



Shower Panel (Ex. VG08012 Kingsley)

1. Can you install this over tiles?

A: All VIGO shower panels are to be installed over finished tiles.

2. Can this system handle outside exposure?

A: No, VIGO shower panels are not rated for outdoor use.

3. Can I get this with a tub filler?

A: VIGO does have shower panel models with a tub filler VG08008, VG08019, VG08020, and VG08023.

4. Can all the shower functions work at the same time?

A: Most of the VIGO shower panels are single functions. VIGO has only (2) multi-function shower panel models, VG08005 and VG08008.

5. Are there any flow restrictors installed? If so, can I remove it myself?

A: All VIGO shower panels must have a flow restrictor to meet flow rate requirements for U.S. and Canada. Removing the flow restrictor is not recommended as the increased flow will affect the thermostatic cartridge regulating water temperature.

6. Where can I get replacement parts, such as valves?

A: For replacement parts for VIGO shower panels, please contact VIGO Product Support at 866-591-7792, option 2.

7. What is the best way to clean the panel?

A: A mild soap and cloth can be used for routine cleaning maintenance.

8. How heavy is this unit? Will we need extra bracing behind the shower walls?

A: VIGO shower panels are lightweight, with the largest panel weighing less than 30 lbs. No extra bracing is needed.

9. How big is the showerhead?

A: The shower head is 7.75 inches in diameter.

10. Can I replace a traditional shower with this without additional plumbing?

VIGO has (2) retrofit shower panels VG08014 and VG08016 that can be used for this application. Using the retrofit panel, you would still use your pre-existing control handle for temperature control and off/on, so no additional plumbing is needed.

11. Can I install my own Shower Head instead of the included one?

A: Yes, you can install another shower head as it should have the standard ½" connection.

12. Is this equipped with a backflow preventer?

A: Yes, all VIGO shower panels are equipped with backflow preventers. This prevents water from exiting the shower back to your water source.

13. Is there a way to install a Scald guard into this?

A: VIGO shower panels are already equipped with scald guards in the rear of the temperature control handle.