Use and care Manual

CHANGED YOUR MIND AND NEED TO RETURN YOU ITEM?

PLEASE FOLLOW THE BELOW INSTRUCTIONS:

If you have purchased and have simply changed your mind, follow the retailer's instructons for returns.

DEFECTIVE ITEMS

If your item is defective in any way, ie. it doesn't work but you can't identify why, inthe first instance, please call us.

DAMAGED ITEMS

If you receive an order with obvious shipping damage from the retailer, then we suggestthe delivery is refused. if the delivery has been accepted and then shipping damage isfound, please follow the specific instructions advised by the retailer.In all circumstances please save all packaging material and paperwork for the order.Please be aware that if you dispose of packaging material or attempt to return themerchandise without contacting the fulfiller, you jeopardise your chances of making aclaim, and you may not receive a credit for the return.

AFTER-SALES CONTACT

alice.yan@hiitio.com