113 Fillmore St. Bristol PA Phone: (877) 420-7555

General Warranty

Comfort Zone products, including heaters, fans and air conditioners, come with a 1-year manufacturer's warranty against defects in material and workmanship from the original date of purchase. The warranty covers manufacturing defects but generally excludes damage from misuse, abnormal usage, or improper installation. For products purchased in the continental U.S., you can return a defective unit to Comfort Zone for repair or replacement after the first 30 days.

What the Warranty Covers

- **Defects in Material and Workmanship:**

The warranty covers issues that are the result of manufacturing or material flaws.

- **Time Period:**

The coverage lasts for 12 months (1 year) from the original date of purchase.

What the Warranty Does Not Cover

- **Misuse and Abuse:** Damage caused by acts of God, abuse, misuse, or abnormal usage is not covered.
- **Improper Installation or Maintenance:** Faulty installation or failure to follow suggested maintenance procedures can void the warranty.
- **Alterations and Modifications:** Products modified outside of the factory are not covered.
- **Accidental Damage:** Damage due to accidents is also excluded.

How to Use the Warranty

- **Within 30 Days of Purchase:**

Return the unit with your receipt to the retailer for a return or exchange.

- **After 30 Days (Continental U.S.):**

If purchased in the continental U.S., return the unit freight prepaid to Comfort Zone for repair or replacement.

Important Considerations

- **Original Retail Purchaser:** The warranty is typically provided to the original consumer or retail purchaser.
- **Proof of Purchase:** A receipt or proof of purchase is required to make a warranty claim.