

Limited 3-Month Warranty for Furniture

KeringDecor Inc. (Miscool) guarantees that its furniture products are free from manufacturing defects in materials and workmanship under normal use for 3 months from the date of purchase.

Covered Remedies

If a manufacturing defect is confirmed within the warranty period, the customer ("Buyer") may request:

Full refund of the purchase price,

Partial or complete reshipment of the product (at the Seller' s discretion)..

Warranty Exclusions

This warranty does NOT cover damages resulting from:

Negligence, misuse, or abuse (e.g., improper assembly, overloading, exposure to extreme conditions).

Normal wear and tear (e.g., fading, minor scratches, softening, or surface abrasions from regular use).

Accidents or natural disasters (e.g., burns, cuts, tears, stains, dents, watermarks, or damage from floods/fires).

Unauthorized modifications (any alterations, repairs, or refinishing without the Seller's prior written approval).

Contact Us Immediately:

Email: keringdecorinc@188.com

Include:

Proof of purchase (order number/invoice),

Detailed description of the defectClear photos/videos of the issue.

Resolution:

We will review your claim within 24-48 hours of receipt and provide a solution (refund or replacement) if approved.

Additional Notes

This warranty applies only to the original purchaser and is non-transferable.

The Seller is not liable for indirect damages (e.g., shipping fees, labor costs, or incidental losses).

For general product inquiries or usage questions, contact us at the email above for prompt assistance.

Our Commitment

We prioritize your satisfaction and strive to resolve issues swiftly to ensure an exceptional shopping experience.