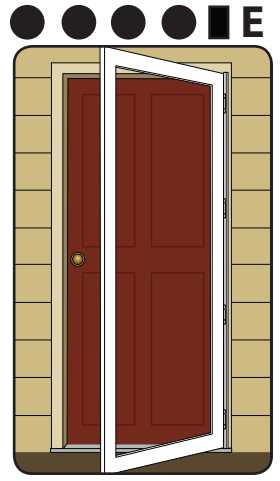


# Installation Guide

## for Andersen® Fullview Storm Doors with Laminated Glass and Multi-Point Lock



**Please Do Not Return Product to Store!**

**PLEASE call the storm door Solution Center at 1-800-933-3626,** with any questions regarding installation, lost part replacement, or anything else related to your storm door purchase.

**Read this entire guide before you begin your installation. If your abilities do not match the requirements of this installation, contact an experienced contractor.**

### PARTS OVERVIEW

Your installation kit should contain the following parts. However, in some door models, not all of the parts will be used.

- A** Door Frame Assembly:
- B** Rain Cap
- C** Latch Rail
- D** Hinge Rail
- E** Sweep
- F** Handle Clip
- G** Spacer Clips (2)
- H** Bottom Spacer
- I** Rain Cap Extender
- J** Screw Covers (3)

#### Not Shown

- K** Handle Set Kit
- L** Installation Kit

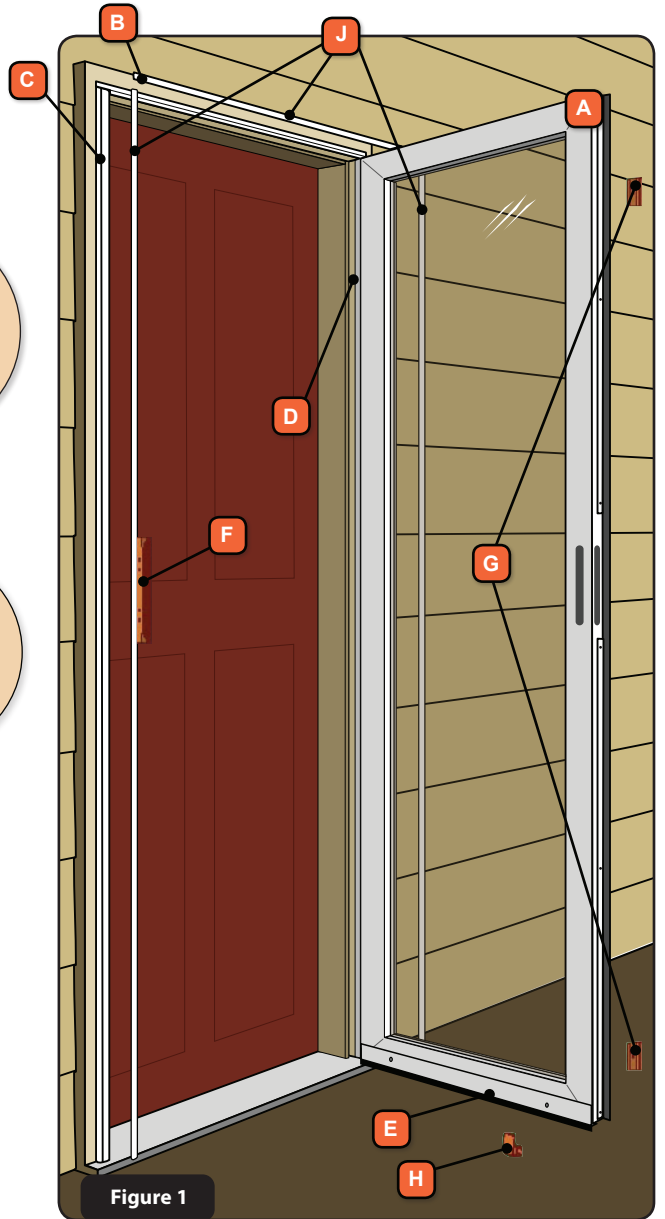
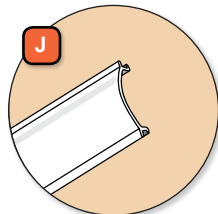
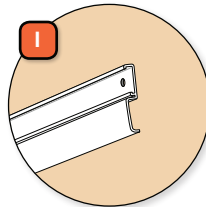
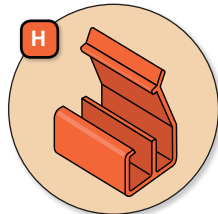
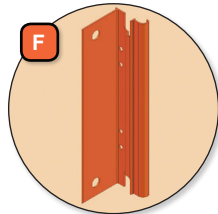


Figure 1

**SAFETY FIRST: Please read and follow all Cautions and Warnings in this guide.**

**WARNING**  
Entry door hardware and handle may become hot when exposed to sunlight.



**WARNING**  
Metal fasteners and other hardware components may corrode when exposed to preservative treated and fire-retardant treated lumber. Obtain and use the appropriate size stainless steel fasteners and hardware as called out by the installation guide to fasten unit to any rough opening made from pressure treated and fire-retardant treated lumber. Failure to use the appropriate materials for the installation may cause a failure resulting in injury, property or product damage.




**WARNING**  
Improper use of hand or power tools could result in injury and/or product damage. Follow equipment manufacturer's instructions for safe operation. Always wear safety glasses.


**WARNING**  
Windows and doors can be heavy. Use safe lifting techniques and a reasonable number of people with enough strength to lift, carry, and install window and door products to avoid injury and/or property damage.

**WARNING**  
The insect screen is intended for reasonable insect control and not the retention of objects or persons within the interior. The insect screen material will not stop a person from falling through the door.

**RECOMMENDED TOOLS**

Screwdriver  Tape Measure 

Safety Glasses  Drill  Gloves 

Metal File 

**1 VERIFY MOUNTING REQUIREMENTS**

Verify that the exterior brick mold, trim board or casing is firmly attached to the opening. The storm door will sag over time if the mounting surface is not sufficiently fastened to the entryway.

To install the storm door, you must verify that the opening width, height and mounting surface are sufficient.

1. Measure the width at the top, middle, and bottom of the opening (Figure 2). Measure from the inside of the brick mold or exterior trim. Refer to Table 1.
2. Measure the height at the center of the opening. Measure from the inside of the brick mold or exterior trim, down to the top of the bottom sill. Refer to Table 1.

Table 1:  
Use this table to determine if your storm door will fit into the opening:

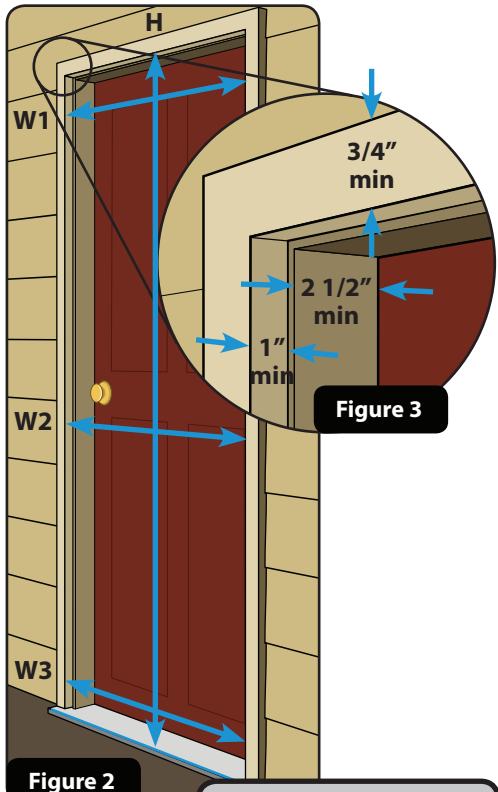
Nominal Storm Door Sizes **	Opening Sizes	
	W 1 - 3 (width) *	H (height)
36" x 80"	35 3/4" TO 36 3/8"	80" TO 80 7/8"
34" x 80"	33 3/4" TO 34 3/8"	
32" x 80"	31 3/4" TO 32 3/8"	


3. Make sure that the brick mold or exterior trim meets the mounting surface requirements to install the rain cap, hinge rail and latch rail (Figure 3). You must have a minimum of:


- 1" mounting surface depth. \*
- 3/4" mounting surface front. \*
- 2 1/2" depth for storm door hardware.

\* For opening widths up to 1" wider, please call our Solution Center at 1-800-933-3626 to purchase a special kit to accommodate your situation.

\*\* Nominal storm doors sizes are listed. The actual storm door frame width and height will be less. Example: A nominal size of 36" x 80" may have an actual storm door frame size of 35 1/8" x 79 1/8".

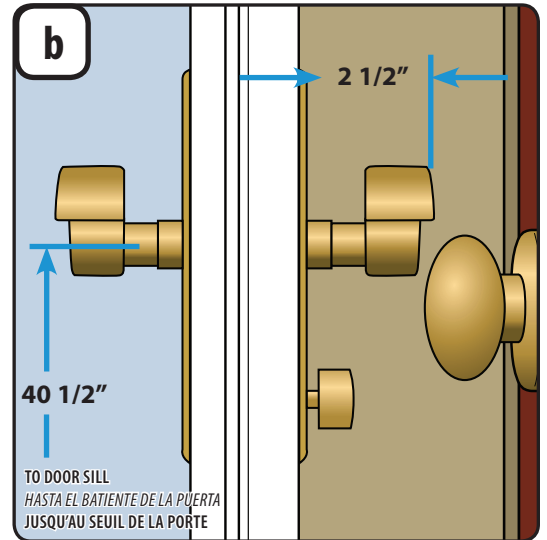
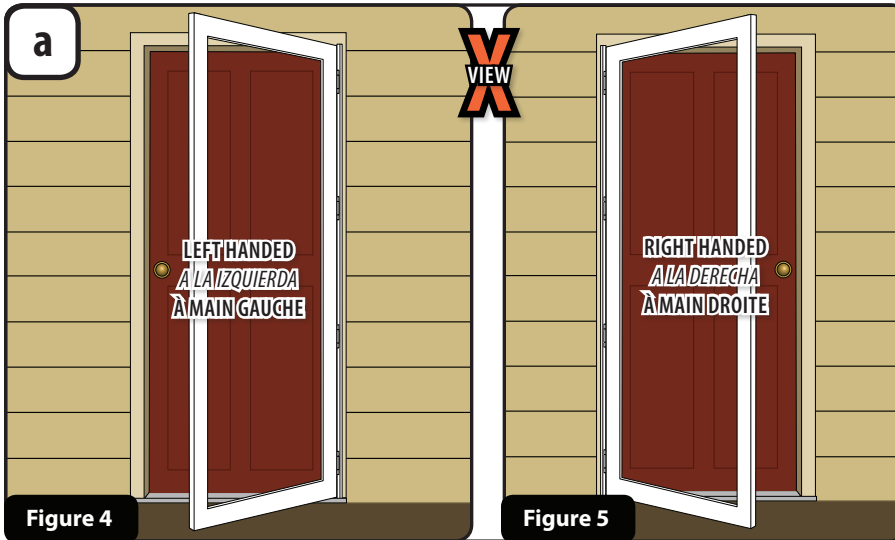


INTERIOR VIEW  
VISTA INTERIOR = 

EXTERIOR VIEW  
VISTA EXTERIOR = 

## INSTALLATION PREPARATION

# 2

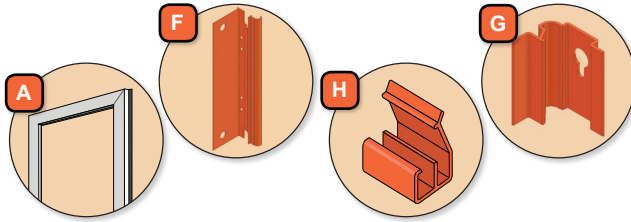


- In this step, you will confirm that your storm door hinges on the correct side.
1. Left Handed (Figure 4): From the exterior, a left handed storm door will have the handle on the left side of the storm door. See pages 4-9 for installation instructions.
  2. Right Handed (Figure 5): From the exterior, a right handed storm door will have the handle on the right side of the storm door. See pages 10-15 for installation instructions.

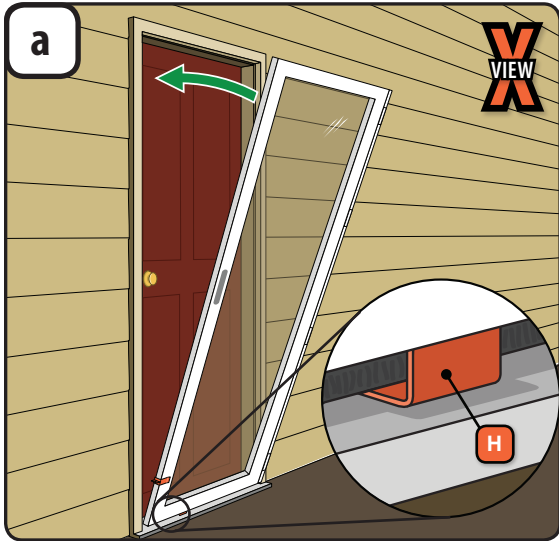
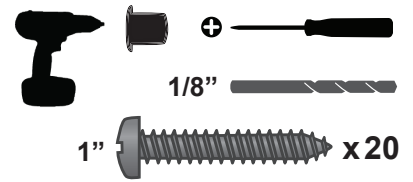
1. Most homeowners prefer to have the storm door handle on the same side as the entry door handle. In shallow door openings, this can cause the two handles to interfere. Check for potential interference using the rough measurements. If you anticipate that there will be interference, purchase a storm door that is hinged on the opposite side of your entry door. See page 2, Figure 3 for detailed hardware depth requirements.

3

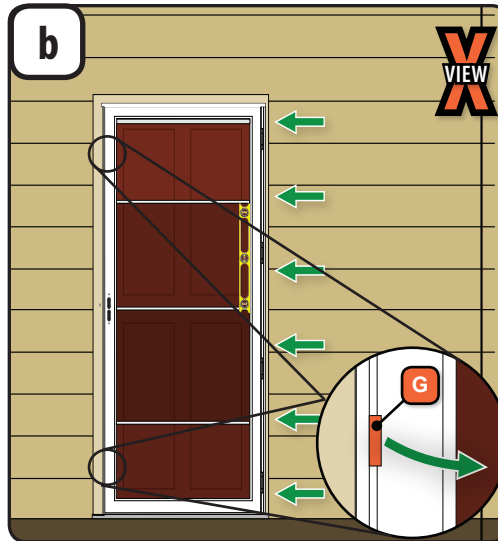
**HANG HINGED  
STORM DOOR  
AND REMOVE  
CLIPS  
(Left Hand)**



Tools needed:



1. Set bottom of door (A) centered in opening. Make sure orange bottom spacer (H) is sitting on door sill.
2. Tip top of door into opening while ensuring bottom of door frame rests on orange spacer. **TIP:** Place foot against door bottom while tipping top of door frame assembly into opening.
3. Door frame assembly is properly seated in opening when both latch rail and hinge rail are flush against mounting surface, while hinge rail and bottom spacer are resting on door sill. **NOTE:** The gap between top of door and rain cap is intentionally uneven at this step.



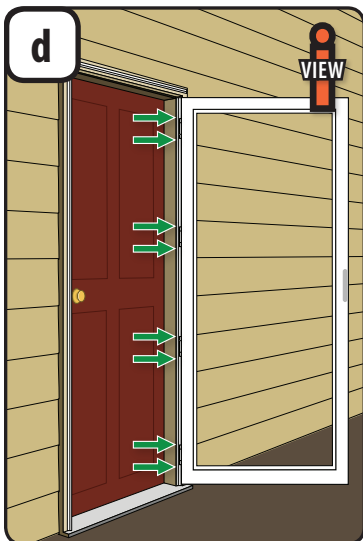
1. While holding door in position, use 1/8" drill bit from closer kit (M) to drill a hole in the mounting surface through two pre-drilled holes (indicated above with extra-large green arrows).
2. Fasten door to mounting surface using two 1" screws (found in the closer kit).
3. Pre-drill holes in mounting surface through remaining ten holes in side rails, then fasten door to mounting surface using ten 1" screws.
4. Unlatch upper and lower handle side spacer clips by pulling tab toward you.



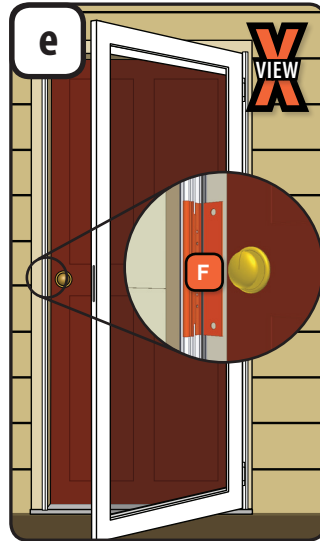
**WARNING**

Do not open door by pulling on the handle holes. Injury could result.

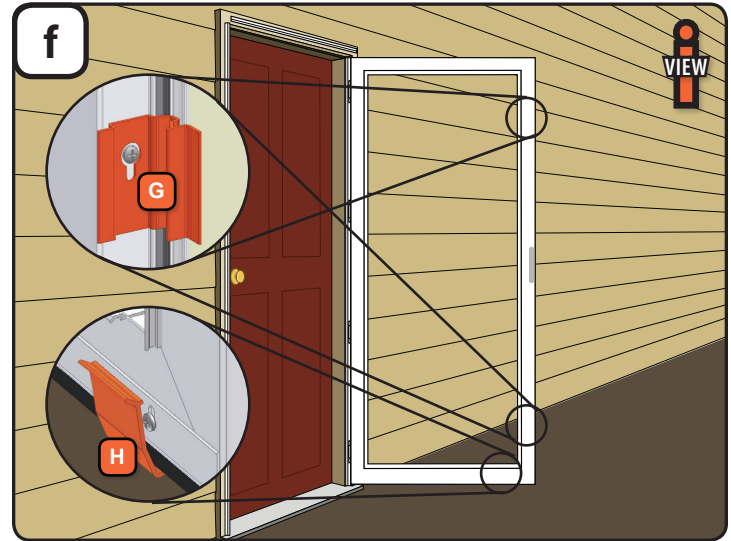
1. Remove two handle hole fasteners by inserting Phillips screwdriver into handle hole and firmly pressing them out. Properly discard orange handle fasteners.
2. Grasp edge of door and firmly pull door open.



1. Using 1/8" drill bit, drill holes in door jamb through holes in hinge rail.
2. Fasten hinge rail to door jamb using eight 1" screws. Do not overtighten screws.



1. Grasp handle clip (F) and pull away from latch rail to remove.
2. Fill holes in latch rail with color matched plugs included in closer kit.

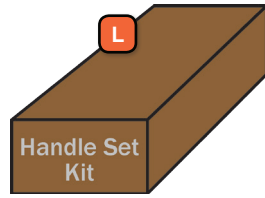


1. Remove spacer clips (G) by removing screws.
2. Re-install screws. **TIP:** Use a screw driver to loosen and tighten screws; a drill may strip the screw holes. If screws do strip, replace them with the 1/2" painted screws included in closer kit (M).
3. Remove bottom spacer (H) by pressing down on raised lip.
4. Properly discard all orange clips.



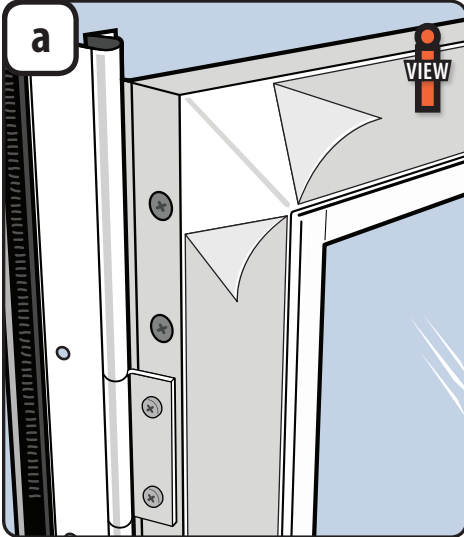
4

**REMOVE PROTECTIVE TAPE AND INSTALL HANDLE SET (Left Hand)**

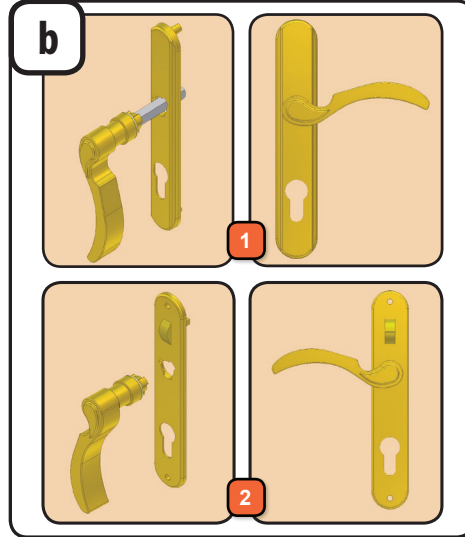


1-1/2" x 2

1-1/2"

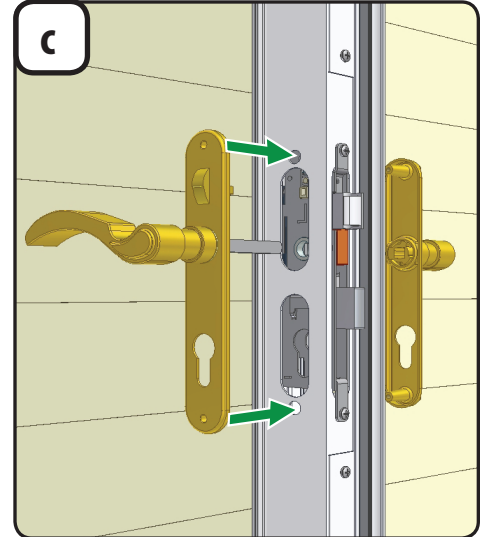


1. Starting at the mitered corners, remove the clear protective tape from both the interior and exterior of door frame, if applicable.

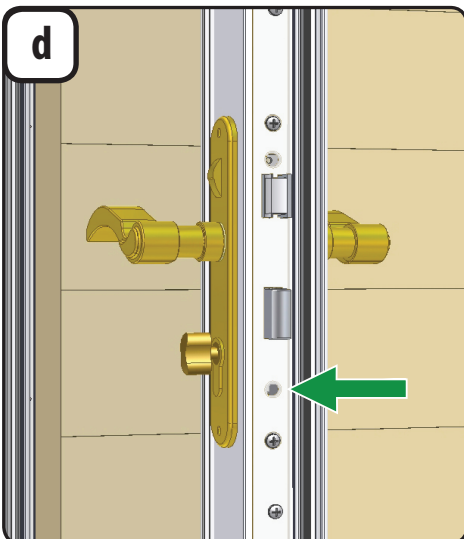


**If an Interior Trim Plate Kit was included with your door, please complete those instructions first before proceeding.**

1. Insert handle into outside trim plate (with Andersen logo) with lever pointing down and rotate handle to secure it.
2. Repeat for other handle and inside trim plate (with slider).
3. **NOTE:** Trim plates should not be installed on the door while completing above steps.



1. With handle levers held horizontal, install both handle assemblies onto door. Spindle will pass through square hole in lock case and into other handle. Attach trim plates together using two 1 1/2" pan head screws.



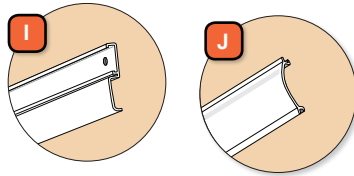
1. Insert dead bolt key cylinder into lock case and fasten with one 1 1/2" flathead screw. Do not overtighten.

You can match your Andersen storm door lock to Schlage® or Kwikset® entry door locks. See handle set instructions contained within handle set box for details.

"Kwikset" is a registered trademark of Newfry LLC. "Schlage" is a registered trademark of Schlage Lock Company.

5

**INSTALL RAIN CAP MOUNTING FLANGE, SCREW COVERS, & WINDOW RETAINERS (Left Hand)**

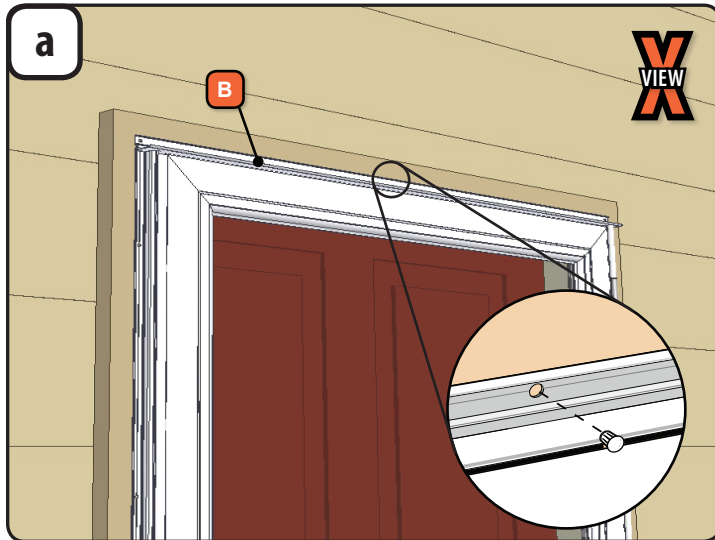


Tools needed:

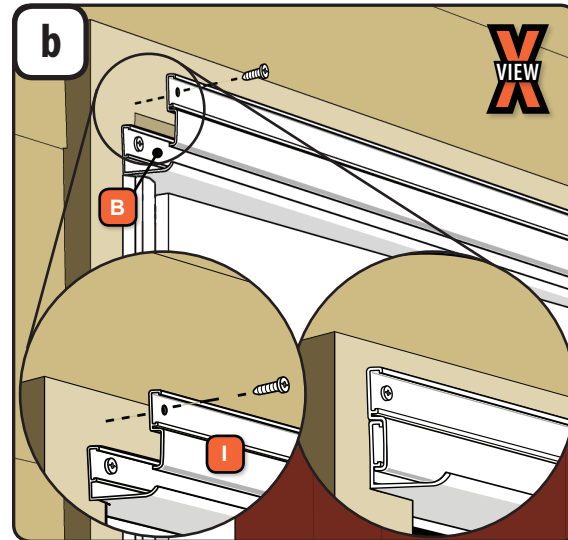


3/16" Plug x 1

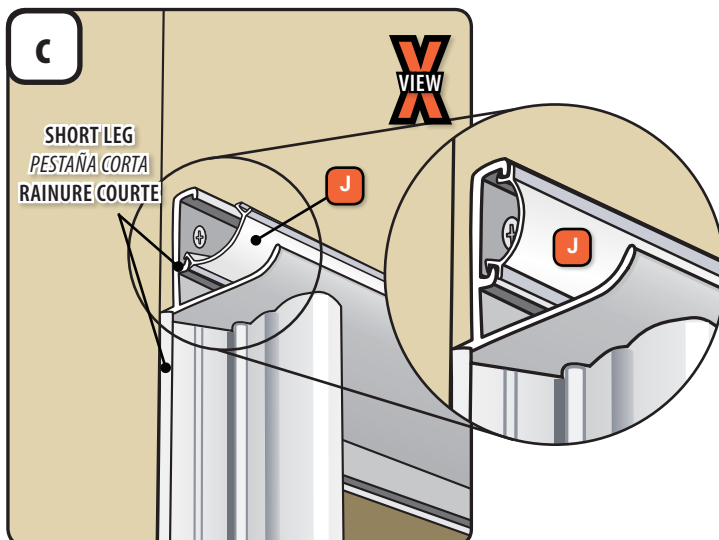
1" x 3



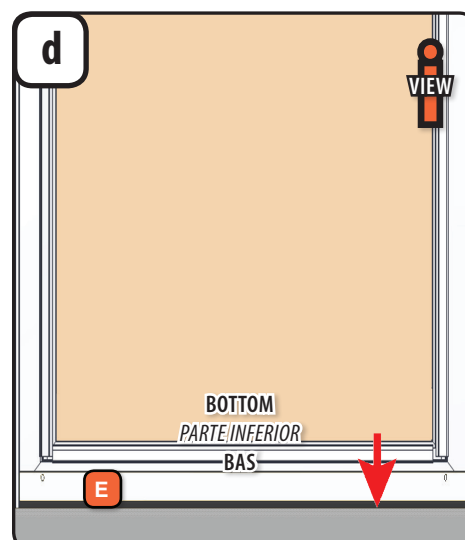
1. Look at the center hole of the rain cap. If the mounting surface can be seen in the entire hole, proceed to **step a2**. If the mounting surface cannot be seen in the entire hole, or if there is space above the rain cap, then completely insert the 3/16" plug into the middle hole, then proceed to **step b**.
2. Using the drill bit and three 1" screws, fasten the rain cap to the mounting surface, then proceed to **step c**.



1. If a plug was installed in the middle hole, you will need to install the rain cap extender (I).
2. Place the rain cap extender over the rain cap as shown, with both ends being flush.
3. Using the drill bit and three 1" screws, fasten the rain cap extender to the mounting surface.



1. Lock leg of screw cover (J) into short leg of rain cap screw track. Press on other leg to snap it into long leg of track. Make sure screw cover snaps into screw track along the entire length of the rain cap.
2. Repeat this process with remaining side screw covers.



**If necessary, adjust the sweep.**

1. Close the storm door.
2. From the interior, loosen the sweep screws with a phillips screw driver. Adjust the sweep (E) up or down until the sweep fin lightly comes into contact with the door sill.
3. Retighten the sweep screws.

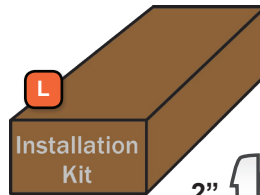
# 6

## INSTALL CLOSERS (Left Hand)

Tools needed:



1/8"

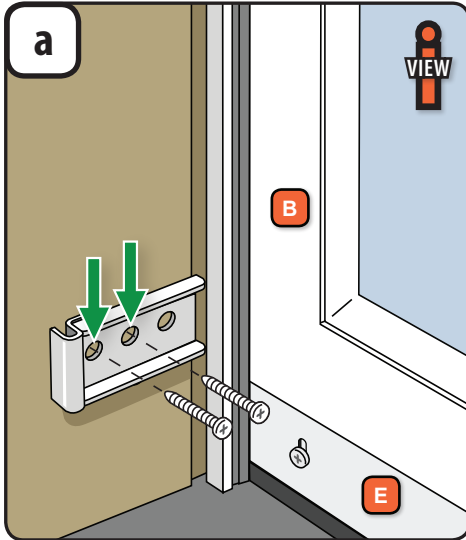


5/8" x 4

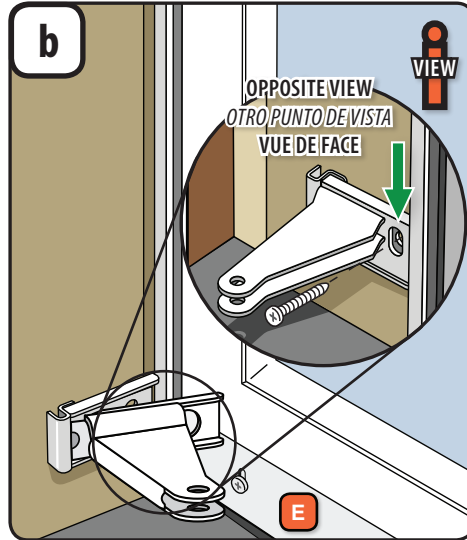


x 2

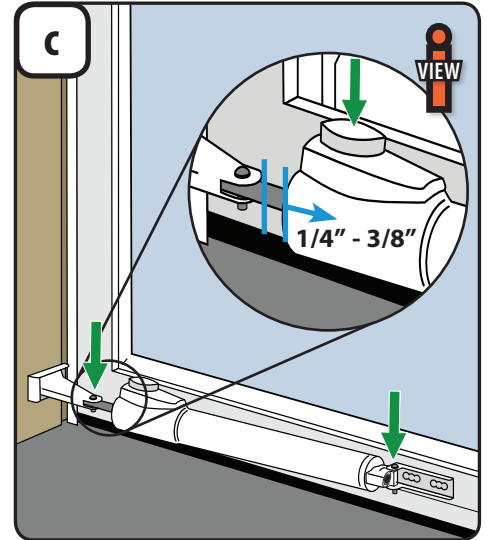
2" x 6



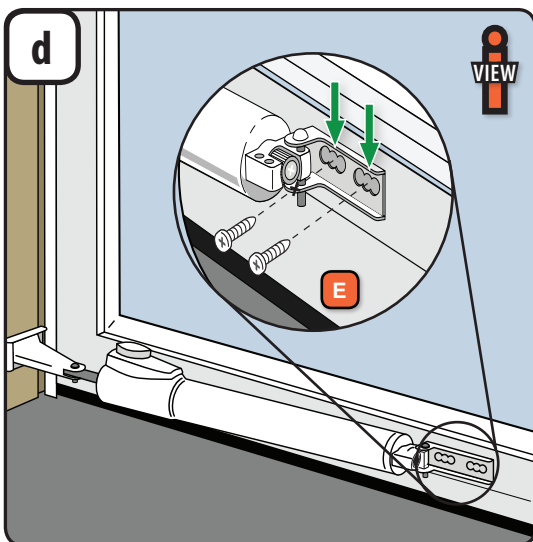
1. Position base from installation kit onto door jamb by touching front of base to back of hinge rail (or as close as possible), and align bottom of base with top of sweep (E). Mark the hole locations on door jamb.
2. Drill holes in door jamb at the marked locations.
3. Attach the base to door jamb with two 2" screws from installation kit into the two holes closest to the interior of the house.



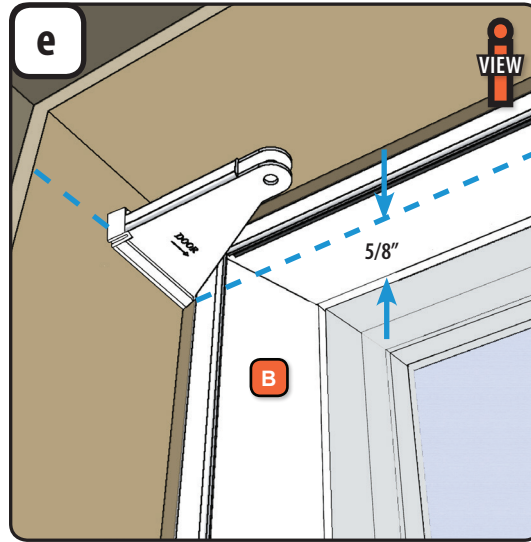
1. Attach the arm from the installation kit to the base by inserting the tabs on the arm into the slots in the base. Fasten with a 2" screw from the installation kit.



1. Pin the closer in place using the short pin in the jamb bracket and the long pin in the door bracket.
2. Press the push button on the push button closer and then pull (extend) closer by 1/4" - 3/8".



1. Close the storm door. Swing the closer assembly over until the door bracket is resting against the door frame and is level.
2. Attach the closer door bracket to the door frame through the two pre-drilled holes using two 5/8" screws from the installation kit.



**Repeat steps a-d to install the closer 5/8" above the window opening:**

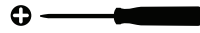
1. After the installation is complete, replace the bump closer with the standard closer at the top.
2. Re-install the bump closer at the bottom.

7

## ADJUST CLOSING SPEED OF DOOR

Closer and door shown are for reference only.

Tools needed:



8

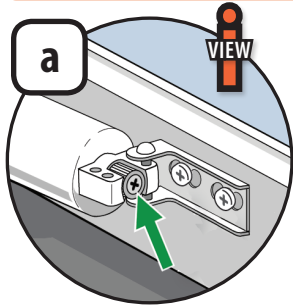
## FILE EDGE SEAL (Left Hand)

Tools needed:



### ! WARNING

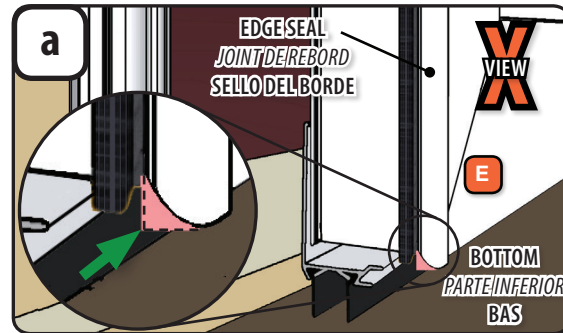
Storm door will close more quickly when entry door is open. To achieve the proper closing speed, you will need to adjust the closer(s) using the built-in adjustment screw. Check for safe closing speed with your entry door in both the closed and the open position. To prevent injury, make sure people and/or pets are completely through the opening before allowing the storm door to shut freely.



1. Open the door and then let it close. Note the speed at which the door closes.
2. Using a Phillips head screwdriver to adjust the closer to the desired speed: For a faster closing speed, turn the adjustment screw to the left (counterclockwise). For a slower closing speed, turn the adjustment screw to the right (clockwise).
3. Test the speed at which the door closes after each adjustment. Adjust the screw more, if needed, to achieve the desired door closing speed.

### ! WARNING

Generously round the bottom corner of the edge seal with a metal file to avoid sharp edges. Failure to round the bottom corners may cause an injury.



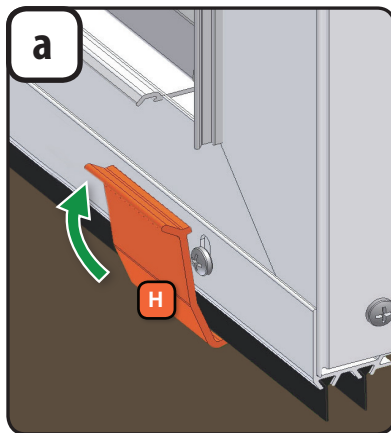
1. File the bottom corner of the edge seal until it's smooth.

## TROUBLESHOOTING (Left Hand)

9

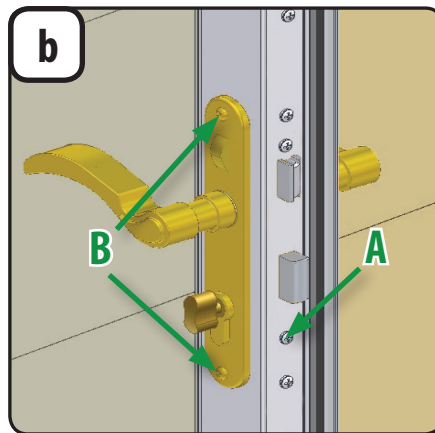
For additional help with these, or any other installation steps, please call our Solution Center at 1-800-933-3626.

Tools needed:



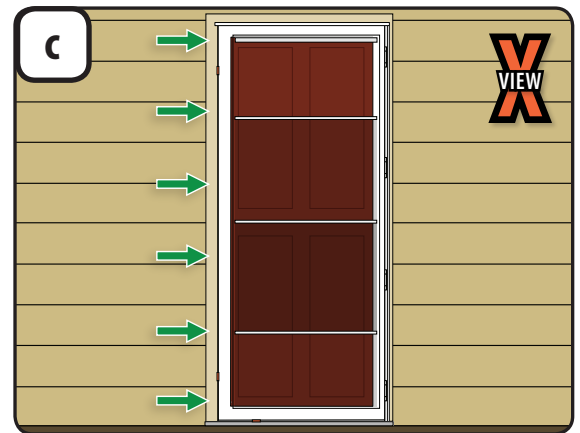
**If your bottom spacer falls off or is out of position prior to fastening the door to the mounting surface:**

1. Hook the clip on to the sweep.
2. Rotate clip until it snaps over back of sweep.
3. Slide clip until it is touching sweep screw on handle side of door.



**If handle binds or doesn't spring back:**

1. Slightly loosen key cylinder and lockcase plate screw (A).
2. Test handle set. If handle moves freely, you're done.
3. If it still binds: Slightly loosen trim plate screws (B).

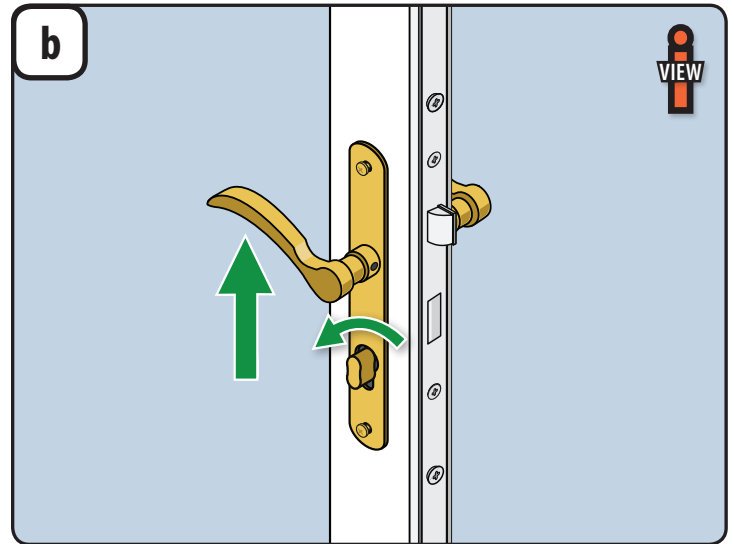
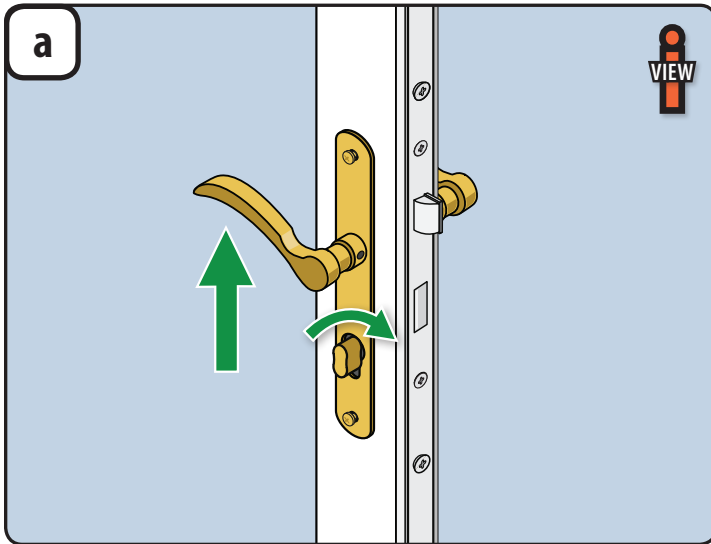


**If door isn't latching onto latch rail:**

1. Remove screw cover from latch rail (if installed).
2. Remove six 1" screws from latch rail.
3. Push latch rail toward door frame until latch falls into opening in latch rail.
4. If you can see holes in mounting surface through holes in latch rail, you will need to drill new holes in latch rail. Use 1/8" drill bit to drill holes 1" above or below existing holes.
5. Fasten latch rail to mounting surface using six 1" screws.
6. Reinstall screw cover (see **step 5c**).

# 10

## USING YOUR MULTI-POINT LOCK (Left Hand)



### Locking your door:

1. To lock your door from the interior of your home, close the door. Slowly extend the top and bottom deadbolts by lifting up on the handle. While handle is lifted up, rotate the thumbturn towards handle side of door (clockwise), one complete turn.
2. To lock your door from the exterior, use the keys enclosed with the handle. Lift handle up while turning key towards handle side of door, one complete turn.

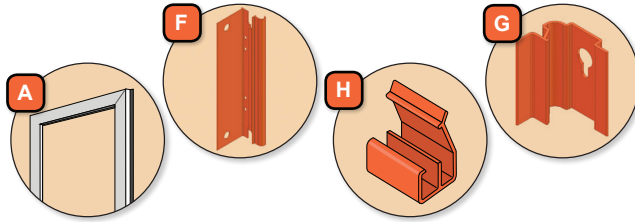
**TIP:** To lock door without engaging top and bottom deadbolts, rotate thumbturn towards handle side of door (clockwise) without raising handle.

### Unlocking your door:

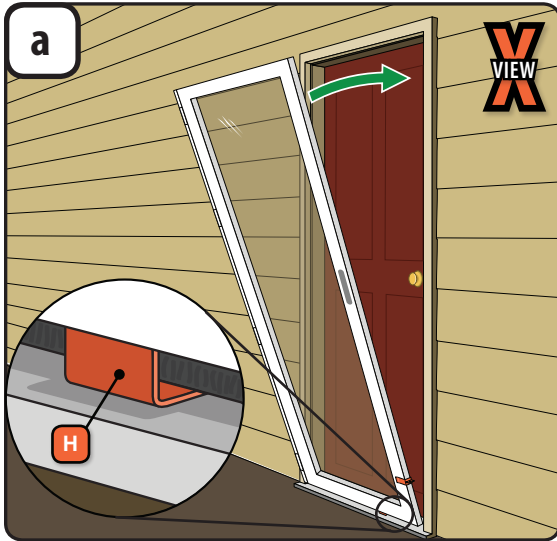
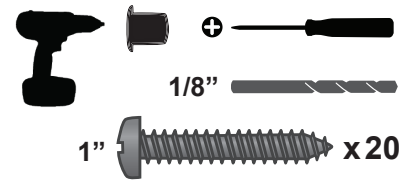
1. To unlock from the interior, lift up on the handle and rotate thumbturn towards hinge side of door (counterclockwise), one complete turn.
2. To unlock from the exterior, use the keys enclosed with handle. Lift handle up while turning the key towards the hinge side of door, one complete turn.

# 11

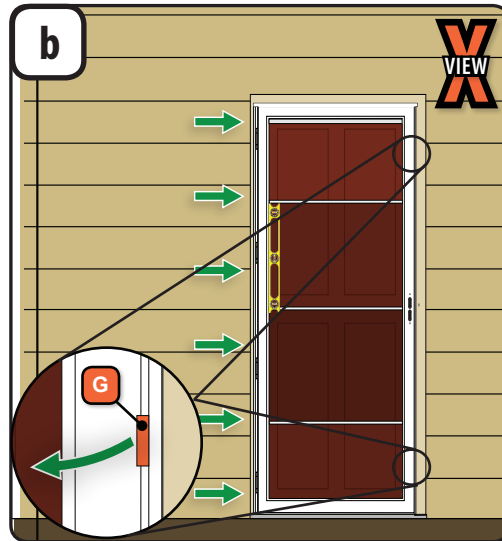
## HANG HINGED STORM DOOR AND REMOVE CLIPS (Right Hand)



Tools needed:



1. Set bottom of door centered in opening. Make sure orange bottom spacer (H) is sitting on door sill.
2. Tip top of door into opening while ensuring bottom of door frame rests on orange spacer. **TIP:** Place foot against door bottom while tipping top of door frame assembly into opening.
3. Door frame assembly is properly seated in opening when both latch rail and hinge rail are flush against mounting surface, while hinge rail and bottom spacer are resting on door sill. **NOTE:** The gap between top of door and rain cap is intentionally uneven at this step.



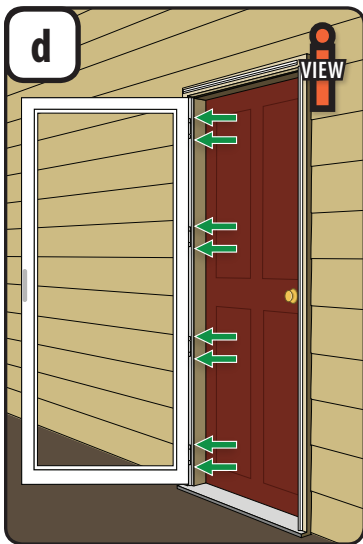
1. While holding door in position, use 1/8" drill bit from closer kit (M) to drill a hole in the mounting surface through two pre-drilled holes (indicated above with extra-large green arrows).
2. Fasten door to mounting surface using two 1" screws (found in closer kit).
3. Pre-drill holes in mounting surface through remaining ten holes in side rails, then fasten door to mounting surface using ten 1" screws.
4. Unlatch upper and lower handle side spacer clips by pulling tab toward you.



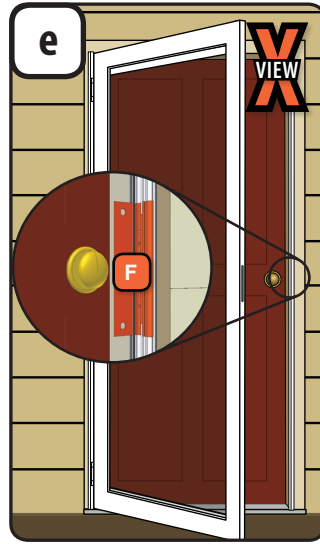
### WARNING

Do not open door by pulling on the handle holes. Injury could result.

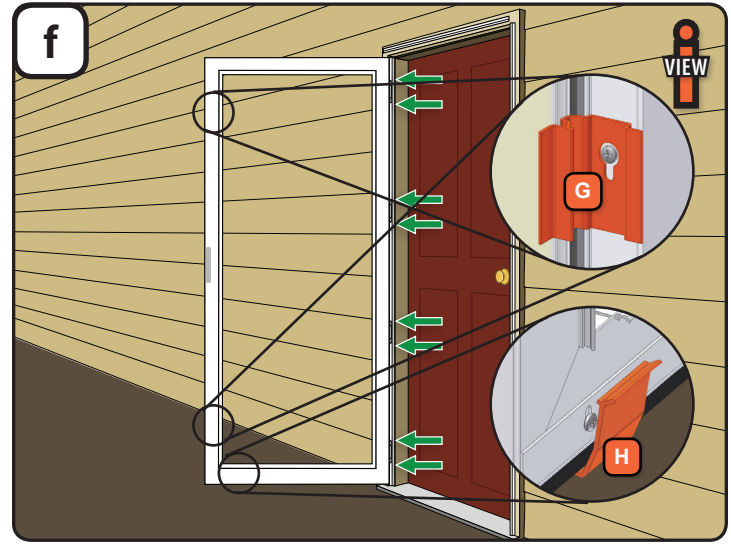
1. Remove two handle hole fasteners by inserting Phillips screwdriver into handle hole and firmly pressing them out. Properly discard orange handle fasteners.
2. Grasp edge of door and firmly pull door open.



1. Using 1/8" drill bit, drill holes in door jamb through holes in hinge rail.
2. Fasten hinge rail to door jamb using eight 1" screws. Do not overtighten screws.



1. Grasp handle clip (F) and pull away from latch rail to remove.
2. Fill holes in latch rail with color matched plugs included in closer kit.

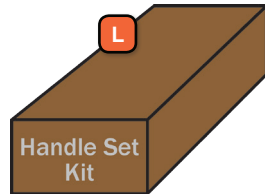


1. Remove spacer clips (G) by removing screws.
2. Re-install screws. **TIP:** Use a screw driver to loosen and tighten screws; a drill may strip the screw holes. If screws do strip, replace them with the 1/2" painted screws included in closer kit (M).
3. Remove bottom spacer (H) by pressing down on raised lip.
4. Properly discard all orange clips.



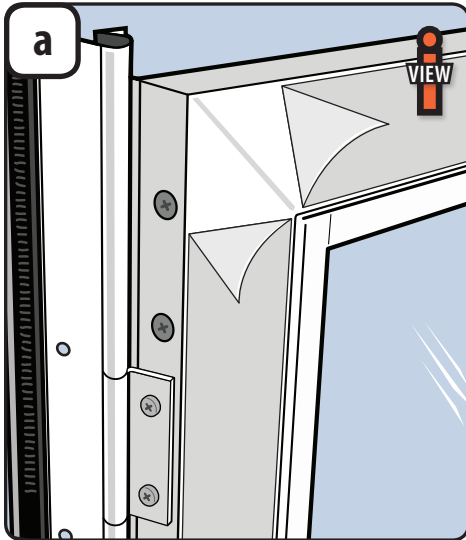
# 12

## REMOVE PROTECTIVE TAPE AND INSTALL HANDLE SET (Right Hand)

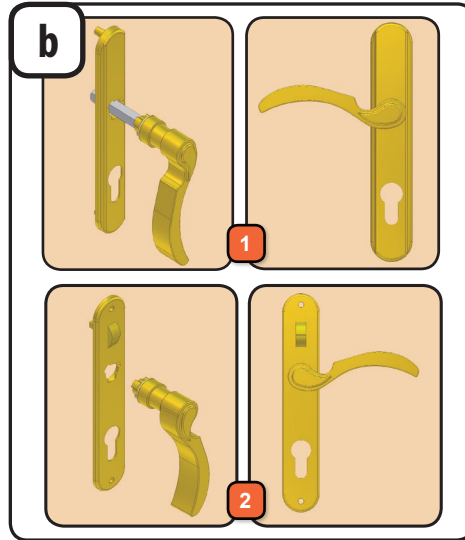


1-1/2" x 2

1-1/2"

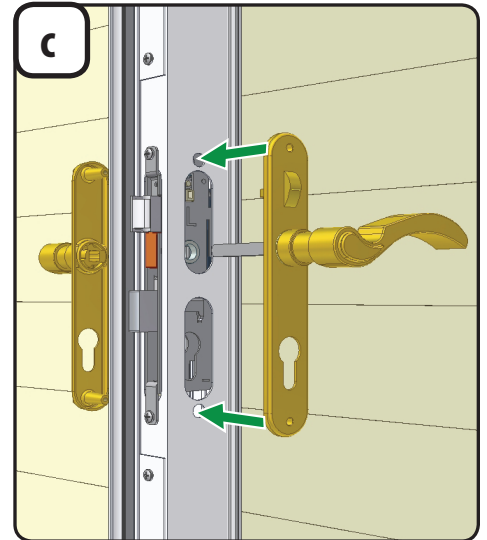


1. Starting at the mitered corners, remove the clear protective tape from both the interior and exterior of door frame, if applicable.

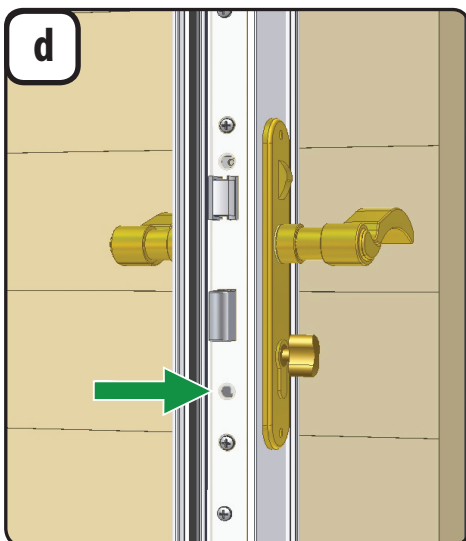


**If an Interior Trim Plate Kit was included with your door, please complete those instructions first before proceeding.**

1. Insert handle into outside trim plate (with Andersen logo) with lever pointing down and rotate handle to secure it.
2. Repeat for other handle and inside trim plate (with slider).
3. **NOTE:** Trim plates should not be installed on the door while completing above steps.



1. With handle levers held horizontal, install both handle assemblies onto door. Spindle will pass through square hole in lock case and into other handle. Attach trim plates together using two 1 1/2" pan head screws.



1. Insert dead bolt key cylinder into lock case and fasten with one 1 1/2" flathead screw. Do not overtighten.

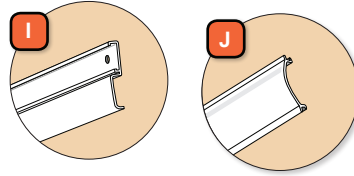
You can match your Andersen storm door lock to Schlage® or Kwikset® entry door locks. See handle set instructions contained within handle set box for details.

"Kwikset" is a registered trademark of Newfry LLC. "Schlage" is a registered trademark of Schlage Lock Company.

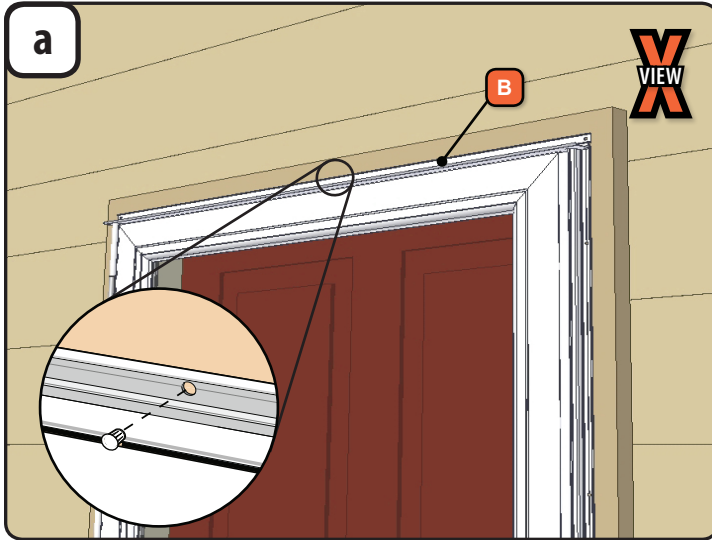
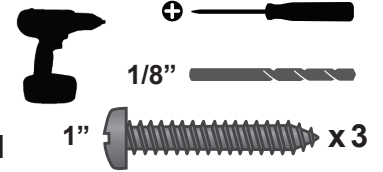


# 13

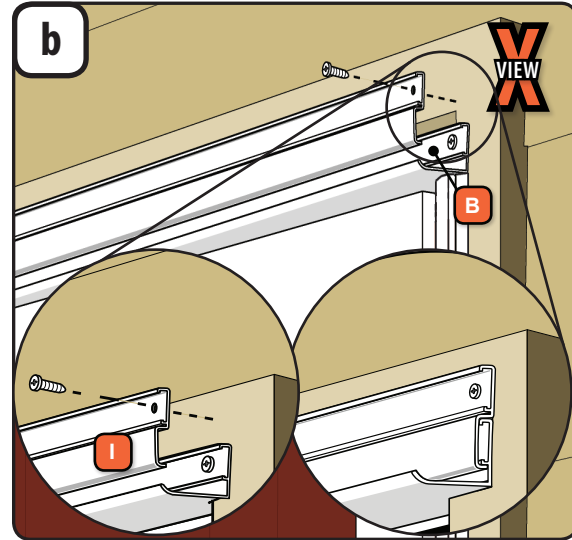
## INSTALL RAIN CAP MOUNTING FLANGE, SCREW COVERS, & WINDOW RETAINERS (Right Hand)



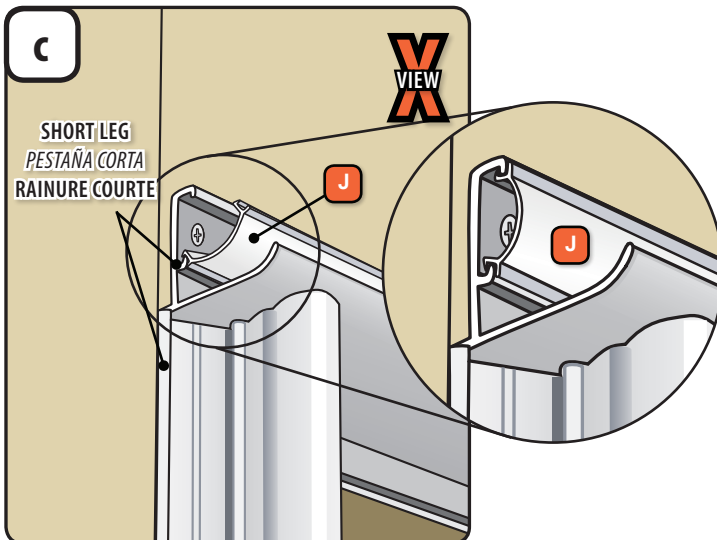
Tools needed:



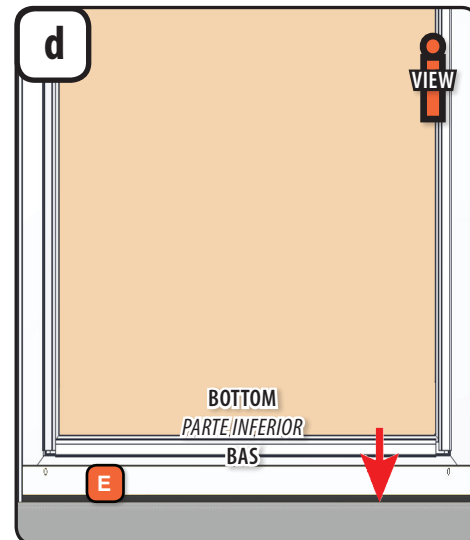
1. Look at the center hole of the rain cap. If the mounting surface can be seen in the entire hole, proceed to **step a2**. If the mounting surface cannot be seen in the entire hole, or if there is space above the rain cap, then completely insert the 3/16" plug into the middle hole, then proceed to **step b**.
2. Using the drill bit and three 1" screws, fasten the rain cap to the mounting surface, then proceed to **step c**.



1. If a plug was installed in the middle hole, you will need to install the rain cap extender (I).
2. Place the rain cap extender over the rain cap as shown, with both ends being flush.
3. Using the drill bit and three 1" screws, fasten the rain cap extender to the mounting surface.



1. Lock leg of screw cover (J) into short leg of rain cap screw track. Press on other leg to snap it into long leg of track. Make sure screw cover snaps into screw track along the entire length of the rain cap.
2. Repeat this process with remaining side screw covers.



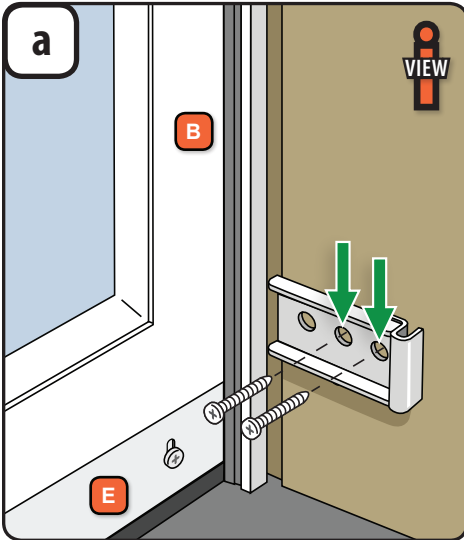
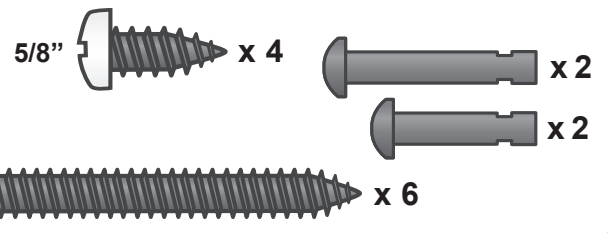
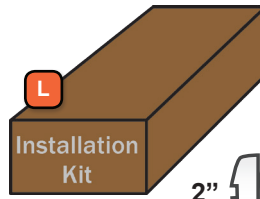
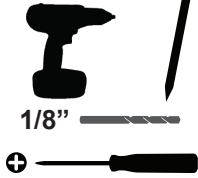
### If necessary, adjust the sweep.

1. Close the storm door.
2. From the interior, loosen the sweep screws with a phillips screw driver. Adjust the sweep (E) up or down until the sweep fin lightly comes into contact with the door sill.
3. Retighten the sweep screws.

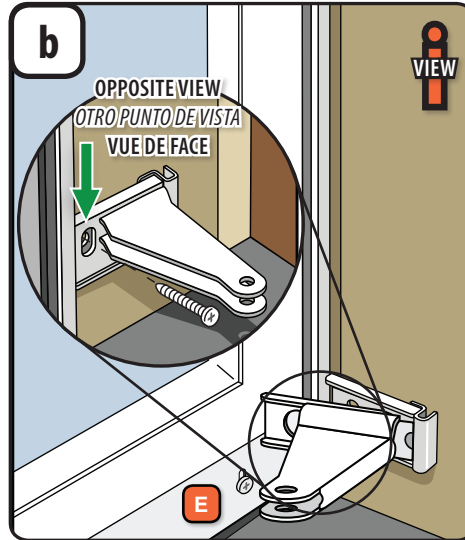
# 14

## INSTALL CLOSERS (Right Hand)

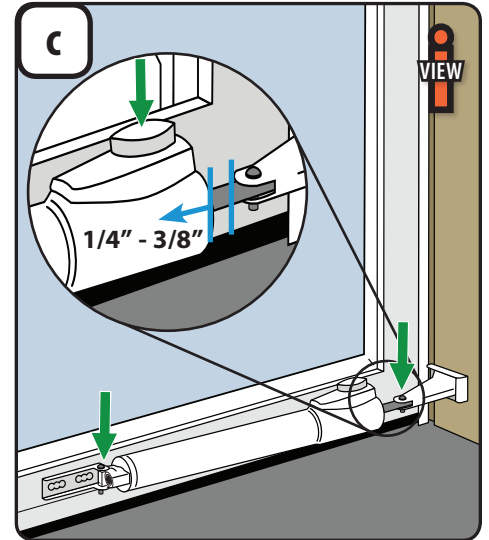
Tools needed:



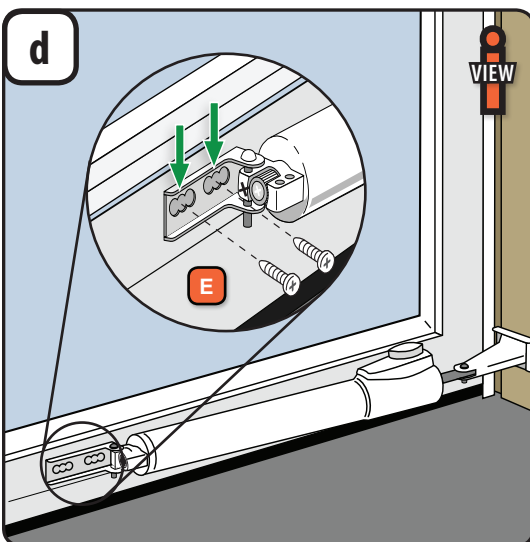
1. Position base from installation kit onto door jamb by touching front of base to back of hinge rail (or as close as possible), and align bottom of base with top of sweep (E). Mark the hole locations on door jamb.
2. Drill holes in door jamb at the marked locations.
3. Attach the base to door jamb with two 2" screws from installation kit into the two holes closest to the interior of the house.



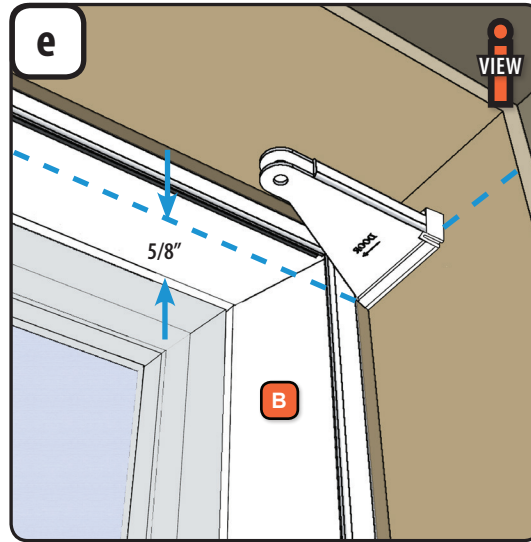
1. Attach the arm from the installation kit to the base by inserting the tabs on the arm into the slots in the base. Fasten with a 2" screw from the installation kit.



1. Pin the closer in place using the short pin in the jamb bracket and the long pin in the door bracket.
2. Press the push button on the push button closer and then pull (extend) closer by 1/4" - 3/8".



1. Close the storm door. Swing the closer assembly over until the door bracket is resting against the door frame and is level.
2. Attach the closer door bracket to the door frame through the two pre-drilled holes using two 5/8" screws from the installation kit.



**Repeat steps a-d to install the closer 5/8" above the window opening:**

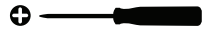
1. After the installation is complete, replace the bump closer with the standard closer at the top.
2. Re-install the bump closer at the bottom.

# 15

## ADJUST CLOSING SPEED OF DOOR

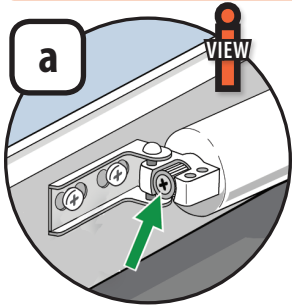
Closer and door shown are for reference only.

Tools needed:



### ! WARNING

Storm door will close more quickly when entry door is open. To achieve the proper closing speed, you will need to adjust the closer(s) using the built-in adjustment screw. Check for safe closing speed with your entry door in both the closed and the open position. To prevent injury, make sure people and/or pets are completely through the opening before allowing the storm door to shut freely.



1. Open the door and then let it close. Note the speed at which the door closes.
2. Using a Phillips head screwdriver to adjust the closer to the desired speed: For a faster closing speed, turn the adjustment screw to the left (counterclockwise). For a slower closing speed, turn the adjustment screw to the right (clockwise).
3. Test the speed at which the door closes after each adjustment. Adjust the screw more, if needed, to achieve the desired door closing speed.

# 16

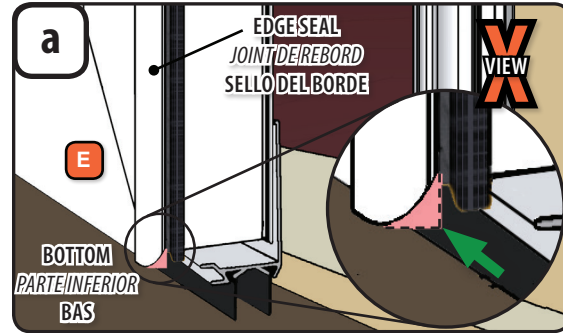
## FILE EDGE SEAL (Left Hand)

Tools needed:



### ! WARNING

Generously round the bottom corner of the edge seal with a metal file to avoid sharp edges. Failure to round the bottom corners may cause an injury.



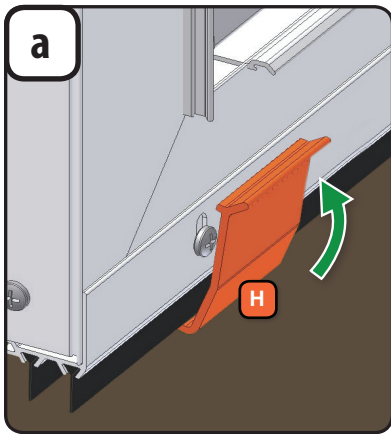
1. File the bottom corner of the edge seal until it's smooth.

# 17

## TROUBLESHOOTING (Right Hand)

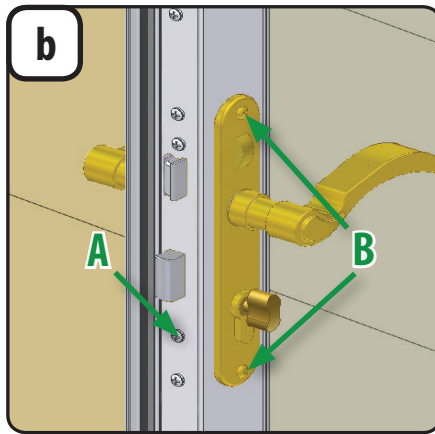
For additional help with these, or any other installation steps, please call our Solution Center at 1-800-933-3626.

Tools needed:



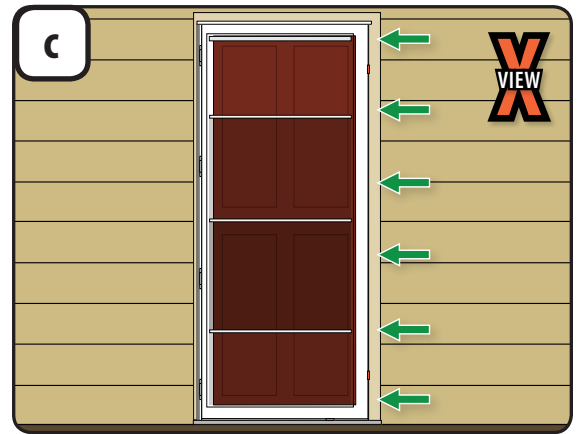
**If your bottom spacer falls off or is out of position prior to fastening the door to the mounting surface:**

1. Hook the clip on to the sweep
2. Rotate clip until it snaps over back of sweep.
3. Slide clip until it is touching sweep on handle side of door.



**If handle binds or doesn't spring back:**

1. Slightly loosen key cylinder and lockcase plate screw (A).
2. Test handle set. If handle moves freely, you're done.
3. If it still binds: Slightly loosen trim plate screws (B).

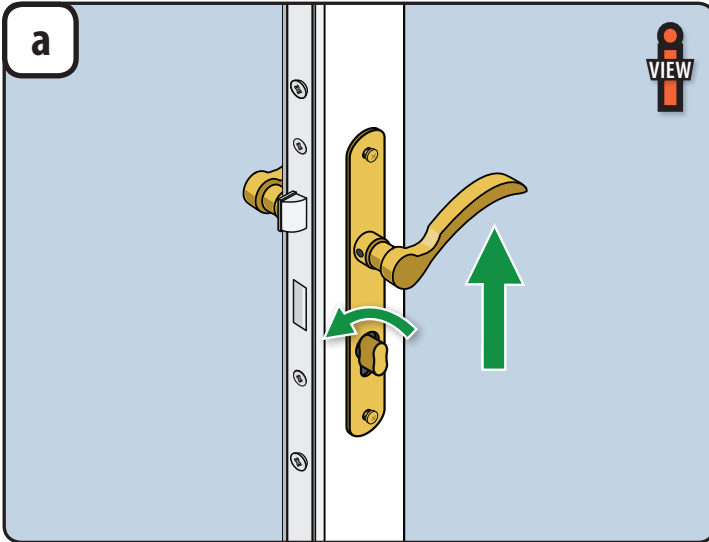


**If door isn't latching onto latch rail:**

1. Remove screw cover from latch rail (if installed).
2. Remove six 1" screws from latch rail.
3. Push latch rail toward door frame until latch falls into opening in latch rail.
4. If you can see holes in mounting surface through holes in latch rail, you will need to drill new holes in latch rail. Use 1/8" drill bit to drill holes 1" above or below existing holes.
5. Fasten latch rail to mounting surface using six 1" screws.
6. Reinstall screw cover (see step 13c).

# 18

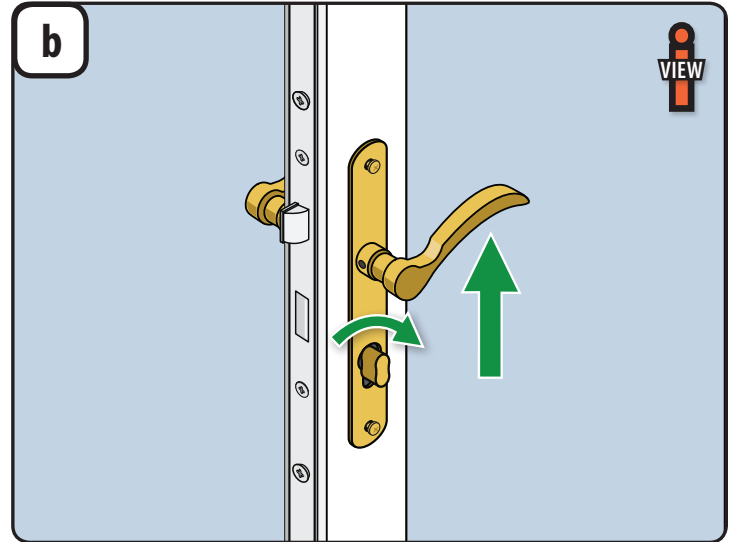
## USING YOUR MULTI-POINT LOCK (Right Hand)



### Locking your door:

1. To lock your door from the interior of your home, close the door. Slowly extend the top and bottom deadbolts by lifting up on the handle. While handle is lifted up, rotate the thumbturn towards handle side of door (clockwise), one complete turn.
2. To lock your door from the exterior, use the keys enclosed with the handle. Lift handle up while turning key towards handle side of door, one complete turn.

**TIP:** To lock door without engaging top and bottom deadbolts, rotate thumbturn towards handle side of door (clockwise) without raising handle.



### Unlocking your door:

1. To unlock from the interior, lift up on the handle and rotate thumbturn towards hinge side of door (counterclockwise), one complete turn.
2. To unlock from the exterior, use the keys enclosed with handle. Lift handle up while turning the key towards the hinge side of door, one complete turn.

## CLEANING INSTRUCTIONS

**WINDOW GLASS** – The glass may be cleaned with any household glass cleaner. Keep glass cleaners away from all other components.

**PLASTIC PARTS** – Plastic door components may be cleaned by using a mild soap and water mixture and by gently rubbing the affected area. Do not use harsh abrasives or any product that contains chlorine.

**ALUMINUM PARTS** – Aluminum parts on the door may be cleaned by using a mild soap and water mixture and by gently rubbing the affected area. Mineral spirits may be used and will not harm the paint. This will remove many items such as glue residue. Do not use harsh abrasives or any product that contains chlorine.

**HANDLE COMPONENTS** – **BRASS and NICKEL** handles and components may be cleaned by wiping them down periodically with a wet or dry cloth. **OIL RUBBED BRONZE** handles and components have a “living finish” and no protective coating. With frequent handling and use, the natural oils from your hands will polish away the dark outer finish to expose the bronze beneath, often resulting in a two-tone appearance. They may be cleaned by wiping them down periodically with a wet or dry cloth. **PAINTED** handles and components may be cleaned by using a mild soap and water mixture and by gently rubbing the affected area. Do not use harsh abrasives or any product that contains chlorine.

**SWEEPS** – Sweeps may be cleaned with a mild solution of soap and water. Do not use harsh abrasives or any product that contains chlorine.

**BRASS/NICKEL GLASS CLEANING** – Brass and Nickel components may be cleaned with good quality cleaner; such as Brasso®.

## LIMITED WARRANTIES

### PRODUCT LIMITED WARRANTY

**DOOR FRAME:** EMCO Enterprises, Inc. (EMCO) warrants the door frame, hinges, and painted finish on Andersen® aluminum storm door products to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for as long as the original consumer purchaser owns the home in which the door was initially installed.

**COMPONENTS:** EMCO warrants the non-glass and non-insect screen fabric components of Andersen® storm doors (including brass and nickel hardware finish and the mechanical functions of balancers, locksets, closers, windows and insect screens) to be free from defects in manufacturing, materials and workmanship for a period of five (5) years from the date of original retail purchase or for as long as the original consumer purchaser owns the home in which the door was initially installed, whichever is shorter. Insulated glass is also warranted for a period of five (5) years not to develop, under normal conditions, any material obstruction of vision resulting from manufacturing defects or as a result of premature failure of the glass or hermetic seal.

In the event a door frame, hinges, insulated glass or a component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period specified above, and upon written proof of purchase, EMCO, at its option, will provide a replacement door frame, hinge, insulated glass unit and/or components without charge – installation is not included. Such replacement or repair is warranted for the remainder of the original limited warranty period. Please locate the door serial number and written proof of purchase and contact EMCO Consumer Support at 1-800-933-3626. Warranty claims made one (1) year after purchase are subject to a flat processing fee.

### “OOPS-PROOF” INSTALLATION LIMITED WARRANTY

EMCO Enterprises, Inc. (EMCO) warrants that any part lost or mis-cut during the original installation of your Andersen storm door will be repaired or replaced at no additional charge within ninety (90) days of the date of original purchase. This limited warranty will not apply if the part has been misused, abused or altered. Cutting parts not specified by the installation guide or mis-drilled parts are not included in this warranty.

In the event a part is lost or mis-cut within the limited warranty period, EMCO, at its option, will provide the appropriate replacement part – installation is not included. Please locate the door serial number and written proof of purchase and contact EMCO Consumer Support at 1-800-933-3626.

### GENERAL LIMITED WARRANTY INFORMATION

The limited warranties set forth in this document are the only express warranties (whether written or oral) applicable to Andersen® storm doors, and no one is authorized to modify or expand these limited warranties. All warranty claims must be made during the applicable warranty periods.

**ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATION, BUT IN NO CASE WILL EXTEND BEYOND THE TERM OF THE LIMITED WARRANTIES SET FORTH ABOVE. EMCO EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE, AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT.**

Some states do not allow the exclusion of incidental and consequential damages, or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights that may vary from state to state and in Canada.

What is NOT covered by this limited warranty: damage caused by 1) improper installation, maintenance, or use; 2) chemicals or airborne pollutants, such as salt or acid rain; 3) acts of God, including wind damage; 4) products not manufactured by EMCO

EMCO Enterprises, Inc. is a wholly owned subsidiary of Andersen Corporation. EMCO manufactures Andersen® and EMCO® storm doors. EMCO supports the limited warranties covering Andersen® Storm and Screen Doors. “Andersen”, “EMCO” and all other marks where denoted are trademarks of Andersen Corporation. ©2013 Andersen Corporation. All rights reserved.

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## Online Parts and Knowledge Store

Andersen is committed to helping you find parts quickly and easily for your Andersen® or EMCO® storm door. Use the site below and your serial number to find many of the most-common replacement parts for your storm door.

This site also includes the Andersen Storm Door Learning Center. Whether you are trying to find other Andersen® or EMCO® products or you are looking for replacement part installation guides, or other care and maintenance topics and tips, this is a great place to start.

**[parts.andersenstormdoors.com](http://parts.andersenstormdoors.com)**