

ROOT ASSASSIN™

Limited Lifetime Warranty

Root Assassin offers a limited lifetime warranty in the United States on all its tools.

Lifetime Warranty. Root Assassin warrants this product will remain fit for use for its intended purposes during normal residential use for as long as the original consumer purchaser owns the product. Root Assassin does not warrant that this product will survive abuse or commercial use. Proof of purchase (original sales receipt) is required by Root Assassin at its sole discretion with all warranty claims. In no event shall the liability of Root assassin exceed the purchase or replacement price of the product.

Limited Lifetime Warranty. Root Assassin warrants this product to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns the product. Proof of purchase (original sales receipt) must be presented to Root Assassin at its sole discretion with all warranty claims. In no event shall the liability of Root Assassin exceed the purchase or replacement price of the product.

Non-U.S. Warranty. Root Assassin cannot directly warrant this product outside of the United States. If you purchased a Root Assassin product outside the U.S. and believe it is defective, please contact the retailer from whom you purchased the product for warranty claims and policies.

Warranty Claims. If you believe that you have a warranty claim, contact Root Assassin, at contact@rootassassintools.com Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. A copy of your original sales receipt is also required. For more information, please call customer support toll free at 800-633-1501.

ROOT ASSASSIN AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ROOT ASSASSIN AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.

THIS IS ROOT ASSASSIN'S EXCLUSIVE WRITTEN WARRANTY.

We know from extensive testing that under normal use, product failure is extremely rare. We sincerely apologize for the inconvenience. There are two (2) options for replacing a tool that has failed under its warranty: You may take your broken tool to the store from which you purchased it and they will replace it under an agreement we have with them. Please call ahead to make sure they have the tool in stock. Alternatively, we can replace the tool directly for you at no cost, except that you pay the actual cost of the shipping. We do request that you send a digital picture of the broken tool for our quality control department. The picture(s) must clearly show where the tool is broken and show the tool well enough so that we can clearly identify which tool it is. Please email the picture to: contact@rootassassintools.com with any additional comments that might help us understand how the product failed. If that is not possible for you, please call us at 800-633-1501 and we will work out an alternative.

Thank You for Purchasing a Root Assassin Tool



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