# **Assembling & Using Your Product**

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. Some splashing may occur.

### **Components:**

# Assembling:

- Connect the vinyl tubing to the water pump from inside the fountain top. Adjust the flow control to the lowest setting to avoid splashing until the fountain is completely assembled.
- Feed the LED light strand through the center of the fountain base. Connect the LED light strand to the transformer.
- Place the fountain top on to the fountain basin.
- Gently pour water into the fountain, being careful not to overflow and cause splashing. Make sure the water completely submerges the pump and the water runs clear during operation. Plug the transformer and pump cord into your local power supply. Make sure that there is no water around the transformer and always keep the power source in a dry place.
  - o NOTE: We recommend that you use distilled water to prevent scale build-up. The first time you operate the pump it can take up to 5 minutes for the air to be completely expelled and water begins to flow properly.

# **Trouble Shooting & Caution**

If you have any questions and/or problems, please contact the retail store you purchased this fountain.

# If your pump fails to run

- Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
- Check the pump discharge and tubing for any kinks and/or obstructions
- Any buildup obstructing the water flow can be flushed with a garden hose
- Check the rotor by removing the front cover & plate to access the impellor area. Turn the rotor and make sure that the rotor is not jammed or broken

### If your pump "spews"

Check the water level to make sure the pump is completely submerged and there if enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew

# If your pump is making abnormal loud noises

- Disconnect the pump from the electrical power supply and remove the front cover &
- Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing
- Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for part

### **Fountain Care**

- We recommend to use Alpine's all natural cleansing formula toeliminate foam, lime scale and calcium buildup, fight mineral deposits, leave water crystal clear, help prevent staining, remove organic contaminants and treat discolored water. This formula will help prevent pump damage due to hard water build up.
  - For small sized fountains holding water up to 7liters of water, we recommend Alpine Item # PPL100
  - For larger sized fountains holding water over 7liters of water, we recommend Alpine Item # PPL102
  - iii. For more information please visit <a href="https://www.alpine4u.com">www.alpine4u.com</a>



### Caution

- Always unplug the pump from the electrical outlet before cleaning & handling
- Uses with clean water only, do not place the fountain and/or parts in any other liquid.
- Periodically change water & clean the pump to keep free from micro-organisms
- Disconnect and store the unit in a dry place if not in use for an extended period of time
- Do not operate with water above 90°F or 30°C
- Do not lift, carry or pull the pump by the power cord
- Do not exceed the maximum voltage & wattage on transformer
- **NEVER LET THE PUMP RUN DRY**