



# AURA DECK AND BALCONY TILES 20 YEAR LIMITED WARRANTY CERTIFICATE

## COVERING YOUR PURCHASE OF AURA DECK AND BALCONY TILES

Gracious Living Innovations Inc. ('GLI') warrants its AURA Deck and Balcony Tiles ('AURA Tiles') to be free from defects in material or workmanship, on a pro-rated basis, for a period of twenty (20) years from the date that the original consumer purchases the product from an authorized GLI vendor. Specifically, GLI warrants to the original purchaser of AURA Tiles that the product, when purchased and installed i) as a residential decking surface or ii) for other similar residential applications as identified in the GLI point of sale material provided by the vendor, that such product is: a) rot and water resistant, b) free from damage by fungal decay or termites, c) free from checking, splintering or splitting and d) free from defects in material and workmanship for the period beginning on the date that the GLI Product is purchased and continuing for twenty (20) years as long as the AURA Tiles are used for one of the purposes described above.

## WARRANTY PROCESS

GLI will replace, at its own expense, any AURA product that is defective, provided it has been used for one of the above named applications. To be eligible for this warranty, the original purchaser must send to GLI at 151 Courtneypark Drive West, Mississauga, Ontario, Canada, L5W 1Y5, the original invoice or proof of purchase of the product and the defective product or proof that the product is defective within 30 days from when the original purchaser became aware of the defect. GLI will assume the cost of delivering the replacement material to the purchaser if found to be defective but will not assume the cost of installation or re-installation.

## WARRANTY LIMITATIONS

This Limited Warranty sets forth GLI's only warranty obligation with respect to its AURA products and specifically stands in the place of all other warranties, oral or written or express or implied.

The warranty shall not cover and GLI shall not be responsible for costs and expenses incurred with respect to the removal of defective AURA Tiles products or the installation of replacement materials including, but not limited to, labour and freight.

GLI makes no warranty concerning the merchantability of its product or as to the fitness of the product for a particular use that may be provided by the Uniform Commercial Code or any other comparable state or provincial statute other than the warranty described herein the certificate. GLI shall not be liable for incidental, special, consequential or other similar damages arising from the breach of this warranty. In particular, the liability of GLI, if any, and the purchaser's sole remedy for damages for any claim of any kind whatsoever, regardless of legal theory and whether arising in tort or contract, shall not be greater than the actual purchase price of the product with respect to which such claim was made.

This Warranty shall not apply to defects that occur through normal wear and tear or through the weathering of the product. This warranty does not cover products that have not been paid for in full, problems caused by improper storage, handling, installation, finishing, use, modification, or maintenance; acts of God; accidents, products subjected to conditions outside their design limitations; minor imperfections that do not affect the product's structural integrity, minor variations in color, normal wear or discoloration of finish; problem caused by mechanical damage or abrasion; damage caused by acid rain, salt spray, or other corrosive elements; problems caused by high humidity (condensation and frost) or variations in wood grain.

Further, the Warranty will not apply to mistreatment or negligence in the use of the product. GLI shall not be responsible for defects to the products, which occur through improper storage or handling of the product prior to installation. GLI shall not be responsible for defects to the product caused by improper installation or modification if such installation or modification came about because the installer failed to follow the instructions found in the point of sale material provided to the dealer by GLI.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages so that the limitation or exclusion referring to these in this warranty may not apply. This warranty gives you specific legal rights and you may also have other rights that vary from state to state and from province to province.

This warranty shall only be applicable and enforceable in Canada and in the United States of America.

## PRO-RATED WARRANTY SCHEDULE

Years Since Purchase	Percent Defective Material Covered
Year 1-5	100%
Year 6-7	80%
Year 8-10	50%
Year 11-15	30%
Year 16-20	10%

Contact us for further information at: 1 (800) 251-9566 or visit us on our website at [www.auraoutdoorliving.com](http://www.auraoutdoorliving.com)