


Frequently Asked Questions: Ceiling Fan

Question	Answer
<p>How do I find my product identification number?</p>	<ul style="list-style-type: none"> □ The UPC (12-digits) and/or model number can be found on the following: <ul style="list-style-type: none"> The product box Your Home Depot store receipt The user manual A sticker (usually silver) on top of the motor housing - Please click here for more info. <p>TIP: If you don't have your packaging or manual, it may be difficult to see the label on your motor housing. Try using a mirror or your smart phone to take a picture of the label.</p> 
<p>Do I need to register my ceiling fan for warranty?</p>	<ul style="list-style-type: none"> □ No. there is no need to register the fan for warranty. Please keep a copy of your receipt which will be required to honor the warranty.
<p>Could this ceiling fan be flush mounted?</p>	<ul style="list-style-type: none"> □ No.
<p>Can I use a longer down rod with my ceiling fan?</p>	<ul style="list-style-type: none"> □ The fan is compatible with any universal downrod with 3/4" diameter, longer downrod can be found on www.homedepot.com.
<p>Can I mount the ceiling fan on a sloped ceiling?</p>	<ul style="list-style-type: none"> □ Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension down rod and a canopy kit for angled ceiling which can be purchased from www.homedepot.com. Search "ceiling fan canopy kit."
<p>What kind of bulb is compatible with my ceiling fan?</p>	<ul style="list-style-type: none"> □ This fan comes with integrated LED light, which is not replaceable. Other bulb types cannot work with this fan.
<p>Is the light of my ceiling fan dimmable?</p>	<ul style="list-style-type: none"> □ Yes. The light is dimmable. And you need to use a remote and receiver or wall controller to dim the light. See following questions for compatibility.
<p>Can I install the ceiling fan without light kit?</p>	<ul style="list-style-type: none"> □ No. The light kit must be used with this ceiling fan.

<p>Can I use a wall switch to control the speed and light of my ceiling fan?</p>	<p>□ Yes, the ceiling fan can be controlled by certain universal ceiling fan wall control system. Before install a wall control, you have to make sure:</p> <ol style="list-style-type: none">1) There are two separate wires coming out of your ceiling to control the light and fan separately.2) The fan speed wall control must be a 3-speed switch. An example wall control can be ordered online at www.homedepot.com. Search "799280."
<p>Can I use a dimmer switch to control my fan speed?</p>	<p>□ NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times. Instead, use a 3-speed wall control.</p>
<p>Can I use this fan outdoors?</p>	<p>□ No, the fan is not designed to work in high humidity (damp or wet) conditions.</p>
<p>Can I use longer / shorter blades to replace the original ones?</p>	<p>□ No. You can only use the blades come with the unit in the package. The blades are designed for the motor, longer or shorter blade could cause problem and void the warranty.</p>