



Emission Control Warranty Statement

For the United States, California, and Canada



Your Warranty Rights and Obligations

The California Air Resources Board (CARB), the U.S. Environmental Protection Agency (EPA), and The Toro Company, are pleased to explain the emission control system warranty on your 2014–2015 small off-road engine/equipment. In California and the United States, new small off-road engines/equipment must be designed, built, and certified to meet stringent anti-smog standards. The Toro Company warrants the emission control system on your small off-road engine/equipment for the period of time listed below, provided there has been no abuse, neglect, or improper maintenance of your small off-road engine/equipment.

Your emission control system may include parts such as the carburetor, fuel-injection system, the ignition system, catalytic converter, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated emission-related components.

Where a warrantable condition exists, The Toro Company will repair your small off-road engine/equipment at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

This emission control system is warranted for two years. If any emission-related part on your engine/equipment is defective, the part will be repaired or replaced by The Toro Company.

Owner Responsibilities

As the small off-road engine owner, you are responsible for the performance of the required maintenance listed in your *Operator's Manual*. We recommend that you retain all receipts covering maintenance on your small off-road engine/equipment, but we cannot deny warranty solely for the lack of receipts.

As the small off-road engine/equipment owner, you should however be aware that we may deny you warranty coverage if your small off-road engine/equipment or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine/equipment to a Toro Distribution Center or Service Center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed thirty (30) days.

If you have any questions regarding your warranty coverage, contact us at:

Customer Care Department, Consumer Division
Toro Warranty Company
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
1-952-948-4027 (U.S. and Canadian customers)
email Customer Support at: www.toro.com

General Emissions Warranty Coverage

The Toro Company warrants to the ultimate purchaser and each subsequent purchaser that the small off-road engine/equipment is:

- Designed, built, and certified to conform with all applicable emissions regulations; and
- Free from defects in materials and workmanship that could cause the failure of a warranted part; and
- Identical in all material respects to the parts as described in the application for certification.

The warranty period begins on the date the small off-road engine/equipment is delivered to an ultimate purchaser. The warranted period is two years.

Subject to certain conditions and exclusions as stated below, the warranty on evaporative emissions-related parts is as follows:

1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied, is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the warranty period.
2. Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under the warranty will be warranted for the remainder of the warranty period.
3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
4. Repair or replacement of any warranted part under the warranty provisions herein must be performed at an Authorized Service Dealer at no charge to the owner.
5. Warranty services or repairs will be provided at all Service Dealers authorized to service the subject engines or equipment.
6. The small off-road engine/equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at an Authorized Service Dealer.
7. The Toro Company is liable for damages to other engine/equipment components caused by a failure under warranty of any warranted part.
8. Throughout the small off-road engine/equipment warranty period stated above, The Toro Company will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
9. Manufacturer approved replacement parts may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of The Toro Company.
10. Add-on or modified parts that are not approved by The Toro Company may not be used. The use of a non-approved add-on or modified parts by the purchaser will be grounds for disallowing a warranty claim. The Toro Company will not be liable to warrant failures of warranted parts caused by the use of a non-approved add-on or modified parts.

Warranted Parts

The following emission warranty parts are covered, to the extent these parts were present on the Toro engine/equipment and/or Toro supplied fuel system;

1. Fuel System Parts
 - Carburetor and internal parts
 - Cold starting enrichment (primer or choke)
 - Fuel pump
 - Fuel line, fittings, and clamps
 - Fuel tank, cap, and tether
 - Carbon canister
2. Air Induction System
 - Air cleaner
 - Intake manifold
 - Crankcase vent and line(s)
 - Purge line and fittings
3. Ignition System
 - Spark plug(s) and wire(s)
 - Magneto ignition system
4. Catalytic Exhaust System
 - Catalytic converter
 - Exhaust manifold
 - Air injector system and valve(s)
5. Miscellaneous Items Used in Emission Control System
 - Valves, switches, and linkages
 - Connectors, fittings, and brackets



The Toro 2-Year GTS Starting Guarantee and The Toro Total Coverage Guarantee

A Two-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

Power Clear
Single-Stage Snowthrowers

The Toro Starting Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes*, will start on the first or second pull for two (2) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The Toro Total Coverage Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below if used for residential purposes*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the date of purchase:

Products	Warranty Period
Power Clear Snowthrowers and Attachments	2 years

Limited Warranty for Commercial Use

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at www.Toro.com. You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Customer Care Department, Consumer Division
The Toro Company
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
Toll free at 866-336-5205 (U.S. customers)
Toll free at 866-854-9033 (Canadian customers)

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law: Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.

*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use, and the commercial use warranty would apply.

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance or replacement of wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, cable/linkage or brake adjustments
- Any product or part which has been altered or misused and requires replacement or repair due to accidents or lack of proper maintenance
- Repairs necessary due to failure to use fresh fuel (less than one month old), or failure to properly prepare the unit prior to any period of non-use over one month
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
 - failure to follow proper maintenance procedures
 - snowthrower auger/paddles striking an object
 - contaminants in the fuel system
 - improper fuel (consult your *Operator's Manual* if in doubt)
 - failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
 - first time starts after extended period of non-use over three months or seasonal storage
 - improper starting procedures
 - starting in -10° F (-23° C) or below temperatures

If you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to a Service Dealer.

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.