

TROUBLESHOOTING TIPS

Before calling for service, review this list. It may save you time and money. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Problem	What to check
Unit does not start	Make sure the dehumidifiers plug is connected firmly into the wall outlet. Check the house fuse/circuit breaker box. Dehumidifier has reached its preset level or bucket is full. Water bucket is not in the proper position.
Dehumidifier does not dry the air as it should	Not enough time to remove the moisture. Make sure there are no curtains, blinds or furniture blocking the front or back of the dehumidifier. The humidity control may not be set low enough. Check that all doors, windows and other openings are securely closed. Room temperature is too low, below 5°C (41°F). There is a water vapor source in the room.
The unit makes a loud noise when operating	Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. The unit is tilted instead of upright as it should be. The floor surface is not level.
Frost appears on the coils	This is normal. The dehumidifier has Auto defrost feature.
Water on floor	Hose to connector or hose connection may be loose. Intended to use the bucket to collect water, but the back drain plug is removed.
EH60, EH61, P2, EC, Eb and EH0b appear in the display	These are error codes and protection code. Check Operating Instructions.
The pump operation on light blinks at 1Hz	Clean the pump filter. Check the pump hose is not blocked or leaking. Empty the water bucket.
When operating in bucketless mode, water collects around the bottom of the unit.	Check to ensure the unit is level, and there is no debris on the surface. Check the drain hose connection and ensure it is properly seated in the outlet.