



Orange Book  
**OUT FILTER MATE™  
SOFTENER CLEANER & SALT  
BOOSTER  
REV. 2**

D12

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**FORMERLY: Filter-Mate Softener Cleaner**

**Product Name**

OUT Filter Mate™ Softener Cleaner & Salt Booster

**Product Sizes**

<b>Product#</b>	<b>Description</b>	<b>Size</b>	<b>Pack</b>
TO06N	OUT Filter Mate™ Softener Cleaner & Salt Booster	1.5 lbs.	6

**Designed Use**

Over time, a water softener can become fouled and lose its' effectiveness due to build-up of iron, lime, minerals, tannins and other contaminants in the water. OUT Filter Mate™ Softener Cleaner & Salt Booster is an eco-friendly softener cleaner recommended for city water applications. Layering with each bag of salt provides continual softener cleaning and boosts salts performance. OUT Filter Mate increases and restores a water softener to peak efficiency. Regular use enhances the water in your home and extends the softener life.

**Product Claims**

- Improves Salt Performance
- Cleans Softener and Boosts Salt
- Hard Water Build-Up Removal: Low levels of calcium, lime, manganese, tannins, dirt and silt
- Iron Build-Up Removal: Light iron (iron test results: <1ppm)
- Makes water taste better
- Prevents Rust & Scale Build-up
- Maintains performance and extends life of machine
- For all softeners
- Certified to NSF/ANSI 60

Approval: Jennifer Gardner

Approval Date: 9/18/20107

Effective Date: 07/28/2017



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### **Directions for Use**

#### For Water Softener First Application:

Dissolve 2 cups in 1 quart of warm water. Pour into brine well. Softeners with no brine well, pour directly into salt storage tank when salt level is low. Manually regenerate softener. Repeat as needed.

#### For Preventative Maintenance:

Add 1/2 cup to every 40 lbs of salt added to brine tank. Layer to ensure a continuous dose of OUT Filter Mate™ Softener Cleaner during each regeneration.

#### For adjusting pH:

The correct feed rate of OUT Filter Mate™ Softener Cleaner is reached when the pH of the treated water is between 7.0 and 8.0. Follow procedure for injecting solution into water system specified by the chemical feed pump manufacturer or supplier.

#### For Dishwasher:

With machine empty, add 1/2 cup of OUT Filter Mate™ Softener Cleaner instead of soap. Run normal cycle. Repeat if needed.

#### For General Purpose Cleaning:

Use 1/2 cup per 1 gallon of warm water. Soak or apply solution to item for 1-5 minutes. OUT Filter Mate™ Softener Cleaner can also be applied by wetting area and sprinkling the product on a damp cloth or sponge. Rub gently until stains are gone. Rinse thoroughly. For stubborn stains, increase strength and/or contact time.

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### Acceptable Surfaces

- Water Softeners
- Dishwashers
- Tubs
- Sinks
- Showers
- Faucets
- Ceramic Tile
- Dishes
- Glassware
- Plasticware
- Ice Machines
- Ultra Violet Filters
- Humidifiers
- Distillers

### How Often to Use

OUT Filter Mate™ Softener Cleaner & Salt Booster is recommended to be used with each bag of salt to offer continual softener cleaning or when needed.

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### Conditions to Avoid

- Do not mix with other chemicals or cleaners.
- Keep this product dry in a tightly closed container when not in use.
- Store in a cool, dry, well-ventilated area.
- Do not reuse empty container but place in trash collection.
- Do not contaminate food or feed by storage, disposal, or cleaning of equipment.
- Avoid contact with skin and eyes.
- Avoid breathing vapors.
- Keep out of reach of children and pets.

### Product Ingredients

#### **OUT Filter Mate™ Softener Cleaner & Salt Booster**

<b>Ingredients</b>	<b>Percent Content</b>	<b>CAS No.</b>
Citric Acid	60-100%	77-92-9

*(If the customer wants more ingredient information, not related to an exposure, please refer to Quality/Regulatory.)*

### Safety Information

- Wear protective eyewear and chemical resistant gloves when handling product.
- If inhaled, move to fresh air. If symptoms persist, seek medical attention.
- If contact with eyes, rinse cautiously with water for several minutes. Remove contact lenses if present and easy to do. Continue rinsing. If symptoms persist, seek medical attention.
- If contact with skin, rinse with water. If irritation persists, get medical attention. Take off contaminated clothing and wash it before reuse.
- If swallowed, rinse mouth and drink large amounts of water. DO NOT induce vomiting. Immediately call poison center/doctor.
- Keep out of reach of children and pets.
- Immediately call physician or emergency room for exposure.
- See package for additional safety requirements.

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### Product Exposure Information

If there has been product exposure, connect immediately to Prosar (1-877-854-1817) or Poison Center (1-800-222-1222).

### Additional Information to Collect and Store in CRM System

For ***EVERY*** caller, regardless of the issue, it is ***imperative*** to request the date code and UPC (Bar Code) information. On the OUT Filter Mate™ Softener Cleaner & Salt Booster bottle the date code can be found stamped on the bottom of the bottle. The date code provides traceability of when the product was produced and from which batch the product came. Ultimately if we can determine which batch the product is coming from and when it was manufactured, we will be able to provide the most quality product to the customers. The UPC determines the product specific information.

For ***EVERY*** caller, it is important to request some form of contact information, whether that is an email address, phone number or mailing address. This information will help us in following up with customer problems and assure their satisfaction. The CRM system provides a form to gather such data, and it is imperative to supply that form with its respective information.

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**Product Date Code:  
 Stamped on the  
 base (underneath)  
 of the bottle**

**UPC Code**

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