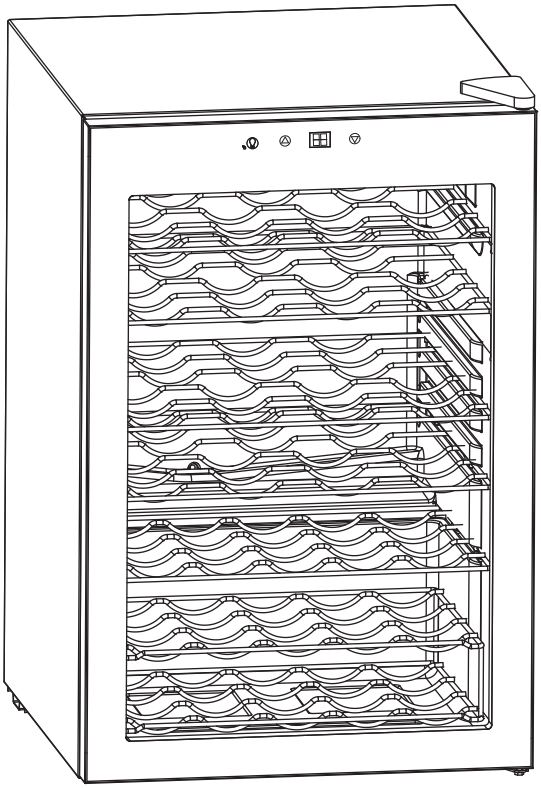
FWC002-20
Wine Refrigerator

User Manual

SKU:FWC002-20BL-USZX



For Customer Service Support
Call: 1-833-632-0897
Email: support@homyd.com

THANK YOU FOR CHOOSING US

Thank you for choosing our product.
We sincerely appreciate your trust and support. Your satisfaction is our top priority, and we are committed to delivering high-quality products and attentive service.

If you have any questions or suggestions during use, please do not hesitate to contact us. We are always here to assist you.

Contact Information

Email: support@homyd.com (Replies within 24 hours on business days)
Toll-Free: 1-833-632-0897 (Monday to Friday, 9:00 AM – 6:00 PM ET)
We hope this product brings ease and enjoyment to your daily life.

Warranty Statement

This product is covered by a limited warranty that protects against defects in materials and workmanship under normal household use.
If your product develops a fault after the return period of your purchase platform has ended, please contact us directly. We will do our best to assist you based on the warranty terms.
For warranty-related inquiries, please reach out using the contact details listed above.

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IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these essential safety precautions:

General Precautions

1.Read all instructions before using the appliance.

2.This appliance can be used by persons with reduced physical, sensory, or mental capabilities or a lack of experience and knowledge, **only** if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

Child Safety

3.An empty wine refrigerator can be hazardous to children. If disposing of the appliance, remove doors and seals to prevent entrapment.

4.Never allow children to play with, operate, or crawl inside the appliance.

5.This appliance and its packaging are not toys and should be kept away from children.

6.Children must be supervised when using the appliance.

Installation & Placement

7.The appliance is designed for free-standing installation.

8.This unit is for indoor use only.

9.Please keep the unit in the upright position. **DO NOT** tip the unit.

10.Place your appliance on a hard, level floor that is strong enough to support it when fully loaded.

11.To level your appliance, adjust the leveling legs at the bottom of the appliance, if necessary.

12.Install the appliance in a well-ventilated area where the ambient temperature is between **50°F and 90°F (10°C - 32°C).**

13.**DO NOT** install the appliance in direct sunlight or near any heat source.

Electrical Safety

14.This appliance must be properly grounded and connected to a suitable power outlet **(115 volts, 15 amps).**

15.This unit must be positioned so that the plug is accessible. **DO NOT** run cord over carpeting or other heat insulators. **DO NOT** cover the cord. Keep the cord away from traffic areas, and **DO NOT** submerge it in water.

16.Never unplug the appliance by pulling the power cord. Always grip the plug firmly and pull straight out from the receptacle.

17.**DO NOT** plug or unplug power plugs with wet hands.

18.Use receptacles that cannot be turned off by a switch or pull chain.

19.**DO NOT** under any circumstances cut or remove the third ground prong from the power cord supplied.

20.**DO NOT** twist or pinch the power cord of the appliance.

21.**DO NOT** damage the power cord under any circumstances.

22.**DO NOT** operate this machine or any other appliance with a damaged power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified personnel to prevent a hazard.

23.Because of potential safety hazards, it is strongly recommended that you do not use an extension cord with this appliance. However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be **115 volts** and at least **10 amperes**.

Usage Guidelines

24.**DO NOT** store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire or explosion.

25.**DO NOT** store explosive substances in this appliance, such as aerosol cans with a flammable propellant.

26.**DO NOT** store perishable food, medicine,or other medical products.

27.**DO NOT** use electrical appliances inside the drink storage compartments of the appliance unless they are of the type recommended by the manufacturer.

28.**DO NOT** touch the cooled surfaces while the appliance is operating, especially with wet hands.

Maintenance and Cleaning

29.Before cleaning or performing maintenance, ensure the appliance is unplugged to prevent electric shock or death.

30.If the appliance will remain unused for an extended time, switch it off, defrost, clean, dry thoroughly, and leave the door open to prevent mold growth.

31.**DO NOT** attempt to repair or replace any parts of the appliance unless explicitly instructed in this user manual. All other servicing must be carried out by qualified service personnel.

⚠ Risk of Fire or Explosion—Flammable Refrigerant Used

Dispose of the appliance following federal or local regulations. Follow all handling instructions to ensure safe disposal.

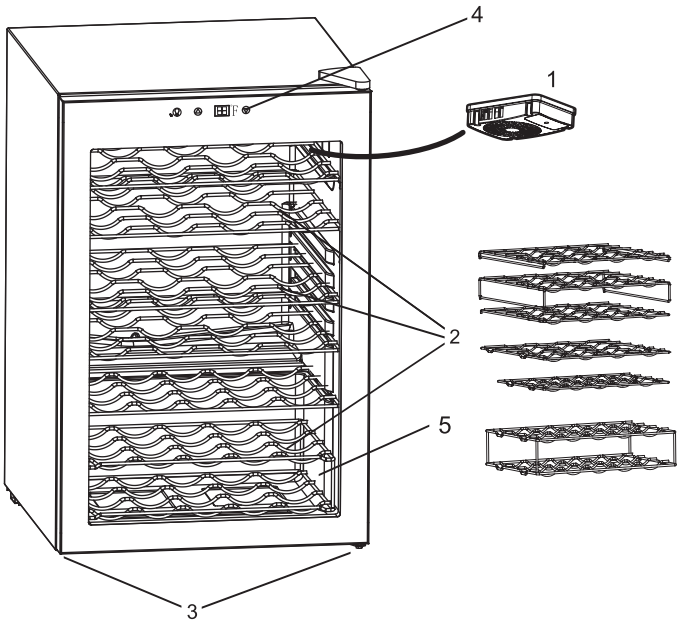
DO NOT use mechanical devices to defrost the appliance.

DO NOT puncture refrigerant tubing.

Servicing must be performed by trained personnel only.

Clean and maintain the appliance regularly according to this manual's Cleaning & Maintenance section.

KEY COMPONENTS AND STRUCTURE



1.Fan

2.Shelves

3.Adjustable Leveling Legs

4.Control Panel

5.Double Pane Glass Door

INSTALLATION GUIDE

Set Up the Appliance

1.Unpack the Appliance

Remove all external and internal packaging materials. Take off any tape or adhesive strips from the appliance before use.

2.Prepare the Appliance

Before using the appliance, clean the interior surfaces with lukewarm water and a soft cloth.
To maintain stability, adjust the leveling legs as needed. Lift the wine refrigerator to access the legs and rotate.
Ensure the drip tray in the rear of the unit is in the proper position.

3.Position the Appliance

Place the machine in a well-ventilated area on a flat surface, ensuring it is positioned horizontally and away from direct sunlight and heat sources, such as stoves, furnaces, and radiators.

Ensure there is a minimum clearance of **5 cm (2 inches)** around the machine and at least **25 cm (10 inches)** at the back to allow for proper ventilation.

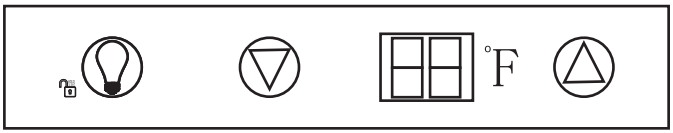
4.Allow refrigerant to Settle

Place the unit in an upright position for **24 hours** to allow the refrigerant to settle before plugging it in for use.

5.Plug Accessibility

Place the device in a location where the plug can be easily inserted.

GETTING TO KNOW THE WINE REFRIGERATOR



1.Starting Up the Machine

Plug the unit into an electrical outlet. A beep will sound, which is normal.
The control panel will be active immediately, and the touchscreen is not locked.
The interior light is off by default. The LED display will show the actual internal temperature.

2.Auto-Lock

The control panel will automatically lock after 30 seconds of inactivity.
To unlock the child lock, press and hold the symbol for 3 seconds until a beep sounds.

3.Temperature Setting

The adjustable temperature range of the wine refrigerator is between **32°F** and **61°F**. The default temperature is 43°F. The display shows the temperature in Fahrenheit only.

Before setting the temperature, press and hold the symbol for 3 seconds to unlock the control panel.

After the beep, press the or symbol to increase or decrease the temperature by 1°F. The LED display will show each change to the temperature setting.
Note: It is normal for the actual internal temperature to fluctuate slightly during regular operation.

4.Interior Light

Press the symbol to turn the light on. Press again to turn it off.
To save energy, please turn off the light when not viewing the wine refrigerator.

TIPS:

1.Allow the machine to pre-cool for **2 hours** before use.
2.**DO NOT** overfill the wine refrigerator to ensure proper cooling.
3.While the wine refrigerator is running, boiling, gurgling, or slight vibrations may be heard due to refrigerant circulation. The compressor may also produce noise when turning on or off. These sounds are normal.
4.Unplug the power cord during a power outage. When power returns, plug it back in and reset the temperature, which defaults to **43 °F**.

CLEANING AND MAINTENANCE

Cleaning the Machine

1.Unplug the wine refrigerator and empty the machine.

2.Create a cleansing mixture comprising 3-4 tablespoons of baking soda dissolved in warm water.

3.Moisten a sponge or gentle cloth with the solution and employ it to clean the wine refrigerator.

4.Rinse using fresh, warm water and then pat dry with a soft cloth.

5.It is imperative to maintain the cleanliness and suppleness of the gaskets to guarantee an effective seal. Adhere to the general guidelines to cleanse the door gaskets every three months. A light application of petroleum jelly on the hinge side of the gaskets will preserve their suppleness and ensure a secure seal.

6.Reconnect the wine refrigerator once the unit is clean and dry.

CAUTION:

1.It is recommended to clean the wine refrigerator at least once a quarter to maintain good performance and hygiene.

2.**DO NOT** use harsh chemicals, abrasives, ammonia, chlorine bleach, concentrated detergents, solvents, metal scouring pads; some of these substances may erode, damage, and/or discolor your wine refrigerator.

3.**DO NOT** hard brushes, wire brushes, abrasives, organic solvents, boiling water, acid or alkaline items as this may damage the surface and interior of the wine refrigerator.

Defrosting the Appliance

1.Empty the machine. Unplug the unit to allow the frost to melt. (**DO NOT** use mechanical devices or non-manufacturer-recommended methods to speed up defrosting.)

2.Allow the frost to melt naturally. Ensure the internal drain is not blocked.

3.During defrosting, the melted frost will flow through the internal drain tube into the drip tray located above the compressor. The heat from the compressor will help evaporate the water (If the drip tray becomes too full, it must be emptied manually.)

4.Clean the interior using warm water and a soft cloth. Dry thoroughly, reset the temperature, and allow the unit to cool for **2 hours**.

5.Reload beverages and adjust to your desired temperature.

Maintenance Preparation Before Holidays and Relocation

1.For extended holidays or when the wine refrigerator is empty, unplug the power cord and clean both the interior and the door seal.

2.Keep the door open to ensure proper air circulation.

3.Place the appliance in the coolest area of the room, away from heat sources and direct sunlight.

4.When moving the wine refrigerator, always keep it upright and avoid laying it flat.

CORRECT DISPOSAL OF THIS PRODUCT



When the unit is taken out of service, its disposal and the handling of its materials must comply with national regulations.

FAQs

1. Is this rated for outdoor use?

This wine refrigerator is primarily designed for indoor use and is not suitable for outdoor use.

2. What are the warranty specifications?

We provide a 12-month warranty and lifetime technical support for this wine refrigerator. If you would like to learn more, please contact our customer service team.

3. Is it normal for a wine refrigerator to get hot outside?

It is normal for a wine refrigerator to emit some heat on the outside. This happens because a wine refrigerator works by transferring heat from inside the unit to the outside, keeping the inside cool.

4. Can the shelves inside the wine refrigerator be moved?

The shelves inside the wine refrigerator are adjustable and can be moved.

TROUBLESHOOTING

Problem	Possible Cause	Solution
The control panel does not respond.	The control panel has been automatically locked.	Press and hold the  symbol for 3 seconds to unlock the control panel.
The appliance does not operate.	There is a power failure, or the appliance is not plugged in.	Ensure the appliance is plugged in and the power outlet has power.
	A house fuse has blown, or the circuit breaker is tripped.	Replace the broken fuse or reset the circuit breaker.
The appliance is too warm.	Frequent door openings or the door not being closed completely.	Close the door tightly and **DO NOT** open the door too frequently or for a long period of time.
	Temperature setting is not suitable.	Adjust temperature control to cooler setting.
	The door gasket does not seal properly.	Ensure the door gasket is not loose.
The appliance is too cold.	The temperature control setting is too cold.	Adjust to a warmer setting and allow several hours for temperature to adjust.
The appliance runs too frequently.	The appliance is in a high - temperature and humid environment.	In high-temperature and high-humidity environments, it may be normal for the unit to run continuously to maintain a constant temperature.
	Frequent opening of the door allows warm air to enter.	Reduce the frequency of opening the door and ensure it is closed tightly.
	The door gasket does not seal properly.	Ensure the door gasket is not loose.

Problem	Possible Cause	Solution
Moisture build-up on interior or exterior of the unit.	Poor door seal.	Check door gaskets for proper seal
	Frequent door openings or the door not being closed completely.	Close the door tightly and **DO NOT** open the door too frequently or for a long period of time.
	Ambient humidity is high.	Lower the room humidity by dehumidifier or air conditioner.
The door of the appliance does not shut properly.	The appliance is not placed on a level surface.	Level the appliance
	There are objects or obstacles blocking the passage, pipe, or opening.	Check for blockages
Received the product damaged or missing accessories.	Possible damage caused during shipping.	In this situation, contact our customer service team. They will be more than happy to assist you in resolving the issue.

SPECS

FWC002-20 Wine Refrigerator	
SKU	FWC002-20BL-USZX
MODEL	FWC002-20
VOLTAGE	115V~60HZ
RATED CURRENT	1.3 A
REFRIGERANT	R600a, 0.81 Oz/23g
FOAMING	Cyclopentane
DIMENSIONS	20.2*21.1*31.6 inches
NET WEIGHT	59.5 lbs

WARRANTY POLICY

1-Year Limited Warranty

Toll-Free Call: 1-833-632-0897 Mon to Fri, 9AM - 6PM (ET)
Email: support@homyd.com

Thank you for choosing our products. We provide a 1-Year Limited Warranty for items purchased through our official channels. Please kindly note that this warranty is for the original purchaser and is non-transferable. If you purchase from an unauthorized seller, please get in touch with them directly.

We are committed to ensuring that our products are free from defects in materials and workmanship for one year from the date of purchase, as long as they are used under normal household conditions and maintained according to the User Manual. **Please note that certain conditions and exclusions apply**:

Should you find any defects in the original product or its non-wearable parts, we will be happy to repair or replace the item within one year of purchase. If a replacement is necessary, the warranty period will continue from the original purchase date. Please be aware that normal wear and tear, or damage due to mishandling, accidents, or failure to follow instructions, are not covered. However, replacement parts are available for purchase. Feel free to contact us for more information.

Please also note that this warranty does not cover damage caused by exposure to liquids or foreign materials, unauthorized repairs or modifications, or use in commercial or non-household environments (unless specified for commercial use).

If you encounter any issues with your product, we are here to help. You can reach us by phone at **1-833-632-0897** or email us at **support@homyd.com**. For certain product categories, we also offer the option to upgrade your warranty to our VIP service.

Our friendly phone support team is available from **Monday to Friday, 9 AM - 6 PM (ET).-** To assist you more efficiently, please have your product with you when you call. Besides, we aim to respond to emails within 24 business hours. If you don't receive a reply within this timeframe after sending us an email, kindly check your spam folder to ensure you don't miss our response.

In addition to the one-year warranty, we also offer lifetime technical support. After the warranty period, service is still available at an additional cost. Please don't hesitate to contact us with any questions or concerns.

RETURN POLICY

We offer a 30-day return policy for purchases made directly through our company. This policy is separate from and does not override the return policies of third-party platforms.

Return Eligibility

Items must be returned within 30 days of purchase.
Products should be in new or like-new condition, with original packaging and all accessories (manuals, handles, keys, etc.).
Returns not related to quality issues will require the buyer to cover return shipping costs, which will be deducted from the final refund.

How to Initiate a Return

Contact our customer service team for return authorization.
Provide the following information:
Proof of purchase (e.g., screenshot with platform name, order number, date, item, and amount)
After approval, we will send a return shipping label. Attach it to the product box and return via the designated carrier.
Once we receive and inspect your return, we will process your refund within 2–3 business days (excluding original processing or handling fees).

Note:

- Returned products that are damaged or missing parts may not qualify for a refund.
- This return policy does not affect your warranty rights.
- For details, please refer to the "Return Policy" section of this manual or the return policy on your purchase platform.

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