

WARRANTY INFORMATION

Warranty

Statement on Product Warranty (U.S.A.)

1. Warranty

Subject to the Conditions and Exclusions, Bonaire USA LLC provides the original purchaser with the following warranty:

Bonaire USA LLC warrants these appliances: Bonaire Air force 120, 100, 95, 90, 60, for a (1) one-year period (parts only) from the date of purchase. During this period, a defective

appliance or defective parts will be repaired or replaced free of charge at the election of Bonaire USA LLC. In addition, Lifetime cabinet corrosion parts only warranty on the unit cabinet applies.

Bonaire USA LLC makes no warranties, representations, or promises as to the quality or performance of its evaporative coolers other than those specifically stated in this warranty.

2. Conditions and Exclusions

- a) The warranty only covers portable coolers manufactured by Bonaire USA LLC and purchased in the U.S.A.
- b) The warranty does not cover installation components that may be attached to the product manufactured by Bonaire USA LLC. These may include and is not limited to items such as ducting, flues, grills, piping, etc. These items remain solely the responsibility of the installer / owner.
- c) This warranty is only valid if the appliance is installed and operated in accordance with the manufacturer's instructions and for its designed and intended purpose at the nominated phase, voltage and frequency.
- d) Product fitness for purpose and overall system design / sizing are solely the responsibility of the installer / owner. This includes but is not limited to heat load calculations, air flow, system balancing, humidity, water quality, etc.
- e) Industrial or commercial use of this product will void the warranty. The appliance is designed for domestic use only.
- f) The product must be installed by a qualified person in the manner prescribed by local and statutory regulations and to the manufacturer's specifications.
- g) Warranty will only be given where proof of purchase is provided by the original purchaser and Bonaire USA LLC is satisfied that the appliance is within the warranty period.

- h) Warranty will not be provided where, in Bonaire USA LLC opinion:
- i. There is nothing wrong with the appliance.
 - ii. The defective operation of the appliance is due to failure of electricity or water supply.
 - iii. Defects are caused by neglect, incorrect application, abuse, normal wear and tear or by accidental damage of the appliance.
 - iv. An unauthorized person has attempted to repair the appliance.
 - v. The appliance has been changed or modified in any way.
 - vi. A situation arises referenced in the trouble-shooting guide.
- i) Damage caused by elements such as wind, rain, lighting, floods, etc. along with power spiking and brownouts are not considered defective material or workmanship and as such are not covered by our warranty.
- j) If there is no certificate of compliance for plumbing or electrical work, Bonaire USA LLC reserves the right to refuse warranty on non-compliant installations.
- k) No responsibility will be accepted for outside elements such as pests, animals, pets and vermin that may cause damage to the unit.
- l) Harsh environmental situations such as salt air that may cause damage are not covered.
- m) Responsibility or liability is not accepted for damage to contents, carpet, walls, ceilings, foundations or any other consequential loss or damage of whatever nature either direct or indirect resulting from installation, operation or misuse of the appliance.
- n) Parts replaced under warranty are warranted for the balance of the original Warranty Period.
- o) All warranties are non-transferable.
- p) The benefits conferred by this warranty are in addition to warranties and other rights in respect of the appliance, which the consumer has under State and Federal laws. This warranty must be read subject to that legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights.

3. How to obtain service

Subject to the aforementioned conditions and exclusions, Bonaire USA LLC will repair or replace (at its discretion) any evaporative cooler which, after examination, is determined to be defective for the duration of warranty delineated in "Warranty" section. Bring the evaporative cooler in need for service to the nearest authorised retailer special service desk. A copy of proof of previous replacement must also be included if applicable. Maintain the original documents for future reference.

The authorised retailer and Bonaire USA LLC will assess your product and provided paperwork to confirm the 1-year limited warranty is still valid. If any items in the “Conditions and Exclusions” section are found, then the 1-year limited warranty is null and void. A valid, legible product serial code must also be visible to obtain service under the Bonaire USA LLC evaporative cooler 1-year limited warranty. If the authorised retailer and Bonaire USA LLC deem that a product cannot be serviced and a replacement is necessary, a similar product of equal or greater value will be shipped to you free of charge by Bonaire USA LLC.

4. Bonaire USA LLC

Bonaire USA LLC is a company incorporated in USA.

Reference to Bonaire USA LLC includes its authorized distributors.

Warranty for Replacement Parts.

Parts replace under warranty are warranted for the balance of the Cooler’s original warranty period.

Proof of Purchase

Please attach your proof of purchase here. Your receipt is your warranty and will be required to validate any warranty.

Dealer / Product Information

Dealer/Retailer:	
Address:	
Phone Number:	
Unit Model Number:	
Serial No:	

ACCEPTANCE OF THE EXCLUSIVE REPAIR AND REPLACEMENT REMEDIES DESCRIBED HEREIN IS A CONDITION OF THE CONTRACT FOR THE PURCHASE OF EVERY BONAIRE USA LLC EVAPORATIVE COOLER PRODUCT. DETAILS OF THIS LIMITED WARRANTY ARE SUBJECT TO CHANGE WITHOUT NOTICE. IF YOU DO NOT AGREE TO THIS CONDITION, YOU SHOULD NOT PURCHASE THE PRODUCT. IN NO EVENT SHALL BONAIRE USA LLC BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OR PROFITS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, WRITTEN OR ORAL. TO THE EXTENT PERMITTED BY LAW, BONAIRE USA LLC DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE; TO THE EXTENT SUCH DISCLAIMER IS NOT PERMITTED BY LAW, SUCH IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY AS DESCRIBED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.