

## Warranty



### How it Works

Welcome to Inkbird's self-service page for processing warranty requests and making inquiries. This page is for you to reach out to us when you have issues with your product or to quickly help resolve any other issue you're experiencing. We apologize in advance for whatever inconvenience your Inkbird purchase may have caused.

All products purchased from Inkbird come with a hassle-free warranty. We provide a one-year warranty, and some products have a two-year or lifetime warranty. You can verify the warranty period with our customer service team in the body of your message or emails to [support@inkbird.com](mailto:support@inkbird.com).

If your product turns out to have a defect during its warranty period, please contact us via the feedback form below or emails to [support@inkbird.com](mailto:support@inkbird.com) and let us know what we can do to help you. It may save you time to first troubleshoot issues by going to our [FAQ page](#) or looking at [Instruction Manuals](#) before filing a warranty claim.

Thank you in advance for all of the information you provide; we know your time is valuable.

### Warranty Information Tips

**Order ID:** You can find this in the order history of the account the purchase was made through.

**Model Name:** You can find this in your account's order history, as well as on the packaging or manual of the product. Some products come with the model name printed directly on them.

**Note:** Before Inkbird can release a replacement, it may be necessary to return the defective item for quality inspection.