

## CONSUMER RELATIONS

How would you rate Salesperson for showing interest in your needs?

EXCELLENT

AVERAGE

POOR

How would you rate Salesperson for helpful advice?

EXCELLENT

AVERAGE

POOR

How would you rate Salesperson explanation of installation & accessory requirements?

EXCELLENT

AVERAGE

POOR

How would you rate your overall buying experience?

EXCELLENT

AVERAGE

POOR

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Purchased From \_\_\_\_\_ Store Location \_\_\_\_\_

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Mail in this portion or register online at <http://dansfancity.com/product-registration-form>**

*Retain this portion of the card for future reference along with copy of your sales receipt.*

### 25 YEAR LIMITED WARRANTY CARD

TroposAir warrants the motors of each of its **Captiva - HE-17052** fans to be free from defects in workmanship and materials. TroposAir will repair, or replace at the discretion of TroposAir, any motor which has faulty performance, for the Limited Warranty period(s) stated above, under the following provisions:

Warranty applies to the original purchaser, beginning on the date of purchase. Must be accompanied by proof of purchase showing date and purchase location. Unless an Outdoor Warranty is specified above, motor is to be used indoors only.

**ONE YEAR COMPONENT WARRANTY:** All other components are warranted for a period of one year; this includes electronic components/controls, glass shades, blades, and cosmetic irregularities. Light kits and external controls used in conjunction with the fan model are also warranted for a period of one year from the date of purchase.

An appropriate material and labor charge will be made for repair of any component other than the motor after the first year. The customer shall be responsible for all costs incurred in the removal, reinstallation and shipping of the product for repairs. Return fan, shipping prepaid, with proof of purchase, to TroposAir, 300 Dunbar Avenue, Oldsmar, Florida 34677-0106.

These warranties will be voided in cases of abuse, misuse, mishandling, improper installation, modification or service done by non-authorized personnel.

Neither TroposAir nor the manufacturer will assume any liability resulting from improper installation or use of this product. In no case shall the company be liable for any consequential damages for breach of this, or any other warranty, express or implied, whatsoever. This limitation, as to consequential damages, shall not apply in states where prohibited.

**DATE OF PURCHASE** \_\_\_\_\_

*Purchase additional TroposAir Fans for your home and office.*

PLACE  
STAMP  
HERE

The Post Office  
will not deliver  
without proper  
postage

**TroposAir, LLC**  
300 Dunbar Avenue  
Oldsmar, FL 34677



**CEILING FAN WARRANTY INFORMATION**

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