

# Frequently Asked Questions

Question	Answer
Can this fan be flush mounted?	<input type="checkbox"/> No, this fan can only be installed with a downrod.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling with a maximum angle of 30 degrees. Installation will require the purchase of an extension downrod. If the angle of the ceiling is greater than 30 degrees, you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from <a href="http://www.homedepot.com">www.homedepot.com</a> )
What size downrod can I use with this fan?	<input type="checkbox"/> The Connor fan is compatible with an extension downrod with a maximum length of 48". The most important thing is that the downrod is 3/4" (.75") in diameter
Is this fan compatible with a universal remote control?	<input type="checkbox"/> Yes, this fan is compatible with universal remote controls. Please note that the receiver included with the remote must be installed in the canopy of the fan.
Is the light kit dimmable?	<input type="checkbox"/> Yes, this light kit is dimmable when installed with a remote control that includes a dimming function or when installed with a wall control that has light dimming capabilities.
Do I have to use the light kit that came with my ceiling fan?	<input type="checkbox"/> Yes, this fan must be installed with the included light kit.
Are there any alternate lights available for this fan?	<input type="checkbox"/> At this time, there are no alternate LED modules available for this fan.
Can I use a dimmer switch to control my fan's speed?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
A piece of my fan is lost or broken, where can I order replacement parts?	<input type="checkbox"/> Replacement parts can be ordered by calling customer service at 1-855-HD-HAMPTON (1-855-434-2678).