LIMITED WARRANTY

1 YEAR WARRANTY PARTS & LABOUR

Within one year (12 months) from the date of original delivery, we will provide free replacement parts for any component that is found to be defective in materials or workmanship, including installation support via video or online guide. For additional assistance, please contact our support team by email. This warranty covers all parts required to remedy such defects, provided that the unit has been properly installed and operated in accordance with the instructions specified in this manual.

3 YEAR WARRANTY COMPRESSOR

For the 2nd through the 3rd year from date of original delivery, we will provide a replacement compressor free of charge in case of failure.

You are responsible for the service labour and freight charges. Cost to move the wine cellar to the servicers' shop and back to the user's home, as may be required, are the user's responsibility.

WHAT IS NOT COVERED

Damage caused by accidents, misuse, abuse, mishandling, neglect, acts of God (such as fires, earthquakes, floods, high winds), government actions, war, riots, labor disputes, strikes, lockouts, carrier delays, or any other cause beyond the Seller’s control whether similar or dissimilar to the foregoing.

Content losses due to spoilage.
Incidental or consequential damages.
Parts and labor costs for the following will not be covered under warranty:
Door springs, and/or frames.
Inner door panels, door rails and/or door supports.
Light bulbs and/or plastic housing.
Plastic cabinet liners.

A punctured evaporator voids the warranty on the entire sealed system.
Repairs performed by unauthorized servicers.
Service calls that do not involve defects in material or workmanship such as customer education, door reversal, or proper
installation.

Service calls that are related to external problems, such as abuse, misuse,
inadequate electrical power, accidents, fire, floods, or acts of God.
Replacement of house fuses or resetting circuit breakers.
Failure of the product resulting from use other than its intended purpose.
This warranty does not apply outside
Canada or the continental USA.

Purchaser understands and acknowledges that the goods stored are beverages. Purchaser assumes all risk of using this unit, including risk of spoilage, humidity,variations, temperature variations, leaks, fire, water damage, mold, mildew, dryness, and similar perils that might occur.