NVNOO
WARRANTY POLICY

Warranty Coverage

Our product is guaranteed to be free of material and process defects for six months from the date of purchase. If there are material or process defects in the product during normal use, we will be responsible for free repair or replacement of defective product components.

Warranty Conditions

Normal use: This warranty only applies to malfunctions of the product under normal use conditions. Normal usage conditions include but are not limited to:
Install and use correctly according to the product manual.
No unauthorized modifications or repairs have been made to the product.
No product damage caused by natural disasters, accidents, abuse or negligence.
Effective proof: When applying for warranty services, buyers must provide the following proof:
Purchase voucher (such as invoice or receipt), proving that the product was purchased during the warranty period.
Product serial number or other unique identifier to confirm product information.

Warranty exclusion

The following situations are not covered by this warranty:
Unauthorized repair or modification: If the product undergoes unauthorized repair or modification, this warranty will be invalidated.
Abuse or Negligence: Product damage caused by abuse, negligence, accidents, or natural disasters is not covered by this warranty.
Normal wear and tear: Normal wear and tear of the product, such as appearance aging, fading, etc., are not covered by this warranty.

Other terms

Warranty Transfer: This warranty is non transferable and only applicable to the original purchaser.
Warranty changes: We have the right to modify or terminate this warranty at any time, but products purchased before the modification or termination will still be subject to the original warranty terms.

If you have any problems, pleasecontact us by e-mail Elsa_Forster@outlook.com,we'll deal withit as soon as possible.