NOVATTO
WHERE STYLE FLOWS



NKSS-30X16GRATE with NKSS-SBFARM Stainless Steel Farmhouse sink

WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. All Novatto products are backed by Novatto's Limited Lifetime warranty. Novatto warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), this product will be free from defects in material and workmanship for up to one year. All other purchasers (including purchasers for industrial, commercial and business use) are excluded from this warranty.

Damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself are excluded from this warranty. Novatto recommends using a plumbing professional to install your Novatto product. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Defects or damage caused using other than genuine Novatto parts is not covered by this warranty. This warranty is applicable only to products purchased after August 2021 and shall be effective from the date of purchase as shown on purchaser's receipt. All finishes are warranted to the original consumer to be free from defects in material and craftsmanship for a period of one year starting the date of purchase by the consumer. If the product is used commercially or is installed outside of the United States of America or Canada, the warranty is voided.

Proof of purchase (original sales receipt) must be provided to Novatto, Inc. with all warranty claims. Novatto is not responsible for labor charges, loss, installation, injury or any other incidental or consequential costs. In no event shall the liability of Novatto products surpass the purchase price of the replacement part. In no event shall Novatto be liable for loss of profits or any such loss, or any direct or indirect, special, incidental or consequential damages howsoever incurred or designated arising out of any breached claim of warranty.

If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto, Inc., Attn: Product Support, 3533 E. Corona Ave., Phoenix, AZ, 85040, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of a possible service or repair facility near you, email: support@novatto.com or write to the above address.

Warning: Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for stainless steel, stone, glass, porcelain, composite, wood or fixture finishes. This will void the warranty. Novatto products may be cleaned by using a mild soap with warm water and a dry, clean soft cloth on your sink, faucet, drain, vanities, toliets, and traps. Using anything other than what is suggested will void the warranty.

Get the most out of your Novatto faucet by registering!

By registering, you also initate the product's warranty. Plus you will receive helpful tips and product information, learn of special events and much more.