



## UNDERSTANDING

# KIDDE ALARMS

To keep your alarms working their best, follow these simple tips and troubleshooting steps:

## INSTALLATION & BEST PRACTICES

Step/Situation	What to Do
Installing alarms	Pull the activation tab <b>before</b> connecting AC power. Make sure wiring is secure and the <b>green power light</b> is on.
Keep dust cover on	<b>Keep the dust cover in place</b> throughout construction and until final cleanup. It protects the sensor from drywall dust and debris.
During construction or remodeling	<b>Do not remove the dust cover</b> until 24 hours after all construction and cleaning is complete. Dust entering the sensor is the #1 cause of nuisance alarms.
After cleanup	Remove the dust cover, then press HUSH/TEST to confirm all alarms sound together.

## MOST COMMON TROUBLESHOOTING

Symptom	Likely Cause/Action
Chirps three short times every minute	Alarm needs cleaning. Blow out alarm using compressed air, then press <b>HUSH/TEST</b> to clear.
Chirps once per minute with amber light flashing every 6 seconds	The alarm is running only on battery power because the AC connection is either not fully engaged or it was connected before pulling the activation tab. Turn off power at the breaker, reinstall the alarm, restore power and press <b>HUSH/TEST</b> to reset.
Alarms continuously	May indicate smoke or dust inside the alarm. Ventilate the area, clean the alarm or relocate it if it is near an HVAC vent or strong airflow (see User Guide).

## IMPORTANT TIPS

- ✗ **DON'T** remove alarms unnecessarily or disconnect wiring.
- ✗ **DON'T** remove dust covers too early.
- ✓ Apply AC power as soon as permanent service is available.
- ✓ Keep power ON at all times.
- ✓ Test alarms after installation and before homeowner moves in.
- ✓ Gently clean alarms once or twice per year.

## NEED HELP? Call Kidde Homeowner Support at 1-800-880-6788

If you experience a problem or are unsure of the next action, contact Kidde Homeowner Support **BEFORE** discharging the battery (for 10-year sealed models) or disposing of the alarm. You may also write to: Kidde, 1016 Corporate Park Drive, Mebane, NC 27302. [Kidde.com/support](http://Kidde.com/support)