

ZINUS Topper 5-Year Worry Free Limited Warranty

Zinus warrants your mattress topper against defects in workmanship and materials. Please be sure to register your product at www.zinus.com/resources/register to receive up-to-date warranty and product information. The 5-year warranty period begins to run from the invoice date, and the warranty becomes effective only after the return window of the authorized dealer expires. Except for the specific limitations contained herein, your topper will be replaced or you will receive a pro-rated refund, at our option, should your topper be found defective because of faulty workmanship or structural defects. It is understood that warrantable defects do not include the normal increase of softness in the foam that can occur during normal break in, or in the case of visco-elastic memory foam, a lessening of the gradual recover aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the topper.

The mattress topper is intended to be used on top of a mattress. The warranty will be voided if the topper is not used on a mattress. If a defect appears during the duration of this warranty, we will, at our option, either replace the topper or provide a pro-rated refund. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect, including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. If a heating pad or electric blanket is used with a memory foam topper, it will void this warranty. It is incumbent on the consumer to protect the topper with a stain resistant pad.

This warranty is valid only to the original purchaser of the product, who is the first purchaser of the product as indicated on the original sales receipt or invoice and who purchased the product from an authorized dealer as a new product. The original invoice is required and is the only acceptable proof of purchase, so please retain your original invoice. The warranty applies only when the produce has been properly used by the original purchaser according to the care instructions. The Law Tag must not be removed from this product as it identifies the product regarding warranty. Removal of the Law Tag voids this warranty. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.