

TROUBLESHOOTING

| PROBLEM | SOLUTION |
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| THE BATTERY WILL NOT CHARGE | |
| The battery charger is not plugged in | Plug the battery charger into a 120V 60hz AC source |
| The battery is not fully inserted into the battery charger | Remove and then reinsert the battery into the battery charger completely |
| The battery and/or charger are too hot or too cold | Make sure the battery and charger are in an environment between 32° and 104° F (0° and 40° C). Allow time for the battery and/or charger to warm up or cool down. |
| The battery and/or battery charger are no longer functional | Refer to the <i>Warranty</i> section for replacement information |
| THE BATTERY DIES QUICKLY | |
| The battery is not fully charged | Charge the battery completely |
| The battery and/or battery charger are no longer functional | Refer to the <i>Warranty</i> section for replacement information |
| THE MOTOR WILL NOT RUN | |
| The battery lacks sufficient charge | Charge the battery completely |
| The battery is not installed correctly | Remove and reinstall the battery |
| The trigger lockout was not engaged | Press and hold the trigger lockout before squeezing the trigger |
| THE MOTOR STOPS WHILE IN USE, BUT THE BATTERY STILL HAS SUFFICIENT CHARGE | |
| Device protection systems have engaged | Remove the battery, allow it to cool for 30 seconds, then reinstall the battery |
| THE MOTOR RUNS, BUT THE BLADES WILL NOT MOVE | |
| The blades are jammed by debris | Stop the motor, wait for all moving parts to stop, remove the battery, and allow the unit to cool. Carefully remove the debris |
| The blades are damaged | Have the unit repaired by an authorized service center |

If further assistance is required, contact an authorized service center.