

COSTWAY[®]



USER'S MANUAL
Quartz Tower Heater
EP22618

THIS INSTRUCTION BOOKLET CONTAINS **IMPORTANT** SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.



Please give us a chance to make it right and do better!

Contact our friendly customer service department for help first.

Replacements for missing or damaged parts will be shipped ASAP!

Follow Costway

Visit us: www.costway.com



Contact Us!

Do NOT return this item.

Contact our friendly customer service department for help first.



Before You Start

- ⊙ Please read all instructions carefully.
- ⊙ Retain instructions for future reference.
- ⊙ Separate and count all parts and hardware.
- ⊙ Read through each step carefully and follow the proper order.
- ⊙ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⊙ Always place the product on a flat, steady and stable surface.
- ⊙ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

READ AND SAVE THESE INSTRUCTIONS

READ CAREFULLY BEFORE ATTEMPTING TO OPERATE OR MAINTAIN THIS HEATER. PROTECT YOURSELF AND OTHERS BY OBSERVING ALL SAFETY INFORMATION. FAILURE TO COMPLY WITH INSTRUCTIONS COULD RESULT IN PERSONAL INJURY AND/OR PROPERTY DAMAGE.

IMPORTANT INSTRUCTIONS

When using this electric heater, basic safety precautions should always be taken to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read ALL instructions before operating the heater.
2. CAUTION: Risk of electric shock. DO NOT open or try to repair the heater yourself.
3. This heater is hot when in use. To avoid burns, DO NOT let exposed skin touch hot surfaces. If provided, use handles when moving the heater.
4. Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 1 m (3 ft) from the front of the heater and keep them away from the sides and rear. DO NOT place anything on top of the heater.
5. Extreme caution is necessary when any heater is used by or near children or the disabled, and whenever the heater is left operating and unattended.
6. Do not operate any heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return the heater to an authorized service facility for examination, electrical or mechanical adjustment, or repair.
7. This heater is not intended for use in bathrooms, laundry areas and similar damp indoor locations. NEVER locate the heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids.
8. DO NOT touch the control panel or plug with a wet hand.
9. DO NOT run the cord under carpeting. DO NOT cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from high-traffic areas and where it will not be tripped over.

8. DO NOT touch the control panel or plug with a wet hand.
9. DO NOT run the cord under carpeting. DO NOT cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from high-traffic areas and where it will not be tripped over.
10. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
11. To prevent a possible fire, DO NOT block the air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where the openings may become blocked.
12. The heater has hot and arcing / sparking parts inside. DO NOT use it in areas where gasoline, paint, explosives and/or flammable liquids are used or stored. Keep the heater away from heated surfaces and open flames.
13. Always plug the heater directly into a wall outlet/receptacle. Never use an extension cord or relocatable power bar.
14. To avoid a fire or shock hazard, plug the heater directly into a 120 AC electrical outlet.
15. To disconnect the heater, turn the controls to OFF, then remove the plug from the outlet. Pull firmly on the plug. DO NOT unplug by pulling on the cord.
16. Always unplug the heater before moving or cleaning, or whenever it is not in use.
17. Use this heater only for its intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments that are not recommended or that are sold by unauthorized dealers may cause hazards.
18. Always use on a dry, level surface.
19. DO NOT use outdoors.
20. WARNING: To reduce the risk of fire or electric shock, DO NOT use this unit with any solid-state speed/dimmer control device.
21. DO NOT attempt to repair or adjust any electrical or mechanical functions on this heater. Doing so will void your warranty. The inside of the heater contains no user-serviceable parts. Only qualified personnel should perform service.
22. CAUTION: Use electrical wiring suitable for 105°C.
23. DO NOT locate the heater against walls or behind drapes or furniture.
24. The heater is not to be used in wet or damp locations.

SAVE THESE INSTRUCTIONS

PRODUCT INFORMATION

Reflective (radiant) heating technology simulates the action of the sun's healthy rays, directly warming the object or person in front of the heater. As the temperature of the heated surface rises, the warming effect is felt throughout the air and surrounding areas. Reflective heaters are great for open or large rooms, and actually save you energy costs by warming objects and not the entire room.

Reflective heating is both safe and healthy. It produces no odours, chemicals, or fumes, and doesn't stir up dust. As a safety feature, the heater's exterior does not get as warm as traditional hot-element heaters, reducing the risk of burns by anyone or anything touching the heater while in use. Remarkably efficient, our heater uses less power to create the same amount of heat as traditional heaters. Equipped with a safety tip-over switch and an overheat auto-off, the heater is safe and reliable.

SAFETY FEATURES

Polarized Plug

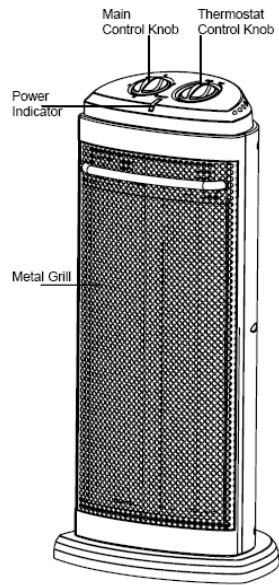
Warning: This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

DO NOT DEFEAT THE SAFETY PURPOSE OF THE POLARIZED PLUG.

Tip-Over Switch

Your heater is designed to automatically shut off when tipped forward or backward. When returned to its proper upright position, the heat will automatically come on again. This is a safety feature to avoid possibility of a fire should the unit be accidentally tipped.

PRODUCT INFORMATION



OPENING INSTRUCTIONS

1. Carefully remove the heater from the carton and the bag. Make certain the main control knob is in the OFF position before plugging the heater into the power outlet.
2. Before using the heater, make sure that it is on a flat and stable surface. Damage may occur if it is placed in an incline or decline.
3. Turn off all the controls for the heater, then plug the power cord directly into a standard grounded AC outlet. Be sure the plug fits tightly into the outlet.
4. To completely shut the heater off, turn all the controls to OFF, and remove the plug from the electrical outlet.

Power settings

1. Main Power Switch: Use this switch to turn the heater on and off.
2. Heat Setting Switch: Use this switch to set the heat level.
 - " 0 " – Off, no heat
 - " 1 " – Low Heat Setting (600 Watts)
 - " 2 " – High Heat Setting (1200 Watts)
3. Turn the Thermostat Control Knob clockwise to its maximum range. The Power Indicator will illuminate, indicating the heater is on.
4. Run the heater until the ambient room temperature reaches your desired comfort level.
5. Slowly turn the Thermostat Control Knob counter-clockwise until the heater turns off. The heater will then cycle on and off to maintain that temperature level.
6. To adjust the thermostat, turn the Thermostat Control Knob towards maximum to increase the set ambient temperature and towards minimum to decrease it.
7. Turn the heater off by rotating the Main Control Knob to the " 0 " position, and then unplug it from the electrical outlet.

Note: Do not force the knob beyond its normal stop position.

MAINTENANCE

1. Unplug the heater and let it cool completely.
 2. To keep the heater clean, the outer housing may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry it with a soft cloth.
- CAUTION: DO NOT let liquid enter the heater.
3. DO NOT use alcohol, gasoline, abrasive cleansers, furniture polish or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.

4. DO NOT immerse the heater in water.
5. Wait until the heater is completely dry before use.

Storage

Store the heater in a cool, dry location when not in use. To prevent dust build-up, use the original packaging to store the unit.

TROUBLESHOOTING

If the heater will not operate, please check the following before seeking repair or service:

1. Ensure the power cord is plugged into a functioning electrical outlet.
2. Ensure the power at the main fuse box is working.
3. Confirm that the Power Knob is turned to " 1 "or " 2 ".
4. Check your thermostat setting. The heater may be off because it has reached the desired temperature setting.
5. Check if the heater is on a level surface. If the tip-over safety switch is not pushed in, the heater will not run.

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February 24, 2019

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5 Star Rating



We would like to extend our heartfelt thanks to all of our customers for taking time to assemble this product and giving us valuable feedbacks.

THANK
YOU
☺