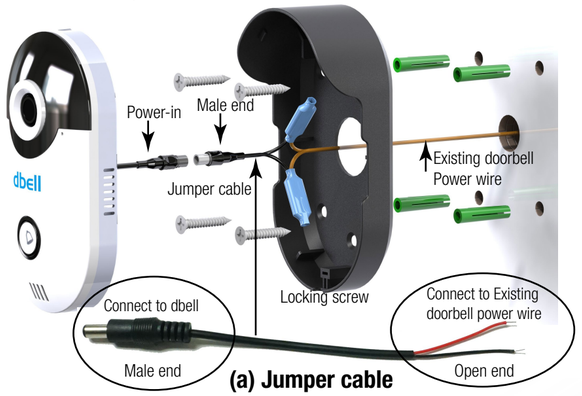
Note: Default password is admin

DO Outside Installation

2 Installation Instructions

1. Remove ➔ existing doorbell
2. Check existing doorbell power, it must be 12VAC~24VAC, 0.5A~1.0A.
   If you do not have power from existing doorbell, you may use supplied dbell AC adapter inside your home to power dbell.
3. Connect ➔ existing doorbell wires to the dbell Jumper cable(a),
4. Tighten the locking screw to secure dbell

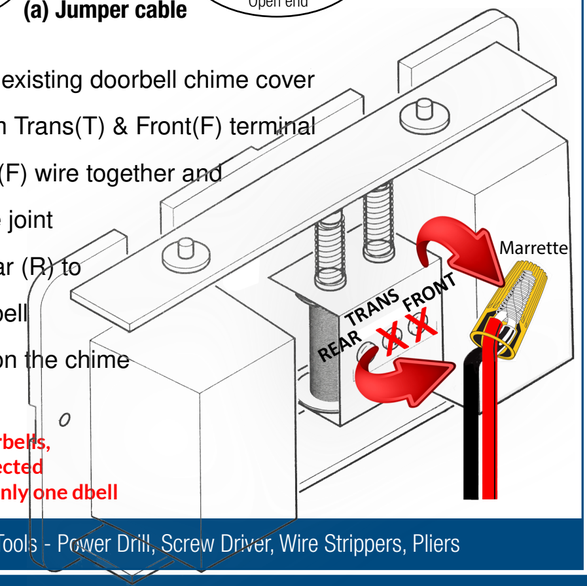
Connect Male end of jumper cable to dbell and Open end to doorbell power wire



(a) Jumper cable

Installation Illustration

5. To Open - Pull out the existing doorbell chime cover
6. Remove the wires from Trans(T) & Front(F) terminal
7. Twist Trans(T) & Front(F) wire together and
   use Marrette to secure joint
8. Remove wire from Rear (R) to
   disconnect Rear doorbell
9. Place the cover back on the chime



Warning!
If you have Front and Rear doorbells,
Rear doorbell must be disconnected
One Transformer can operate only one dbell

Note: Suggested Tools - Power Drill, Screw Driver, Wire Strippers, Pliers

DO View setup video

3 Online Help Videos

dbell app setup and installation video

http://support.dbell.ca/video/dbell-hd/

4 Online Help : Get Answers instantly

The Knowledge Base answers all of the dbell's features.
Find answers instantly, download firmware, user guide, review pictorials, articles, videos, submit support request, ask questions and more.

Knowledge base: www.support.dbell.ca

Get answers instantly
Search by keywords, symptoms or details filter results and view
Search by keywords, symptoms or details SEARCH

Tech support email: support@dbell.ca

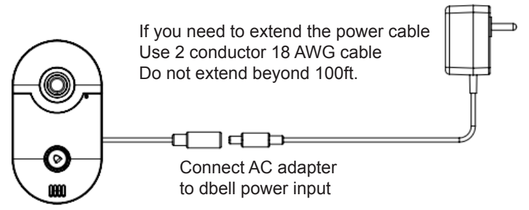
Tel.: 1 (905) 582 8755 [Mon -Sat, 8 a.m. - 8 p.m. ET]

If your router cannot broadcast a good signal (above 50% at the dbell location), you may consider connecting dbell to the router directly using Ethernet Cable. Or you may use a ***Wi-Fi Extender*** to improve signal strength. You may consider TP-LINK® WiFi Range Extender, Linksys® Wireless Wi-Fi Range Extender or any other Wi-Fi extender available to you.

Connecting AC adapter to dbell

Adapter must be installed indoor

AC-DC Adapter
Input 100 to 240 VAC
Output 12 VDC, 1A
(Included)



Visit: support.dbell.ca and type relevant word to get instant results