



PARTS REPLACEMENT ORDER FORM

Attention

If you are within the return policy that most stores have, you do have the option of returning this item back to the store which you bought it from for an exchange of the same item, or a refund of the purchase.

If you are within or beyond the return policy that most stores have, and need tech. assistance or replacement parts, please call SUNNEST SERVICE,LLC at 1-866-578-6569 (English service in USA) or 1-866-532-9557 (French & English services in Canada) from 8:30 am to 5:30 pm eastern standard time or email to thd@sunjoygroup.com or visit www.sunjoydirect.com to place your order or fax your parts replacement order form together with your purchase receipt to 1-740-283-3549 (USA) or 1-450-699-1148 (Canada) for assistance. Thank you very much for choosing Sunjoy Industries.

NOTES: In order to process your replacement order promptly, please fill out this replacement order form completely with the correct model# of the product you purchased, part that you need, and quantity requested for each part(s) you are ordering as listed on our assembly instruction sheet for easy and accurate processing.

Model# & Description _____

Need replacement parts:

Sunjoy Item# _____

Part# _____ Qty _____

Store name _____
(Where you purchased the product)

Missing / Broken / Unfit / Rust / Paint off / or :

Purchase date & Price _____

Part# _____ Qty _____

YOUR SHIPPING ADDRESS:

Missing / Broken / Unfit / Rust / Paint off / or :

Name : _____

Part# _____ Qty _____

Phone : _____

Missing / Broken / Unfit / Rust / Paint off / or :

Address: _____

Part# _____ Qty _____

City / State / Zipcode : _____

Missing / Broken / Unfit / Rust / Paint off / or :

E-mail: _____

Memo :

Note: Attach additional sheet if order section is not sufficient.

LIMITED WARRANTY

Sunnest services,LLC warrants to the original purchaser that this item is free from defects in workmanship and materials for a period of **one (1) year** from the date of purchase, provided the item was factory-sealed at the time of purchase and is maintained with care and used only for personal, residential purposes. Should any manufacturing defect arise within this warranty period, Sunnest services,LLC will repair or replace (at our option) any defective merchandise upon proof of purchase; however, transportation and delivery costs, as well as payments to a third party for assembly or disassembly of the item, remain the responsibility of the purchaser. A purchaser of an "open box", previously-returned, or "clearance" item, as well as original purchasers outside of the warranty period, may obtain replacement parts from Sunjoy Industries for products in current production, at nominal cost.

Exclusions: Items used for commercial, contract, or other non-residential purposes, or items damaged due to vandalism, misuse or improper assembly are not covered. Any kinds of damages due to acts of nature (weather damage) are not covered. Corrosion or rusting of hardware is not covered. Proof of purchase (dated register receipt) is required for warranty claims. Warranty is to the original purchaser and is non-transferable. Any replacement of warranted items will be in the original style and color, or a similar style and color if the original is unavailable or has been discontinued. As some states do not allow exclusions or limitations on an implied warranty, the above exclusions and limitations may not apply. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.