Digital Video Recorder (DVR) Product Setup



# Wired DVR Security System



# **NEED HELP?**

Why Call? Our Support Site Has it All!

For system manuals, troubleshooting guides, FAQs, video tutorials and more:

- Please visit Support.NightOwlSP.com
- Enter the Series listed on the Product Support Sticker into the Search bar.
- Access the support material needed.





### **DVR Hardware Setup Video**

Follow along as we guide you through the DVR's hardware setup. Step-by-step instructions make it even easier to connect your system!

Use the QR Code for easy access to the DVR Hardware Setup Video on Night Owl's YouTube Channel.



For more Support Videos, go to Night Owl's YouTube page by typing www.youtube.com/nightowlsp into your web browser.



### **Night Owl Technical Support**

If you require Technical Support, you should always go to **Support.NightOwISP.com** first. With 24/7 access to system manuals, troubleshooting guides, FAQs, video tutorials, and more, you'll have all the support you could need.

Still need more support? Before calling Night Owl Technical Support, keep in mind we can only provide phone support if:

- 1 Your device is running the latest firmware version.
- 2 Your device is registered. To register your device:
  - a Download Night Owl Protect from your Smart Device's App Store. Click "Sign Up" to create an account.

or

- **b** Go to NightOwlSP.com/NOProtect and manually register your device.
- 3 You are in front of the device with it powered on and connected to TV a Monitor.

Thank you for being a Night Owl Customer! Secure, Protect, Connect your world!

### What's in the Box

## **DVR / Accessories** NIGHTOWL **DVR DVR Power Adapter** 6 ft. HDMI 6 ft. Ethernet **USB Mouse** (x1)(x1)(x1)(x1)

### Camera / Accessories



Camera(s)



Camera Power Adapter(s) (1 per 4 Cameras)



Power Splitter(s) (1 per 4 Cameras)

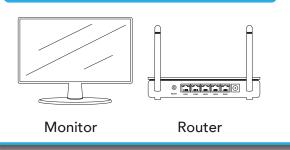


60 ft. Video/Power Cables (1 per Camera)



Mounting Hardware (Varies by Model)

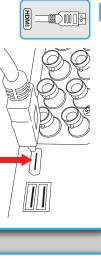
### **Items Not Included**



**NOTE:** A TV or Monitor with a minimum 1080p HD resolution and an HDMI input is required for the initial setup. Use all of the included Night Owl accessories. Third-party accessories may not work correctly.

DISCLAIMER: The exact components of your system, images, and quantities may vary depending on your model number. While these may vary, this QSG addresses the setup of your DVR and cameras.

# Step 1: Connecting Your System



Plug one end of the included HDMI cable into the HDMI port on the back of the DVR.



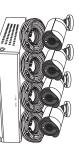
Plug the other end of the HDMI cable into the back of your TV or Monitor.

NOTE: To view cameras, TV or Monitor must be tuned to the same input the HDMI is plugged into









STOP: BEFORE installing, connect and test each camera locally to confirm they function properly.

on the back of your router or modem.

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CONNECTORS POWER CABLE

POWER SPLITTER CONNECTORS 

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Plug the other end of the Ethernet cable into a port

ETHERNET

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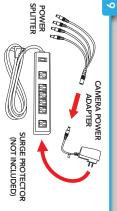
ROUTER (NOT INCLUDED)



Plug the USB mouse into the USB port on the back of the DVR.



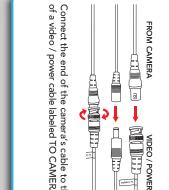
Connect the end of the camera's cable to the end of a video / power cable labeled TO CAMERA ONLY.

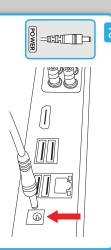


protector or Uninterruptible Power Supply (UPS). Connect the power splitter to the camera power adapter and plug the adapter into a surge

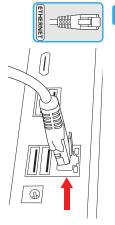
cables to the male power splitter ends.

Connect the red female power leads of the video / power





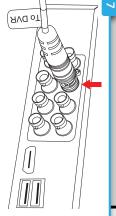
on the rear of the DVR. Connect the DVR power adapter to the Power Input



Watch our DVR Setup Video on YouTube

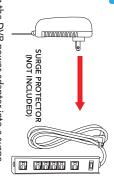
Plug one end of the included Ethernet cable into the LAN port on the back of the DVR.

NOTE: Night Owl recommends conn nends connecting to the



DVR ONLY to an open video input on the DVR Connect the video / power cable labeled TO





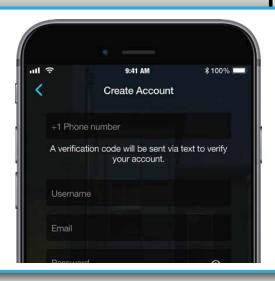
Plug the DVR power adapter into a surge protector or Uninterruptible Power Supply (UPS). Some systems beep upon booting up.

### Step 2: Download Night Owl Protect

- If you're a First Time User, download
  Night Owl Protect from the App Store or
  Google Play Store onto your Smart
  Device. If you already have an account
  skip to Step 3b.
- Create and verify your Night Owl Protect account. Use the Night Owl Protect login credentials to log into the DVR in Step 3b.



**NOTE:** Setup is the same for Smartphone and Tablet.



### Step 3: Startup Wizard



STOP: Connected DVRs automatically search for the latest firmware version. If you are NOT going to connect your DVR to the Internet, follow the onscreen prompts for updating the firmware and registering the device.

Skip to "Don't Want to Connect the DVR to the Internet."

If you have NOT created a Night Owl Protect account, click "First Time Users" and follow the onscreen steps. If you have a Night Owl Protect account, click "Already have an account," and skip to step 3b.



Log in using your Night Owl Protect credentials (use the login credentials created in step 2b).

**NOTE:** The DVR is automatically added to the Night Owl Protect App when you log in using your Night Owl Protect credentials.



After logging into your Night Owl Protect account, the Startup Wizard continues to lead you through the setup process. Click "Complete Setup" to complete the Startup Wizard.

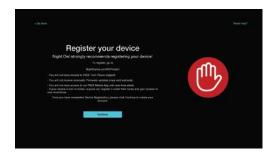


### I Don't Want to Connect the DVR to the Internet



Night Owl Strongly Recommends connecting the DVR to the Internet. If you have decided not to connect:

- You must manually update the device's firmware to the latest version to receive Technical Phone Support. The latest firmware version is available on the device's support page on the Night Owl Support Site.
- The DVR must be registered to receive Technical Phone Support.
- You cannot view your system remotely.
- Resetting your password is a much longer process to ensure security
- Go to **NightOwlSP.com/NOProtect** to register the DVR. Use the information found on the DVR's support sticker to complete registration.

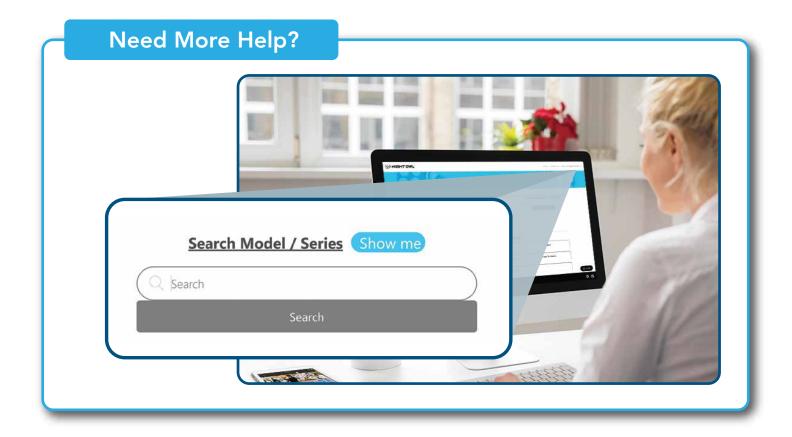


- 4b Create Local Password
  1. Default username is "admin"
  - 2. Create a password (any alphanumeric combo with a minimum of 8 characters; MUST include a number, a lowercase, and uppercase letter).
  - 3. Click "Continue" to go to the Login Screen.



Once the DVR is added to the App, complete the Startup Wizard and camera installation.

Notes



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- 3 Access the support material needed.