



Limited Lifetime Warranty

Eileen Grays LLC grants this limited warranty to the original purchaser of this Parrot Uncle ceiling fan and lighting.

Thank you for choosing Parrot Uncle!

How Can Warranty Service Be Obtained?

Proof of purchase is required when requesting warranty service. The original purchaser must present a sales receipt or other document that establishes proof of purchase. Parrot Uncle, at its sole discretion, may accept a gift receipt. To obtain service, contact Eileen Grays LLC by email or by phone.

Contact Customer Service Team at: 1-213-263-5566 or email us at: homedepot@eileengrays.com

What Does This Warranty Cover?

Motor – Limited Lifetime Warranty

If any part of your ceiling fan motor fails during your ownership of the fan due to a defect in material or workmanship, as determined solely by Parrot Uncle, Parrot Uncle will provide you with a replacement fan free of charge.

The foregoing limited warranty applies only to the motor itself and does not apply to electronic controls – such as remote control transmitters, remote control receivers, or capacitors – used in conjunction with the motor. Such electronic control items are included in the two-year limited warranty below.

Other – Two-Year Limited Warranty

Except as otherwise indicated throughout this warranty, if any part of your ceiling fan and lighting fails at any time within two year of the date of purchase due to a defect in material or workmanship, as determined solely by Parrot Uncle, Parrot Uncle will provide a replacement part free of charge.

Light Kits – Two-Year Limited Warranty

If your light kit (including LED modules, but excluding glass components) fails at any time within two years of the date of purchase due to a defect in material or workmanship, as determined solely by Parrot Uncle, Parrot Uncle will provide a replacement part free of charge.

Note: This two-year warranty applies to both standard light kits and LED light kits.

Customer Service Team

Tel: 1-213-263-5566

Email: homedepot@eileengrays.com

What Does This Warranty NOT Cover?

Labor Excluded. This warranty does not cover any costs or fees associated with the labor (including electrician's fees) required to install, remove, or replace a fan or any fan parts and lighting.

This warranty does not cover acts of nature such as lighting damage, or corrosion and discoloration of components, nor does it cover damages caused through abuse, improper installation, surges in electric current, or acts of third parties, also does not cover broken glass after installation.

If this ceiling fan and lighting fails during the warranty period, return defective product to retailer. Warranty terms and conditions of retailer apply. If replacement product is not available at retail store, please contact homedepot@eileengrays.com or return the product in the original package with receipt to manufacturer at:
17745 E Valley Blvd, City Of Industry, CA, 91744

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