



2-Year Limited Warranty

WHAT IS COVERED:

This Warranty covers defects in materials or workmanship in manufacturing of your Aquasana AQ-RO-3 Drinking Water System, except as provided below.

FOR HOW LONG:

This warranty runs for 24 months from the date of purchase by a consumer "Warranty Period".

WHAT IS NOT COVERED:

This warranty does not cover filter cartridges and any products that were not installed in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover incidental or consequential damages caused by a failure of the product. Finally, this warranty is voided if the product is used with parts that are not genuine Aquasana parts. This includes, but is not limited to: replacement filters, faucets, and diverter valves.

WHAT AQUASANA WILL DO:

We will replace the defective part of the covered product and send it to you with installation instructions upon payment of \$9.50 for shipping and handling per incident.

HOW TO GET SERVICE:

To receive service under this Warranty, you must contact Aquasana, Inc. at 866-662-6885 or warranty@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and arrange for delivery of a replacement part.

HOW STATE LAW APPLIES:

This warranty gives you specific rights and you may have other rights which vary from state to state.

Some states prohibit the exclusion or limit of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

WARRANTY CARD:

Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for factory direct purchases made from aquasana.com. If you purchased from a retailer or dealer, please go to aquasana.com/warranty and complete the online warranty registration form. or use the card in the back of this manual. Once registered, we will have a record of your purchase and you will not be required to produce a proof of purchase for a warranty claim.

Aguasana, Inc.
6310 Midway Road
Haltom City, TX 76117

(866) 662-6885
info@aquasana.com
www.aquasana.com

Aguasana Warranty Registration

Please print clearly

Name

Address

City

State/Province

Postal Code

Phone

Model #1

Model #2

Date of Purchase/Delivery

Yes, Please send
refill reminders

Email

Pure Satisfaction

All Aquasana products offer a 90-day satisfaction guarantee. (A 2 year warranty is included, which covers defects in materials and workmanship.) If for any reason you are not satisfied with your purchase, simply call us, or the dealer you purchased from, for a Return Authorization Code and a full refund will be promptly issued upon return. Thank you for choosing Aquasana!

This filter system is designed and tested for use with genuine Aquasana parts including replacement filters and all hardware. Use of parts from other manufacturers may result in loss of contaminant reduction performance, system damage or failure. Use of parts from other manufacturers will also void your warranty. Please visit aquasana.com for all replacement parts.