

[e-Joy™] Limited Product Warranty

Limited Warranty: e-Joy panels ("Panels") manufactured by Joyshipper LLC. ("e-Joy"), 9340 Dowdy Drive suite 101, San Diego CA 92126 are warranted for a period of One (1) years from the date of purchase to be free from substantial defects in material and workmanship. This warranty is extended only to the original purchaser from authorized dealers and/or distributors and is non-transferable and subject to the terms, requirements and limitations provided in this limited warranty.

Compliance with Building Codes: Each purchaser of Panels is solely responsible for determining the effectiveness, suitability and safety of any particular application or use of the product. Because building code regulations vary from area to area, each Panel purchaser should consult local building, fire and safety codes, local building officials and insurance carriers for specific requirements in connection with the use and installation of Panels.

Limited Warranty Coverage: Panels are covered under this limited warranty for a period of two years from date of original purchase to:

1. Be free from substantial defects in material.
2. Not rot, rust, corrode, develop structural surface cracks or require painting or refinishing.
3. Not delaminate due to materials when installed and used according to installation and use recommendations.

Condition of Warranty and Exclusions: If a Panel fails due to a defect covered by this Limited Products Warranty, e-Joy Products, Inc. will at its option, upon receipt of dated proof of purchase documentation, written and photographed verification within ninety (90) days of failure and sample of failed Panel, repair or replace the panels, without charge. This warranty does not cover or include labor costs or miscellaneous costs for removal and/or replacement and requires

3. Unreasonable use (including failure to provide reasonable and necessary maintenance), normal pigmentation fading or abnormal fading due to exposure to ultraviolet rays. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, flooding and exposure to extreme temperature conditions (below -20° F or above 120° F).

4. Corrosion, Panel deterioration or delaminating caused by photo immersion or moisture-vapor intrusion or entrapment and normal wear of surfaces from extended use.
5. Exposure to salt air or spray, aggressive chemicals or chemical atmospheres, or industrial pollution.
6. Wood veneer or wood inter-ply delamination. (The wood veneer and wood inter-ply laminations may be warranted by the wood mills supplying materials to e-Joy. Please contact Highland Home Inc for a copy of such warranty.)

7. Problems with components covered by pass through warranties.

8. Interior panels used for exterior applications.

9. Variations in Panel color, shade, texture from one lot to the next and installation of such Panels.

10. Installation of Panels with apparent defects.

Exclusion of Incidental and Consequential Damages: e-Joy shall not be liable for any indirect, incidental, punitive, consequential, and exemplary or other damages of any kind; regardless of the legal theory used to allege such damages.

Disclaimer: e-Joy Products, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty or merchantability or fitness for a particular purpose. This warranty is the sole warranty provided for and with e-Joy Products, Inc. and replaces all previous warranties. No dealer or other person or

inspection of panels by the original purchaser prior to any installation. Non-standard Panels manufactured to customers' specifications with and without materials provided to e-Joy(TM) are not warranted. This warranty applies only to Panels stored, applied, installed and used in accordance with: (i) manufacturer's recommendations and technical bulletins; (ii) recognized standards of construction; and (iii) all building codes adopted by federal, state or local governments or agencies and applicable to the installation of the Panels.

This warranty does not cover: 1. Improper installation (non-conformance with the appropriate product installation guide, standards of construction, or governmental and agency building codes) or failure due to any adhesive, caulk or other accessories.

2. Damage (not resulting from defects) while in possession of the customer caused by improper storage, excessive moisture exposure, improper handling, improper installation, or other negligent causes.

entity is authorized by e-Joy to make statements or representations regarding the performance of the Panels and e-Joy shall not be bound by any such statements. To present a claim under this warranty, purchaser must send all information to: e-Joy Products, Inc. Attn: Customer Service Department 9340 Dowdy Drive Suite 101, San Diego CA 92126

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Disclaimer: e-Joy Products, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty or merchantability or fitness for a particular purpose. This warranty is the sole warranty provided for and with e-Joy Products, Inc. and replaces all previous warranties. No dealer or other person or entity is authorized by e-Joy to make statements or representations regarding the performance of the Panels and e-Joy shall not be bound by any such statements. To present a claim under this warranty, purchaser must send all information to: e-Joy Products, Inc. Attn: Customer Service Department 9340 Dowdy Drive Suite 101, San Diego CA 92126