

ZLINE One Year Parts Warranty

For one (1) year from the date of original purchase, we will provide free of charge, non-consumable replacement parts for the components that failed due to manufacturing defects. Subject to the conditions and limitations set forth below at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or material. Repaired parts or replacement products will be provided by ZLINE Kitchen & Bath on an exchange basis and will be either new or refurbished to be functionally equivalent to new. The consumer is responsible for shipping costs.

Who is covered:

This warranty is extended to the original purchaser for products purchased for ordinary home use in the continental USA.

This warranty will be void when:

Product damaged through negligence, improper installation, accident, abuse, misuse, and natural disaster, insufficient or excessive electrical supply. Abnormal mechanical or environmental conditions or any unauthorized disassembly repair, modifications or failure to follow the installation instructions or when product is used commercially or other than its intended purpose or damaged because of improper connection with equipment of other manufacturers. Repaired or modified by anyone other than authorized agents. This limited warranty does not apply to any product on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly, has been sold as second-hand or resold contrary to the US regulations.

What is not covered:

The natural wear of finish, and wear due to improper maintenance, use of corrosive and abrasive cleaning products, pads and cleaning products. Chips, dents or cracks due to abuse, misuse, freight damage (not reported), or improper installation. Damage of product caused by accident, fire, flood or act of God. we are not liable for and is not covered by warranty, any loss of properties or any cost associated with removing, servicing, installing or determining the source of problems with our products.

This warranty is valid in the United States. It is non-transferable and applies only to the purchaser and does not extend to subsequent owners of this product, any applicable implied warranties, including the warranty of merchantability are limited in duration to a period of express warranty as provided herein beginning with the date of original purchase at retail and no warranties, whether express or implied shall be applied to this product.

Please contact ZLINE Kitchen & Bath at 614-777-5004 with any questions.