



## 90-DAY WARRANTY

Thank you for choosing Bluelight Lunar LLC. Your choice is a testament to us and to our products. Bluelight Lunar warrants that the construction and finish of the components of our products will be free from defects in material and workmanship under normal use for a period of 90 days. To ensure that you receive the best service possible, this 90-Day Limited Product Warranty (the "Warranty") is our commitment to give you peace of mind about the quality and performance of our products. Please read this Warranty carefully.

### Warranty Duration

The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Bluelight Lunar dealer, through the 90-Day term of the original owner or end-user.

### Warranty Coverage

This warranty covers defects in material and workmanship in Bluelight Lunar LLC products. Any product reported to the authorized dealer or to Bluelight Lunar as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Bluelight Lunar. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

### Please note that this warranty does not cover the following:

- a: Damage caused by accident, misuse or abuse
- b: Labor costs and/or damages during installation, repair or replacement
- c: Any direct, indirect, incidental or consequential damages, losses, injuries or expenses caused by the product.
- d: Any product not purchased from an authorized Bluelight Lunar LLC retailer or distributor. f: Products used for commercial or rental purposes.
- e: Damage caused by exposure to extreme conditions, including but not limited to extreme temperature, humidity or moisture.

### How to Obtain Warranty Service

If you believe that your Bluelight Lunar LLC product is defective and eligible for warranty service, please follow the steps below:

- a: Contact Bluelight Lunar LLC Customer Support at [After-Sales-Service-Desk@outlook.com](mailto:After-Sales-Service-Desk@outlook.com) to report the problem and request warranty service.
- b: Provide pictures of your damaged product and proof of purchase, including the original receipt or invoice showing the date of purchase.
- c: Your specific delivery information, including but not limited to your name, address (city, state, zip code), and your phone number.
- d: Return the product to the address provided by Bluelight Lunar LLC, including the original packaging (if any)

## PARTS REPLACEMENT FORM

### Customer information

|                           |  |
|---------------------------|--|
| 1. Name:                  |  |
| 2.Address:                |  |
| 3. Phone Number:          |  |
| 4. PO Number:             |  |
| 5. Customer Order Number: |  |
| 6. Model Number:          |  |
| 7. What can i do for you: |  |

**Please examine this product carefully upon receipt. Any request for missing parts or damage replacement must be submitted within 90 days of receiving the product. If available, replacement will be honored within this time frame. We do not recommend modifying the product, and we are not responsible for any damages resulting from product modifications.**

**If you have any product issues, please email us at [after-sales-service-desk@outlook.com](mailto:after-sales-service-desk@outlook.com) or call +1 (320) 228-9220.**

**If you need to make a return, please contact the retailer where you purchased the product.**