

• Limited Warranty

Finesse Decor provides a 30-Day Return Window (see Return of Non-Defective Products below) and the following limited warranty. This limited warranty extends only to the original purchaser. Please note that any warranty services or questions must be accompanied by the order number from the transaction through which the warranted product was purchased. The order number serves as your proof of purchase and must be retained. Finesse Decor will offer no warranty service without this number. Finesse Décor warranty claims must also be presented by supporting images or videos, failure to comply with this will result in a void warranty claim.

Finesse Decor warrants products sold (and related parts) against defects in materials or workmanship from the original ship date, accordingly by product category:

- 1 Year: LED Edison Bulbs, Ceiling Lights, Wall Lights, and Lamps, bulbs, and LED
- 30 Days: Home décor items, light parts that are not electrical in nature such as shades, globes, crystals, and other lighting decorative accents.

During this period, Finesse Decor will repair or replace defective products or parts with new or reconditioned products or parts at Finesse Decor's option, without charge to the customer.

Except as provided below, Finesse Decor is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the product. Under no circumstances shall Finesse Decor be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

• Warranty Conditions

The above Limited Warranty is subject to the following conditions:

- This warranty extends only to products distributed and/or sold by Finesse Decor. It is effective only if the products are purchased and operated in the USA or Canada.
- This warranty covers only normal use of the product. Finesse Decor shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized Finesse Decor representative; (iv) damages incurred through irresponsible use.
- You must retain your Order Confirmation email or other proof of purchase to receive warranty service.

- You must provide an image or a video when making the warranty claim.
- No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.

• Warranty Exclusions

- Finesse Decor accepts no liability for problems caused by aftermarket modifications or additions to product.
- Finesse Decor is not responsible for giving any technical support concerning the installation or integration of any product.
- This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse.
- Finesse Décor will void any warranty claims for lighting fixtures that have had the wires cut.
- Finesse Decor will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of additional devices added to complement any product/component bought at Finesse Decor.
- Under no circumstances will Finesse Decor be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees.