

Limited Warranty Information

Thank you for choosing one of our products! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion within the warranty period. A valid proof of purchase with the purchase date clearly indicated must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence and will not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the painted or other finishes. Failure to keep the unit clean and use of such additives/cleaners will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint & UV protection is designed protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any damages due to ordinary wear & tear and/or vandalism. For fountains and/or items with multiple parts, the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim



MLT100 Mirror Waterfall Fountain *Bronze*

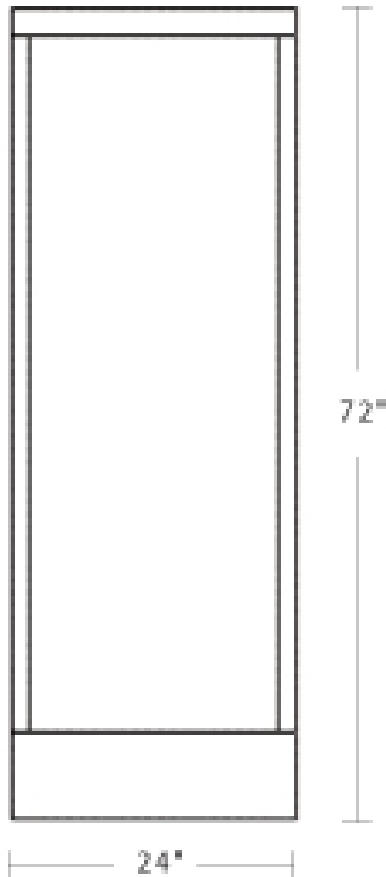


Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. Decide on a suitable location, bearing in mind there may be some splashing when the product is in use.

Components:

- One (1) – Mirrored Glass/Metal Fountain Top
- One (1) – Metal Base
- One (1) – Light Kit with Transformer
- One (1) – Pump Assembly Kit
- One (1) – Decorative Rocks
- One (1) – Towel
- One (1) – Assembly Manual
- Two (2) – Metal Trays



SAFETY INSTRUCTIONS

FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR PROPERTY DAMAGE. Proper and complete assembly and use is essential for proper operation and to reduce the risk of injury. 2 people are required for assembly. • If technical assistance is required, contact the manufacturer.

Most injuries are caused by misuse and/or failure to follow instructions. Do not attempt to move the assembled unit once it's filled with water. Empty the basin before removing.



• Caution

- **Always unplug the pump from the electrical outlet before cleaning & handling**
- **Uses with clean water only, do not place the fountain and/or parts in any other liquid.**
- **Periodically change water & clean the pump to keep free from micro-organisms**
- **Disconnect and store the unit in a dry place if not in use for an extended period of time**
- **Do not operate with water above 90°F or 30°C**
- **Do not lift, carry or pull the pump by the power cord**
- **Do not exceed the maximum voltage & wattage on pump**
- **NEVER LET THE PUMP RUN DRY**

Care & Maintenance

• Care & Maintenance for the Waterfall Fountain

- It is recommended that your water fountain be left running continuously and shut down for cleaning when cleaning the mirrored glass. Use a standard glass cleaner on all surfaces of the waterfall fountain.
- It is recommended that you drain & clean your water fountain once every three to four months. After draining, wipe the inside of the reservoir with a wet rag. It is not necessary to use any cleaning agents to remove dirt and debris from the reservoir. If you use soap and/or cleaning solutions make sure to rinse thoroughly before refilling it clean water. If not properly rinsed, this could cause foaming with soap residue.
- The waterfall fountain will continuously lose water due to evaporation. The rate of evaporation is dependent on many variables such as the climate, humidity & temperature. **IT IS IMPERATIVE THAT THE WATER LEVEL IS MAINTAINED AT ALL TIMES.** You should periodically for the first few months, monitor the water in the reservoir to determine the rate of evaporation of this waterfall fountain. If the pump runs dry or very low, you may cause the pump to burn out thus voiding the warranty. Residue may also spray onto the waterfall surface and the this may cause the delivery system to fail.
- Over a period of time, if the water in your area is hard it may cause the glass & surface to develop a hazy and/or cloudy film. Adding a water softener to the reservoir may help to control hard water stains. If the surface develops hard water stains, it is very easily removed. When the glass is completely dry, take a damp cloth and wipe or buff the surface in a circular pattern to remove all stains.
- If the unit develops an algae problem, you will want to access the reservoir by removing the metal decorative rock & light tray. Algae is easily detected by a sour odor and/or a gel like substance. If this occurs then add an algaecide to the unit as directed.
- If white particles should build up on the glass it is most likely calcium deposits, which is prevalent in your local water supply system. This may be removed with a Calcium Lime Remover. You may also use a scraper and/or razor blade to remove the calcium deposits. To reduce the maintenance on your waterfall fountain, use distilled water.

Note: A glass cleaner is recommended to maintain & upkeep the mirrored glass surface.

Assembling & Using Your Product Cont'd

- Remove all the parts from the shipping cartons
- Lean the glass upright against a wall until you further instructed.
- Remove all the packaging material and parts from the base, which includes the decorative rocks, metal trays, towel & light kit. Make sure to leave the pump assembly kit in the base.



- Thread and feed the pump cord through the opening provided in the reservoir. Pull the pump cord through the opening leaving approximately 12 inches of the cord inside the reservoir. **DO NOT** plug the pump into your local power supply.



- Take the mirrored glass panel with two people; slide the mirrored glass panel into the center of the base. Place a piece of cardboard over the base to prevent it from scratching. It is important to place the panel in the reservoir to the side with the plumbing coming out of the bottom



Assembling & Using Your Product Cont'd

- Once the panel is in place, turn the screws securely into an upright position in the base.



- Position the hose clamp into position then connect the tube to the PVC pipe coming out from the bottom of the mirrored glass panel. Tighten and secure the hose clamp with a screwdriver



- Thread the light cord located on the metal tray through the opening provided in the reservoir. Pull the light cord through the opening and plug the light cord into the transformer



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Assembling & Using Your Product Cont'd

- Place the metal tray with light onto the reservoir and arrange the decorative rocks to your liking



- Fill the reservoir with water until the water level reaches 1" over the top of the pump. Plug the pump & transformer into your local power supply.

Note: Whereas the light can be submerged as it is an underwater lamp, the transformer for the light CAN NOT BE PUT IN WATER. It must be left outside the reservoir

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Trouble Shooting & Maintenance

- **If the water does not flow through the top panel after several minutes**
 - Adjust the water flow with the Red Lever on the inside of the reservoir and adjust



- If the problem persists, please open the top cover without removing and while using the towel provided, clean the stainless steel barrier back & forth until the desired flow effect is achieved



- If the water does not flow completely to the sides of the mirrored glass panel, use the towel to direct the flow of the water



Note: When operating the fountain, please not touch the stainless barrier located on the top of the fountain with bare hands as scratches to the surface

Trouble Shooting & Caution

The waterfall will continue to lose water due to evaporation, which is dependent on a many variables such as climate, humidity, temperature, etc. It is very important that the water level is maintained at all times. If a pump runs dry or very low, it may cause the pump to burn out or work improperly voiding all warranty.

- **If your pump fails to run**
 - Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
 - Check the pump discharge and tubing for any kinks and/or obstructions
 - Any buildup obstructing the water flow can be flushed with a garden hose
 - Check the rotor by removing the front cover & plate to access the impellor area. Turn the rotor and make sure that the rotor is not jammed or broken
- **If the water foams or bubbles**
 - Check the water level to make sure the pump is completely submerged and there if enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew
- **If your pump is making abnormal loud noises**
 - Disconnect the pump from the electrical power supply and remove the front cover & plate
 - Carefully grip the impellor and gently pull the impellor/rotor assembly out of the pump housing
 - Rinse the impellor/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for parts