

Blendtec Residential Warranty

Something's Not Right

Although it's not common, sometimes things do go wrong with our blenders. If you're concerned that something's not right, please reach out to our customer service department at the number below. Many problems can be diagnosed and addressed over the phone. Please have your blender's serial number and a description of the problem ready when you call.

If your problem can't be fixed over the phone, you'll be given instructions on where to send your unit for diagnosis and warranty determination.

Warranty: What's Covered

Blendtec warrants to the owner of a Blendtec product that such product will be free from defect in material and workmanship under normal residential use for the duration of the warranty period in effect for such product at the time of purchase (see schedule below). The applicable warranty period runs from the date of purchase.

Warranty Summary for Products sold in the US and Canada

Product	Warranty
Refurbished Products	1 year parts/1 year labor
Fit	2 years parts/2 years labor
Classic 570	2 years parts/2 years labor
Classic 575	2 years parts/2 years labor
Total Blender	2 years parts/2 years labor
Designer 625	8 years parts/8 years labor
Designer 650	8 years parts/8 years labor
Designer 675	8 years parts/8 years labor
Designer 725	8 years parts/8 years labor
Pro 750	8 years parts/8 years labor
Pro 800	10 years parts/10 years labor
Jars purchased with blender base	Same as accompanying blender base
Jars purchased separately	3 years parts/3 years labor

Extended Warranties

Extended warranties are available for purchase on certain models. Please check www.blendtec.com or contact customer service at 855.902.2120 for pricing and details. The same terms and conditions applicable to the original warranty apply to extended warranties. Extended warranties must be purchased within 90 days of the product's original purchase date and the original product must be registered with Blendtec for the extended warranty to be valid.

Sales by Unauthorized Distributors Are Not Covered

Blendtec does not warranty products sold by unauthorized distributors. For Blendtec's warranty to apply you must purchase directly from Blendtec or one of its authorized distributors. When you purchase products from an unauthorized website or dealer you are taking a risk because these products may be counterfeit, used, defective, or may not be designed for use in your country. *Please protect yourself and your Blendtec product by ensuring that you only purchase Blendtec products from an Authorized Blendtec Dealer.*

You should be especially cautious when you see one of our products for sale at a price that seems surprisingly low. If you're concerned about a distributor's authorization, please contact customer service for verification.

If you purchased a counterfeit product with a credit card, you may wish to contact your credit card company and dispute the charge. Blendtec may be able to provide you with an email or letter identifying your product as a counterfeit to assist you.

Other Things that are Not Covered

Blendtec's warranty does not cover damage that is the result of product abuse, negligence, or use of the machine for purposes other than food preparation. Additionally, damage resulting from an accident (including, but not limited to, fires, floods, earthquakes, and other natural disasters) are not covered by Blendtec's warranty. Blendtec's warranty does not cover cosmetic damage. This includes things like nicks, scratches, discoloration, jar pitting, and other damage that does not affect the functionality of the product. Commercial use is also not covered. If your blender has more than 3,000 cycles per year it is assumed to be in commercial use.

Things that Void the Warranty

The warranty on your product will be void in the following circumstances:

- If product tampering has occurred
- If the product has been exposed to abnormal or extreme conditions
- If you use accessories with the product that are not endorsed by Blendtec
- If services are performed or attempted to be performed on the product by anyone not authorized by Blendtec
- If the product is modified in any way
- If you fail to follow the instructions, warnings, and safeguards contained in your product's manual (see link below) and those published on www.blendtec.com
- If the product is used in a country other than the one in which it was purchased
- If the product is used for commercial purposes. If your product has more than 3,000 cycles in a year, it will be presumed to have been used for commercial purposes.

The Warranty is Limited

Warrantied products will be repaired, replaced, or refunded as determined by Blendtec in its sole discretion. Obsolete products may be repaired or replaced with a model that is

similar but not exactly the same as the model originally purchased. Additionally, original colors may not be available.

All implied warranties, including but not limited to implied warranties of fitness and merchantability, are limited in duration to the warranty period applicable at the time of purchase.

REPAIR, REPLACEMENT, OR REFUND ARE YOUR EXCLUSIVE REMEDIES AND BLENDTEC'S SOLE LIABILITY. IN NO EVENT WILL BLENDTEC BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFIT OR REVENUE.

The above limitations may not apply in states where limited warranties are not allowed. Other warranties may apply outside of the USA and Canada. If you purchased your Blendtec product outside the USA or Canada, see the dealer you purchased from for applicable warranty information.

NOTICE TO AUSTRALIAN CUSTOMERS:

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FOR INTERNATIONAL SERVICE PLEASE CONTACT:

Australia: 1300 556 117

Canada: 800-748-5400

France: 0-800-910346

Japan: 0066-33-821731

Mexico: 800-748-5400

South Korea: 080-555-8800 (local) / 02-3409-2104 (overseas)

Spain: 34 930 155 866

Taiwan: 0800-586-568

United Kingdom: 44 330 133 0431

Product Registration

We encourage you to register your Blendtec product, below, to help us provide you with the best possible customer service. If you don't register your product, you will be asked to provide a date of purchase and proof of purchase as part of the warranty claim process. Product registration is required for extended warranty coverage.