



Gardenbee Limited Warranty

Warranty Coverage

This Limited Warranty covers defects in materials or workmanship under normal residential use. During the 180-day warranty period, Gardenbee will repair or replace any product or part that has a defect in materials or workmanship, free of charge. This warranty applies only to the original purchaser with valid proof of purchase and is not transferable.

Warranty Period

Gardenbee outdoor furniture products are covered by a 1-year limited warranty from the original date of purchase. Please retain your sales receipt or order record as proof of purchase.

How to Make a Warranty Claim

For any warranty inquiries or claims, please contact our customer service team at Tamar@MatthowHarrInc.com (You may also reach out through the retailer's platform where the item was purchased). Our service team will review your case and provide a suitable solution as soon as possible.

When submitting a claim, please include:

1. Order or PO number
2. Product SKU number
3. A brief description of the issue
4. Clear photos or videos showing the defect

Exclusions

This warranty does not cover:

1. Any claims submitted after the warranty period or without valid proof of purchase.
2. Damage caused by misuse, neglect, accidents, fire, flood, or natural disasters.
3. Modifications or repairs performed by unauthorized parties.
4. Damage resulting from improper cleaning, storage, or lack of maintenance.

Care and Maintenance

To extend the life of your Gardenbee furniture: - Keep furniture clean and dry after use. - Use protective covers during heavy rain or snow. - Avoid placing hot items directly on the surface. - Store cushions indoors during harsh weather conditions.