

Beginning from the date of delivery, purchased products include a 1 month warranty. In the event of manufacturing defects, the Buyer can request a refund, partial reshipment or full reshipment within the warranty period.

**Please note that the warranty policy does not apply to the following situations:**

- Damage resulting from negligence, abuse, normal wear and tear or natural disaster and accidents, including but not limited to: burns, cuts, tears abrasions, scratches, watermarks, indentation or pet damage
- Damage resulting from unauthorized modifications, except with written approval from Seller
- Products not purchased through the AISWORD
- Products with their own individual warranty policy